# CONSOLIDATED ANNUAL REPORT AND FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 2023

**REGISTERED NUMBER 134098** 

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## DIRECTORS AND ADVISERS

DIRECTORS	Cedric Dubourdieu, Representative of BC Partners, Investment Partner Daniel Saulter, Chief Executive Officer Dr Nneka Abulokwe, Non-Executive Director James Ridout, Representative of Aimco, Investment Partner Mark Richards, Representative of BC Partners, Investment
	Partner Michalis Frouzis, Representative of BC Partners, Investment Partner
	Neil White, Representative of HGGC, Investment Partner Pauline Spire, Representative of BC Partners, Investment Partner
REGISTERED OFFICE	47 Esplanade St. Helier Jersey JE10BD
INDEPENDENT AUDITOR	BDO LLP Chartered Accountants and Statutory Auditors 55 Baker Street London W1U 7EU

### **CHIEF EXECUTIVE'S REVIEW**

I am pleased to present our financial results for the year ending 30 June 2023.

These results reflect the first full financial year recorded since Tennessee Topco Limited acquired Davies Topco Limited and its subsidiaries ("Davies Group" or "Davies"). Tennessee Topco Limited is majority owned by BC Partners, the leading international investment firm. HGGC and AIMCo continue to hold minority ownership stakes in the business alongside the Davies leadership team and employees. This diverse shareholder base has allowed Davies to maintain a consistent upward trajectory of global expansion and diversification of capabilities via M&A, as the business continues to focus on investment in technology and digital transformation to aid growth.

In the year to 30 June 2023, the Group achieved global revenues of £680.6m and Adjusted EBITDA of £128.0m.

#### **ORGANISATIONAL STRUCTURE**

In February 2023, we announced a new simplified operational structure aligning Davies across three operating units; Davies Global Solutions, Davies UK & Ireland and Davies North America to further facilitate our international growth plans, diversify our offering and drive additional value for our clients.

Davies Global Solutions incorporates our high organic growth Consulting & Technology and Insurance Services divisions, a 1,000+ person global team, operating across ten countries. We appointed Mark Grocott as the CEO of Global Solutions in February 2023. Mark has held various senior roles over his 22-year career with Davies including Chief Digital Officer, and latterly as CEO of Consulting & Technology.

Davies UK & Ireland brought together our Claims Solutions UK & Ireland and Legal Solutions businesses, and Allison Carr was appointed CEO of the 3,000+ person team delivering claims TPA, adjusting, legal services, supply chain, technology, and ancillary services to clients across the UK and Ireland. Allison has held various senior executive roles over a 21-year career with Davies and Keoghs, latterly as CEO of Davies' Legal Solutions arm, Keoghs.

Davies North America was formed in 2022 and delivers end-to-end claims TPA and adjusting services as well as risk, audit, inspections, and actuarial services across the U.S. and Canada. The 1,600+ person team is led by CEO Matt Button who has held various senior roles at Davies over his 8-year tenure, including previously leading Davies' global M&A programme.

In May 2023, we strengthened our executive leadership team with the appointment of Jen Morrissey to a newly created position of Group Chief Operations Officer. Jen, who has over 20 years of experience in leading companies through expansion, M&A integration, IT transformation and global shared services, is responsible for leading our global technology, transformation, M&A integration, procurement and real estate functions. A seasoned senior executive officer, Jen has also joined our Group Executive Committee.

Today, Davies delivers professional services and technology solutions across the risk and insurance value chain, including excellence in claims, underwriting, distribution, regulation & risk, customer experience, human capital, digital transformation & change management. Our global team of more than 8,000 professionals operate across more than ten countries, including the UK & the U.S., serving 1,500+ insurance, financial services, public sector, and other highly regulated clients.

## **CHIEF EXECUTIVE'S REVIEW (continued)**

### ACQUISITION ACTIVITY

Between July 2022 and June 2023 we completed six acquisitions, to diversify our service offering, add new capabilities and expand our global footprint into new geographical locations.

We completed the acquisition of Lloyd's third-party managing agent, Asta, in July 2022, transforming our presence at Lloyd's and in the London market. The deal added significant strength and reach to our global insurance services practice by broadening our ability to offer end-to-end insurance management solutions to entrepreneurial underwriters and MGAs, intermediaries, (re)insurers and captives, Lloyd's syndicates, and InsurTechs.

In September 2022, we acquired third-party administration (TPA) and independent adjusting firm, Johns Eastern. Headquartered in Sarasota, Florida, U.S., Johns Eastern provides end-to-end claims administration, independent adjusting & catastrophe response capabilities, and has broadened our offering across the Property & Casualty, Life & Health and Transportation insurance markets.

We completed the acquisition of U.S. claims management software provider, ClaimPilot, headquartered in College Station, Texas, in January 2023. ClaimPilot is well-known in the market for its web-based claims management software, and its Lloyd's reporting capability sits appropriately within Davies Global Solutions alongside our Lloyd's managing agency following the acquisition of Asta six months prior.

Just a week later, in January 2023, we completed the acquisition of insurance consulting business, MVP Advisory Group which specialises in advisory and transformation projects for the property & casualty and life & health markets. With headquarters in Chicago, Illinois, U.S., MVP sits within Davies Global Solutions, and has added depth to our growing international consulting platform.

The acquisition of premium audit, loss control inspection and risk mitigation specialist Afirm, based in Fort Collins, Colorado, U.S., was completed in April 2023 and marked the fourth acquisition we have completed on U.S. soil this financial year. Complementing our end-to-end claims solutions offering within Davies North America, Afirm is a nationwide full-service provider of premium audit and loss control inspection services across personal & commercial lines of insurance throughout all 50 U.S. states & parts of Canada.

In May 2023, we completed the acquisition of Ortac Underwriting's insurance management division to diversify our capabilities within the global captive sector. The acquisition saw us create a captive management offering for the UK and Europe on par with our successful operations in the U.S. and Bermuda. It also served to strengthen our scale, breadth, and talent to provide an independent captive management service to companies around the world. Our captive management services align with the offering provided by our Loyd's managing agency, Asta, which has worked closely with Lloyd's to develop a captive syndicate solution in the world's oldest insurance market, providing an effective way for captive owners to diversify their risk financing, reduce collateral requirements, and minimise costs. Both now sit together within Davies Global Solutions.

Over the past 12 months we have concentrated our investment in our people, in digital transformation and in expanding our service offering and geographical reach for our clients. Our simplified operating structure, which has been in place since March 2023, has accelerated cross-selling opportunities across the group and throughout our geographic markets.

## CHIEF EXECUTIVE'S REVIEW (continued)

### **INVESTMENT IN TECHNOLOGY**

On 31 August 2022 we identified a cyber incident impacting one of our UK data centres. Despite our strong security and technical controls, in line with our ISO 27001 commitments, a threat actor had been able to infiltrate a UK data centre, and impact a subset of services that we provide to clients of our Insurance Services & Claims Solutions businesses in the UK. Our UK Legal Solutions, U.S. and Consulting and Technology businesses were unaffected.

I am immensely proud of our team's response in the weeks and months that followed the cyber incident, as we worked closely with our clients to mitigate the impact as we built back our systems. Prior to the cyber incident we were in the process of implementing a range of enhancements to our existing technical controls, including:

- Outsourcing of security operations centre (SOC)
- Recruitment of a Chief Information Security Officer
- Implementation of DMARC
- Upgrading of Web Filtering solution
- Continuous penetration testing and risk monitoring solution
- Multi-factor authentication
- Privilege access management (commenced)

Post event we have continued with the programme and bolstered privileged access to now include vendors, adding an additional layer of resiliency.

Key enhancements include:

- **Privilege access management (PAM).** This project has concluded with all access to systems now being through our central tooling, this includes MFA authentication and full audit recording of actions.
- **Password Management.** All technical passwords have been reset and moved into our password vault solution which requires MFA authentication to access.
- Network Micro-segmentation. This technology gives real time traffic analysis and allows network restrictions based upon rules and machine learning (ML) technology. Its aim is to stop lateral movement across networks.
- **GRC tooling**. We are conducting a data consolidation exercise across the business in support of our privacy teams. This includes an audit and risk assessment component which will support group wide organisation control reviews.
- Enhanced perimeter testing: We have a rolling programme of external penetration testing; this is conducted against Group services each quarter with rolling divisional inclusion. Additionally, we have 2 annual adversarial tests to actively attack our controls.
- Data Governance: A full review of data held across the network has taken place with redundant data being removed and file servers decommissioned, with live data moving to encrypted storage within SharePoint and Azure.

In May 2023, UK regulators – specifically the ICO and the FCA - confirmed that neither wish to take action against Davies in relation to the cyber incident. Having been proactively and transparently communicating with the regulators from the outset, this effectively closed the incident from a UK regulatory perspective.

## CHIEF EXECUTIVE'S REVIEW (continued)

### PEOPLE & CULTURE

Davies has over the past year been recognised for delivering an outstanding service and technology by the press and industry peers, winning a range of awards including:

- 'Claims Initiative of the Year Insurance Partner' British Insurance Awards 2022
- 'Digital Transformation 2022' Wales Technology Awards 2022
- 'Best Measurement in Customer Experience' International CX Awards
- 'Loss Adjusting Award' National Insurance Awards
- 'Insurance Law Firm of the Year' British Claims Awards

Our Disruptive Thinking innovation lab continues to be a success and grow. In May 2023, we launched Season Five of the programme and received more than 790 ideas from employees globally. Following the judging process, pitches to our investors will take place over the coming months with the winning ideas announced in 2024.

The Davies Foundation, our registered charity, has had its largest grant cycle to date. Over the last 12 months, the charity approved 95 grant applications and donated over £66,000 to local, grassroot community causes that have a direct impact on our people across the business. This makes a running total of over £200,000 donated globally to nearly 350 charitable organisations chosen by our employees worldwide.

I am extremely proud of the incredible hard work from our team all over the world who have come together to deliver an exceptional high service for our 1,500+ clients.

Man

Dan Saulter Chief Executive Davies Group Date: 13 December 2023

## STRATEGIC REPORT

The Group has performed well during the year ended 30 June 2023 and confidently looks forward to continued growth in the coming year.

### PRINCIPAL ACTIVITY

The principal activity of the Group in the year under review was the provision of operations management, consulting and digital solutions to organisations in highly regulated markets, including insurance, financial services, utilities, communications, and to regulatory bodies. The principal activity of the Company was to act as a holding company.

## **DAVIES STRATEGY**

The Group's strategic goal is to become the leading professional services partner, serving the Insurance, financial services and regulated markets environment.

To achieve this the Group is focused on growing both organically and through M&A activity across three broad business areas to achieve Group revenues of over \$1.5bn by 2025.

- Davies UK and Ireland. A business that provides claims and legal services to the UK and Ireland encompassing claims TPA, adjusting, legal services, supply chain, technology, and ancillary services. Strategically the business focuses on the needs of the Insurance and self-retained market and specifically the B2B services required by Insurers, Brokers, MGAs, Lloyds Syndicates, Corporates and the Public Sector.
- Davies North America. A business that provides end-to-end claims TPA and adjusting services as well as risk, audit, inspections, and actuarial services across the U.S. and Canada, Strategically the business focuses on the needs of the Insurance and self-retained market and specifically the B2B services required by Insurers, Brokers, MGAs, Lloyds Syndicates, Corporates and the Public Sector.
- Davies Global Solutions. A global business with three constituent divisions:
  - *Consulting.* Assisting clients to accelerate business, technology and people performance across financial services, banking, asset & wealth management, insurance and highly regulated industries.
  - *Technology*. The provision of technology and automation development capability alongside a suite of SaaS products.
  - *Insurance Services.* A business that works with, creates, administers, and helps develop Lloyds syndicates specifically for MGAs, Brokers, Insurers, Re-insurers and international captive owners.

At the heart of the Group's strategy is a key focus on innovation and technology enablement. The objective is to provide services that enables clients to not only manage risk and operate their core business processes, but also transform and grow. This approach enables the Group to be a strategic partner with clients and offers a unique proposition to the market that drives the achievement of the strategic objectives accordingly.

## **REVIEW OF BUSINESS**

We have continued to invest and add capability and geographies through acquisitions. In the year to June 2023 we completed six deals, adding both new service lines and geographic reach to Davies. For details of these please see the Chief Executive's Review.

The results for the year and the financial position of the Group and the Company are as shown in the annexed financial statements.

### **STRATEGIC REPORT (continued)**

#### PRINCIPAL RISKS AND UNCERTAINTIES

The risk factors set forth below reflect material risks associated with the business and readers should consider them in addition to the other information contained in this report as our business, financial condition or results of the operation could be adversely affected if any of these risks were to actually occur.

The Group operates in a competitive marketplace. The Group manages this commercial risk by delivering a high quality, bespoke service to its clients, with most of whom it already enjoys long-standing relationships. Additionally, the business development team conducts regular client meetings and update sessions to ensure that any client concerns are dealt with on a timely basis. This also provides an opportunity to update clients on developments within the business as well as new products and services. Furthermore the business development team actively engages in a large number of tenders each year to grow the client base to minimise reliance on any single client.

The Group's underlying business is subject to extensive legal and regulatory oversight, including the UK Companies Act and certain companies within the group to the regulations promulgated by the Financial Conduct Authority (FCA) and the Prudential Regulation Authority (PRA). This legal and regulatory compliance is limiting or restricting the products or services we sell, the markets we serve or enter, the methods by which we sell our products and services, the prices we can charge for our services, or by subjecting our business to the possibility of legal and regulatory actions or proceedings. The Group has a robust Compliance department which manages this risk through the controls and procedures that are in place.

The results of our operations are generally affected by the level of business activity of our clients, which in turn is affected by the level of economic activity in the industries and markets these clients serve. Economic downturns, volatility, or uncertainty in some markets may cause reductions in technology and discretionary spending by our clients, which may result in reductions in the growth of new business or reductions in existing referrals. There are several specific business risks that should be taken into account for the group. The volume of claims referred to the Group, and therefore its revenue, can fluctuate according to the frequency and severity of weather-related events. Additionally the Group is aiming to specifically grow its liability business to mitigate this risk.

Operational risks exist as the company operates in a complex and highly regulated environment, and it is essential to have effective processes and governance to be successful, as well as effective oversight of operations. The Group has put in place procedures and controls to mitigate known operational risks to which it believes it is exposed.

The Group successfully operates a mobilised workforce enabling efficient working from home. Therefore the impact of any further social restrictions due to the COVID-19 pandemic are not considered to be a significant risk to the Group.

The Group continues to monitor its interest rate exposure due to increasing global rates. Using the latest available forward rate forecasts the Group estimates its future interest expense regularly which allows the Group to track future cash interest costs. Furthermore our senior debt facilities allow us to PIK up to 2% of the cash interest cost to help manage liquidity as required.

With regard to the war in the Ukraine, the Group does not consider this to be a material risk. However the Group does recognise that the war has caused significant price inflation in the economy which has impacted the Group's cost base. To offset this impact the Group has focused on increasing its prices to customers across all its product lines. Additionally the Group has engaged external consultants to assist with its pricing work and to provide targeted training.

The Group acknowledges the critical important of cybersecurity and are committed to ensuring Davies is a Cyber resilient business, able to respond quickly and effectively to any threat, keeping data safe and secure ensuring competitive advantage and regulatory compliance. Governance is provided by the Office of the CISO encompassing Cyber Security, Information Security, Data Privacy and Data Governance, with a Security Audit arm to demonstrate continuous monitoring of controls. This function is led by the Group Chief Information Security Officer (CISO) reporting into the Chief Risk Officer (CRO) who sits on the General Executive Committee, reporting into the Board.

### **STRATEGIC REPORT (continued)**

#### PRINCIPAL RISKS AND UNCERTAINTIES (continued)

Having substantially increased maturity in the cyber space over the past 12-18 months, the focus is to consolidate and simplify the tooling landscape in alignment with the Board's digital strategy, building on a more streamlined and integrated set of security tooling with a clearer centralised view of cyber risk.

The Group has invested heavily in privilege access management (PAM) and network Micro-segmentation technologies to reduce the risk of successful attacks by limiting any lateral movement of the attacker and are working towards a zero trust networking model to support this technology. Third party risk has also been considered with all supplier access now controlled via the Group's PAM solution, giving greater control and visibility across this attack vector.

Davies have adopted a Data Governance Framework in order to increase support the governance of data across the organisation, improving data encryption and giving increased oversight of the data held and processed. In addition, with regard to emerging risks, the CRO and CISO have been critically involved in the development of the Davies AI framework and how the Group incorporates considerations from EU AI regulations into our processes via a steering committee chaired by the Group Chief Operating Officer.

#### **REGULATORY TRENDS**

The Group primarily operates in the Insurance, Financial Services and regulated markets environment. These markets are often subjected to regulatory change, with significant changes arising from the FCA's Consumer Duty being a recent example of this.

Due to the diverse suite of services offered by the Group however, regulatory change offers an opportunity to provide transformation services and outsourced services to its clients helping them navigate the changes. The Group continues to see the evolving regulatory environment primarily as an opportunity in the future.

## MARKET TRENDS

Within the Group's chosen markets and client base, there are a number of common trends and themes:

- **Technology and Automation.** There is a clear market trend for the Group's clients to move more digitally, taking advantage of automation and AI-based solutions to either reduce operating cost or offer new products and services for their consumers. This trend brings opportunity (through the diverse Consulting and Technology offering) and challenge for the Group to continually evolve its service offering to adapt to this market dynamic.
- **Reacting to Inflationary Pressures.** In recent post-COVID times, high inflation has been a macro-economic challenge for all industries. The cost pressure has led to increased costs of doing business and created inflationary pressure on pricing models. The market continues to adapt to this pressure and this in turn can be a major driving influence behind a number of market trends (such as offshoring, automating or instigating transformational change).
- **Operating Model Transformation.** Whilst not entirely driven by inflationary pressure, the market, in sectors, has seen an uptick in instigating transformational change. Business models that have served the insurance and regulated markets industries have become challenged with the onset of AI, automation and spiralling inflationary wage cost. This has sparked transformational change projects on one hand albeit certain industries have seen the higher interest rates dampen investment in 'big-ticket projects'.
- **Outsourcing and Offshoring**. Almost as a direct response to spiralling wage inflation, workforce shortage and increased interest rates, organisations have looked to leverage offshoring and outsourcing as a mitigant.

## **STRATEGIC REPORT (continued)**

### **MARKET TRENDS (continued)**

85%+ of the Group's revenue is derived from the Insurance industry in some form. The insurance industry, whilst highly resilient to change, does have cycles of both a 'hard' and 'soft' market. This leads to varying challenges that arise from time to time (higher premiums, lower capacity, new entrants, notable capacity/market exits) that the Group navigates. The diverse nature of the Group's services (ranging from assisting a startup entity through to assisting a market exit) offers a counter-cyclical resilience at a strategic level.

## **ENVIRONMENTAL REVIEW**

The Group has an ambition to minimise its environmental impact, through the pursuit of net zero, a reduction in resource consumption, and by influencing positive change throughout its value chain.

The Group is committed to the Science-Based Targets initiative (SBTi)'s net zero pathway, aiming to cut emissions in half by 2030 and to be carbon net zero by 2050. Davies is also a member of the Business Ambition for 1.5°C Campaign and Race to Zero.

Through a robust set of environmental and procurement policies and a programme of carbon reduction initiatives, such as office consolidation, flexible working, digitisation of services and a move to renewable energy sources, Davies has seen the emissions intensity of its UK activities drop 34% year-on-year to 6.6tCO2e/£m, and down 78% from a 2020 baseline of 30.63tCO2e/£m.

Davies has also taken steps to enhance its environmental governance: A new Climate Action Group has been formed to deliver the group's carbon strategy, reporting to a new executive ESG Steering Committee.

## **HUMAN RIGHTS**

The Group has a zero-tolerance approach to modern slavery and are committed to acting ethically and with integrity in all its business dealings and relationships, and to implementing and enforcing effective systems and controls to ensure modern slavery is not taking place anywhere in its own business or in its supply chain.

The Group's full statement under section 54 of the Modern Slavery Act 2015 is published on its website: https://daviesgroup.com.

## **STRATEGIC REPORT (continued)**

#### GENDER DIVERSITY REVIEW

We welcome different perspectives, support each other's ambitions, and grow together. We work to build an inclusive culture where everyone can succeed. We value the differences and benefits that a diverse workforce brings to the business. We do not discriminate on the grounds of any differentiating factor and embrace the differences which make people unique.

Our approach to driving DEI is to focus on developing an inclusive culture focused on creating an inclusive working environment and increasing representation through:

- Enabling a culture where everyone feels welcome
- Living our Values
- Engaging our people
- Changing the leadership conversation

As part of changing the leadership conversation, we have mandated that any external hire process into a senior leadership role must include interviewing at least two genders.

At 30 June 2023 the gender split for the business is detailed below. Please note that this data set is gender information held for payroll purposes and is not self-identified data.

Cohort	Female	Male
Company Directors	2	6
Global Senior Leadership Team	86	164
Employees	3,870	2,801

At 30 June 2022 the gender split for the business is detailed below. Please note that this data set is gender information held for payroll purposes and is not self-identified data.

Cohort	Female	Male
Company Directors	2	6
Global Senior Leadership Team	71	144
Employees	3,299	2,369

## **STRATEGIC REPORT (continued)**

### **SECTION 172 STATEMENT**

In performing their duties throughout the period, the Directors have promoted the success of the company for the benefit of the members as a whole and, in doing so, they have considered the key stakeholders when making decisions, including:

- the likely consequences of any decisions in the long term;
- the interests of the Group's employees;
- the need to foster the Group's business relationships with customers, suppliers, and others;
- the impact of the Group's operations on the community and environment;
- the Group's reputation for high standards of business conduct; and
- the need to act fairly as between members of the Group.

## Our colleagues

Why?

Our colleagues are key to the delivery of our services and therefore to the long-term success of the business. It is imperative that we keep them actively engaged and motivated.

How?

Our internal communications strategy is designed to deliver engaging communication to drive the business objectives, as well as develop and enhance the organisational culture through engaging internal communication and employer brand content, through channels including the employee intranet, newsletters, emails, webinars, internal notice boards and posters, which include a variety of key information and events including; performance and business updates, acquisition news, cultural initiatives and incentives, key appointments, industry award wins etc.

We motivate and reward our employees through participation in the Davies Incentive Plan, which is a pool of shares set aside for employees to share in the future success of Davies, all employees who have at least two years' service are eligible to participate in the scheme. During the financial year employee participation in the Davies Incentive Plan more than doubled to over 3,000 colleagues. We focus heavily on our policy of training and developing our staff, promoting internally before we recruit externally.

Our annual Davies Disruptive Thinking is an Innovation Lab that places the power of new ideas in the hands of our people. Our mission is to discover valuable ideas for our clients and our people so that we can reimagine our business, by using technology, to create a culture of innovation. The colleagues with the very best ideas receive seed funding to turn them into a reality. Since its launch in 2017 we have completed four successful seasons with more than 2000 ideas submitted by over 1500 colleagues.

Kudos is a tool to help our employees recognise and reward colleagues from across the business - each month all employees receive 100 Kudos points which they can allocate to someone to say thank you for a job done well, going above and beyond their role, getting involved in CSR and other business initiatives.

## **STRATEGIC REPORT (continued)**

## **SECTION 172 STATEMENT (continued)**

## Our communities and the environment

### Why?

It is a core principle that we make a positive difference to the communities and environments in which we operate.

### How?

The Davies Foundation aims to create a positive social impact in the communities globally where Davies operate. Through ongoing fundraising and match funding from the business, the charity provides grant funding to charitable organisations nominated by our employees through our grants programme. The charity has supported 239 causes to date which contribute to its charitable purposes, including family welfare charities, foodbanks, homeless shelters, medical charities, mental health organisations, support groups, environmental charities and community groups. The primary source of fundraising is through internal events & fundraising challenges such as Tough Mudder, LGBTea Mornings, Davies Sleep Out, Winter Foodbank Scheme and a wide-variety of remote events. In addition to our grants programme, we run a series of wellbeing and DEI initiatives, including talks and engagement pieces on topics including, LGBTQ+ inclusion, financial wellbeing, stress management, sustainable living and women's health inequalities. Our CSR work is supported by a team of 60+ volunteers from across the group who promote initiatives, represent our charity globally, organise fundraisers and provide feedback from Davies employees.

## **Our customers**

#### Why?

The Directors recognise that maintaining long term relationships with existing customers, along with securing new customers, is vital to the success of the business.

#### How?

Our customers are at the heart of our day-to-day activities and decisions. During the year we have broadened the services we are able to offer our customers and other businesses operating across insurance & highly regulated markets both through the development of new product offerings and through new services made available acquired businesses. For example, in the last year we saw a sharp rise in weather related catastrophe events in both the UK & Ireland and in the US. Through our acquisition of BVS in December 2021 we added a fully automated low-value property claims proposition to our claims solutions, which was key to our surge management during the winter months. The approach ensured claims were settled quickly where possible, and kept customers pleasantly surprised with the quick service. The results of the response have been recognised across the industry with several recent award wins including `claims initiative of the year` at Insurance Post's British Insurance Awards, and `claims service solution of the year` at Insurance Times' Claims Excellence awards.

Davies has significantly increased its investment in technology and digital transformation, while nurturing new ideas and innovation from its people. Davies' teams have continued to launch new technology to market for its highly regulated clients and their customers, including new features to its electronic claims portals and claims automation.

## **STRATEGIC REPORT (continued)**

### **SECTION 172 STATEMENT (continued)**

#### **Our investors**

Why?

It is critical that our investors have confidence in the Group, how it is operated and in its long-term strategic objectives.

#### How?

We are supported by our external investors, BC Partners, HGGC and Aimco and through regular dialogue, both inside and outside the structure of formal board meetings, we ensure their interests are represented by careful scrutiny of the shareholder benefit of each material decision taken by the business.

#### **Our suppliers**

#### Why?

The main suppliers to the business are essential to our ability to deliver services to our customers to the standards expected by our customers.

#### How?

We maintain good relations with all key suppliers to the Group, including through prompt payment practices.

#### **Key decisions**

For the key decisions made during the year, we set out below the way in which the interests of key stakeholder groups were considered:

### Major acquisitions:

During the year we completed six acquisitions which diversify our offering and capabilities for the benefit of our customers. Our investors are engaged throughout each acquisition process ensuring their interests are represented through careful analysis and presentation of the shareholder value that is expected to be generated, but also the risks involved. On completion of each acquisition we make an internal announcement to our colleagues about the acquisition and the new services that the Group can now offer, and in many cases have followed up with webinars to introduce the new team and their business.

#### **GOING CONCERN**

The directors continually review and monitor the business performance and liquidity of the Group. After reviewing the Group's forecasts and projections, the directors have a reasonable expectation that the Group has adequate resources to continue in operational existence for the foreseeable future.

Despite the challenging economic environment, the Group has performed in line with its Adjusted EBITDA and cashflow budgets in the first three months of the year ending 30 June 2024 and the Group remains on track to deliver strong EBITDA growth in FY24. Further the Group has access to a committed revolver credit facility of £90m should this be required.

The Group's most recent forecasting exercise covers a period from the balance sheet date to 30 June 2025. As part of their forecasting work, the directors undertook some detailed sensitivity analysis which showed that the Group is highly unlikely to breach its sole covenant. The Group enjoys the continued funding support of its shareholders: BC Partners, HGGC, and AimCo, having raised an additional £45m in equity in September 2022 and £32m in equity in April 2023 to support M&A. In addition, in November 2023 the shareholders injected a further £110m of equity to support the near term M&A plans. The key mitigant for a covenant breach would be an equity injection from the shareholders which is permitted under the existing banking agreement. Additionally, should the Group experience a liquidity issue, it could draw down on the £90m RCF which can be accessed for any purpose.

## **STRATEGIC REPORT (continued)**

#### **GOING CONCERN (continued)**

In August 2021 BC Partners acquired a majority stake in the business following a rigorous due diligence process and as part of this transaction, Blackstone replaced ICG as the Group's debt provider. The total facilities available to the Group as at June 2023 were £1,342m, of which £700m is an acquisition facility and £90m is a revolving credit facility. The acquisition facilities are committed facilities which can be utilised for capex, M&A requirements and restructuring and the RCF can be used for any purpose including operational, working capital and M&A requirements, and can be drawn down in 4 working days. The total amount of debt drawn down at June 2023 is £985m. In addition, in November 2023, the Group secured an additional facility of USD90.4m.

The Group is continuing its M&A programme and during the period ended 30 June 2023 the Group made six acquisitions and, for detail, see note 22. The Group has signed one new acquisition since the financial year end, adding c£17.8m EBITDA before synergies.

The Group therefore continues to adopt the going concern basis in preparing its consolidated financial statements.

#### **RESULTS AND DIVIDENDS**

The Group's Adjusted EBITDA is £128.0m and the loss before tax is £149.7m for the financial year ended 30 June 2023. No final dividend is proposed and the loss for the year has been transferred to reserves accordingly.

The losses arise from the structure of the business supporting its strategy where substantial external borrowings were utilised to fund acquisition activities. This gives rise to the substantial interest cost as well as the charges for amortisation, M&A and exceptional items. Given the underlying profitability there is every expectation the Group will report improving results in the years to come.

#### Alternative performance measures

The Group calculates a number of metrics that are used on an underlying basis to analyse the performance of the Group. These metrics are not necessarily comparable to similarly titled measures presented by other companies and are not any more authoritative than measures presented in the consolidated financial statements, however management believes that they are useful in assessing the performance of the Group and in drawing comparisons between years and are considered a key benchmark for stakeholders. A description of these measures and their calculation is given below.

#### **EBITDA and Adjusted EBITDA**

EBITDA is defined as earnings before interest, taxes, depreciation and amortisation. Adjusted EBITDA is defined as EBITDA before exceptional administrative expenses and M&A deal costs and integration expenses. The Adjusted EBITDA, which excludes these costs, is a key benchmark measure for the key stakeholders of the business.

## **Exceptional administrative expenses**

Exceptional administrative expenses are defined by the Group to be expenses which are not on-going operating expenses and include cost containment plans; rationalization and restructuring projects; margin-enhancing initiatives, and other significant one-off projects. The separate reporting of exceptional administrative expenses helps provide an indication of the Group's underlying business performance. A significant element of this expense for the year ended 30 June 2023, totaling £17.5m related to the cyber incident which impacted a subset of services in the UK Insurance Services & Claims Solutions businesses.

## **STRATEGIC REPORT (continued)**

### M&A deal costs and integration expenses

Merger and Acquisition (M&A) deal and integration expenses include the costs of undertaking M&A deal work: salaries and ongoing costs of the teams involved in the acquisition and integration of businesses into the group; changes in the value of accrued contingent consideration, the costs of agreed integration programmes for acquisition projects, and the costs of realising agreed synergies from deals. Management do not consider such costs to be part of the recurring and ongoing operational business of the Group and therefore present these costs separately.

	For the year to 30 June 2023
	£000
Gross profit	301,851
Administrative expenses excluding exceptional items, M&A deal cost and integration expenses, depreciation and amortisation:	(173,902)
Adjusted EBITDA	127,949
Exceptional administrative expenses	(26,581)
M&A deal costs and integration expenses	(42,407)
EBITDA	58,961
Depreciation	(22,152)
Amortisation	(71,516)
Operating loss	(34,706)

## **KEY PERFORMANCE INDICATORS**

Management adopts a number of indicators to measure and monitor the overall performance of the Group. From a financial perspective an annual budget is set. Performance against the budget, in terms of its principal KPIs of revenue and EBITDA before exceptional items and M&A integration expenses and cash flow, is monitored in detail and reviewed monthly at board level.

In addition to the financial KPIS, a number of non-financial KPIs are used to measure and monitor the progress of the Group against its strategic objectives on a quarterly basis. These KPIS include specific targets in respect of organic and acquisitive growth, technology growth, client retention, the cross-selling of services and the Group's revenue mix. These KPIs relate to the strategic objectives of:

- Enhancing the Group's go-to-market function and processes
  - A measure of annual organic growth and client retention for the existing customer base.
  - $\circ$   $\;$  A measure of gross growth that is achieved from proactive cross sell initiatives.
  - An increase in the average number of services provided to the Group's Top 250 client base
- Widening the use of technology
  - A measure of technology and technology-enabled services as a proportion of Group revenue
  - A measure of benefit arising from Group automation projects
- Maturing and growing the North American business
  - A measure of organic growth within the North American business
  - A measure of North American revenue as a proportion of Group revenue
  - A measure of M&A activity
- Expanding the Global Solutions business
  - o A measure of organic growth within the Global Solutions business
  - o A measure of Global Solutions revenue as a proportion of Group revenue
  - o A measure of M&A activity
  - Maintaining and enhancing a leading M&A and integration capability
    - A measure of rolling actionable M&A EBITDA
    - $\circ$   $\quad$  A target of integration within a set period following acquisition
    - o A measure of integrations delivered within budget and delivering the agreed synergies

## STRATEGIC REPORT (continued)

By order of the Board

Fryfan

Dan Saulter Director

Date: 13 December 2023

### DIRECTORS' REPORT

The directors present their report with the audited consolidated financial statements of the Group for the year ended 30 June 2023.

### **RESULTS AND DIVIDENDS**

The Group's loss for the year ended 30 June 2023 is £108.6m (period ended 30 June 2022: loss of £81.2m)

No final dividend is proposed and the loss for the year has been transferred to reserves accordingly.

## FUTURE DEVELOPMENTS

The Group remains committed to sustainable, profitable growth and continues its programme of strategic activities to meet these objectives. The priority remains to provide a market leading range of high quality and innovative services to customers and to develop our relationships with existing and new customers alike.

The Group continues to invest in new systems and technology with the focus on improving operational efficiency and flexibility. This is being implemented through a specific project which will reduce the lifecycle of claims, improve customer service, enhance the quality of management information available both internally and to our clients, and drive down the cost of delivering a successful claim outcome.

## FINANCIAL RISK MANAGEMENT

The Group's operations expose it to a variety of financial risks that include credit risk, liquidity risk and interest rate risk.

Credit risk is managed, as far as possible, by partnering with financially strong clients, agreeing payment terms in advance and requesting progress payments during the life of a claim. Appropriate credit control procedures are in place to monitor credit taken by clients and mitigate the risk of a material bad debt.

The Group has a dedicated team managing its cashflow operations ensuring outstanding fee invoices are collected on a timely basis and suppliers are paid utilising available credit terms. Additionally the Group reviews and forecasts its cash requirements on a regular basis and has a £90m revolving credit facility with its main lender to provide an additional source of liquidity to assist with growth and manage seasonal spikes in business. The Group continues to monitor its interest rate exposure due to increasing global rates. Using the latest available forward rate forecasts the Group estimates its future interest expense regularly which allows the Group to track future cash interest costs.

The Group consolidates its US division from USD to GBP using average and period end exchange rates, and therefore faces translation risk on its consolidated financial performance.

In accordance with good corporate governance, cash held on behalf of clients are held in segregated trust bank accounts, separately identifiable from the Group's own cash at bank and in hand.

## EMPLOYEES

Details of the employees related costs can be found in note 21 to the financial statements.

The Group has continued its commitment to fostering good communication and consultation at all levels with a view to informing and involving staff in the progress of the Group and its future. Elected employee representatives meet with the executive management of the Group to consult on important workplace issues, including but not limited to market conditions, performance of the business, employee issues and any changes in business direction. Communication with all employees is through the intranet, email and staff meetings.

To encourage their involvement in the future performance of the Group, executive management and directors are included in the management share scheme and employees participate in performance related bonus schemes.

## **EMPLOYMENT OF DISABLED PERSONS**

It is the Group's policy to give, wherever possible, equal opportunity of employment and career development to both disabled and able persons according to their suitability to perform the work required. The Group also makes every effort to provide employment for employees who become disabled. All employees are given opportunities for training, career development and promotion consistent with their capabilities whether disabled or able.

### **DIRECTORS' REPORT (continued)**

#### QUALIFYING THIRD PARTY INDEMNITY PROVISIONS

Tennessee Topco Limited has maintained cover for its directors and officers and those of its subsidiary companies under a directors' and officers' liability insurance policy as permitted by the Companies (Jersey) Law 1991. The liability insurance is a qualifying third party indemnity provision and was in force during the financial period from the date of the acquisition of Davies Topco Limited of 3 August 2021 and up to and including the date of the approval of the Annual Report and Financial Statements.

## DIRECTORS

The directors who served during the year and up to the date of signing these financial statements unless otherwise stated are as follows:

Cedric Dubourdieu (appointed 3 August 2021) Dan Saulter (appointed 3 August 2021) Dr Nneka Abulokwe (appointed 3 August 2021) James Ridout (appointed 3 August 2021) Mark Richards (appointed 5 March 2021) Michalis Frouzis (appointed 3 August 2021 Neil White (appointed 11 February 2022) Pauline Spire (appointed 24 September 2021)

### POST BALANCE SHEET EVENTS

On 31 October 2023, the Group signed a deal with Brown & Brown Insurance ("Brown & Brown") to acquire four claims and services businesses, American Claims Management (ACM), ICA, USIS and Preferred Governmental Claims Services (PGCS) will all form part of the acquisition. The four business entities will form a new business division, Specialty Programmes, which will sit within Davies North America. This acquisition significantly strengthens Davies' existing TPA offering in claims management, adjusting & catastrophic loss response management, managed care services and other ancillary services. The acquisition is completed on 30 November 2023.

On 15 November 2023 the Group secured additional borrowing facility from a syndicate of banks of 90.4m, denominated in US Dollars.

In November 2023 the Group received an equity injection of circa £110m from its institutional shareholders.

## DISCLOSURE OF INFORMATION TO AUDITOR

Each of the persons who is a director at the date of approval of this report confirms that:

- (1) so far as each director is aware, there is no relevant audit information of which the company's auditor is unaware; and
- (2) each director has taken all the steps that he/she ought to have taken as a director in order to make himself/herself aware of any relevant audit information and to establish that the company's auditor is aware of that information.

This confirmation is given and should be interpreted in accordance with the provisions of the Companies (Jersey) Law 1991.

#### STATEMENT OF DIRECTORS' RESPONSIBILITES

The directors are responsible for preparing the Annual Report and the financial statements in accordance with applicable law and regulations.

## **DIRECTORS' REPORT (continued)**

Company law requires the directors to prepare financial statements for each financial year. Under that law the directors have prepared the Group and parent company financial statements in accordance with International Financial Reporting Standards (IFRS) and Companies (Jersey) Law 1991). Under company law the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the Group and the company and of the profit or loss of the Group for that year. In preparing these financial statements, the directors are required to:

- select suitable accounting policies and then apply them consistently;
- make judgements and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the company and the group will continue in business.

The directors are responsible for keeping adequate accounting records that are sufficient to show and explain the company's transactions and disclose with reasonable accuracy at any time the financial position of the company and the Group and enable them to ensure that the financial statements comply with the Companies (Jersey) Law 1991). They are also responsible for safeguarding the assets of the company and the Group and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

## INDEPENDENT AUDITOR

The auditor, BDO LLP, has indicated its willingness to continue in office and will be proposed for re-appointment at the next annual general meeting.

By order of the Board

D Saulter Director

Date: 13 December 2023

## **INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF TENNESSEE TOPCO LIMITED**

#### **Opinion on the financial statements**

In our opinion:

- the financial statements give a true and fair view of the state of the Group's affairs as at 30 June 2023 and of the Group's loss for the year then ended;
- the Group financial statements have been properly prepared in accordance with International Financial Reporting Standards (IFRS) as issued by the International Accounting Standards Board (IASB); and
- the financial statements have been prepared in accordance with the requirements of the Companies (Jersey) Law 1991.

We have audited the financial statements of Tennessee Topco Limited ("the Parent Company") and its subsidiaries ("the Group") for the year then ended 30 June 2023 which comprise the Consolidated Statement of Profit or Loss, the Consolidated Statement of Comprehensive Income, the Consolidated Statement of Financial Position, the Consolidated Statement of Changes in Equity, the Consolidated Statement of Cash Flows and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and IFRS as issued by the IASB.

## **Basis for opinion**

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### Independence

We are independent of the Group in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements.

#### Conclusions relating to going concern

In auditing the financial statements, we have concluded that the Directors' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the Group or Parent Company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the Directors with respect to going concern are described in the relevant sections of this report.

## **Other information**

The Directors are responsible for the other information. The other information comprises the information included in the Annual Report and Financial Statements, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

## INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF TENNESSEE TOPCO LIMITED (continued)

### Other Companies (Jersey) Law 1991 reporting

We have nothing to report in respect of the following matters where the Companies (Jersey) Law 1991 requires us to report to you if, in our opinion:

- proper accounting records have not been kept, or proper returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- we have not received all the information and explanations we require for our audit.

## **Responsibilities of Directors**

As explained more fully in the Statement of Directors Responsibilities, the Directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Directors determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Directors are responsible for assessing the Group's and the Parent Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Directors either intend to liquidate the Group or the Parent Company or to cease operations, or have no realistic alternative but to do so.

## Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

## Extent to which the audit was capable of detecting irregularities, including fraud

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below.

We evaluated management's incentives and opportunities for fraudulent manipulation of the financial statements including the risk of override of controls and determined that the principal risks were related to posting inappropriate journal entries, management bias in accounting estimates and improper revenue recognition associated with year-end cut-off. Our audit procedures included, but were not limited to:

- We obtained an understanding of the legal and regulatory frameworks that are applicable to the Group and Company. We understood the control environment of the Group and Company in monitoring compliance with the applicable laws and regulations;
- We assessed the susceptibility of the Group financial statements to material misstatement, including performance of a detailed fraud risk assessment.
- We obtained an understanding of the internal control environment relevant to the audit in order to design appropriate audit procedures, but not for the purpose of expressing an opinion on the effectiveness of the Group's internal control;

## **INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF TENNESSEE TOPCO LIMITED (continued)**

### Auditor's responsibilities for the audit of the financial statements (continued)

- Based on our understanding obtained and risk assessment performed, we designed specific audit procedures to challenge assumptions and judgements made by management in their significant accounting estimates. We focused on estimates in relation to the defined benefit pension scheme, revenue and work in progress recognition, goodwill valuation and acquisition accounting, specifically we carried out the following;
  - Involving specialists in our audit of the defined benefit pension scheme to ensure assumptions made are appropriate;
  - Testing a sample of revenue recognised either side of the period end to ensure revenue has been recognised in the correct period;
  - Testing a sample of work in progress to ensure that this was recognised correctly;
  - Challenging assumptions made by management in relation to their goodwill and intangibles impairment and useful economic lives; and
  - Challenging assumptions made by management in relation to acquisition accounting including assessment of fair values, and estimates in deferred consideration.
- We performed a review of minutes of Board meetings throughout the period and made direct enquiry with management and those charged with governance to understand any known or suspected instances of non-compliance with laws and regulations and fraud;
- In respect of the risk of management override, we completed specific testing of journal entries, with a focus on any manual journals to revenue and cash and journals including specific keywords based on our understanding of the business; and
- Evaluated the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation. Further, we agreed the financial statement disclosure to underlying supporting documentation.

Our audit procedures were designed to respond to risks of material misstatement in the financial statements, recognising that the risk of not detecting a material misstatement due to fraud is higher than the risk of not detecting one resulting from error, as fraud may involve deliberate concealment by, for example, forgery, misrepresentations or through collusion. There are inherent limitations in the audit procedures performed and the further removed non-compliance with laws and regulations is from the events and transactions reflected in the financial statements, the less likely we are to become aware of it.

A further description of our responsibilities is available on the Financial Reporting Council's website at: <u>https://www.frc.org.uk/auditorsresponsibilities</u>. This description forms part of our auditor's report.

## Use of our report

This report is made solely to the Parent Company's members, as a body, in accordance with Article 113A of the Companies (Jersey) Law 1991. Our audit work has been undertaken so that we might state to the Parent Company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Parent Company and the Parent Company's members as a body, for our audit work, for this report, or for the opinions we have formed.

DocuSigned by: 946A418F5EE8434.

Geeta Joshi (Senior Statutory Auditor) For and on behalf of BDO LLP, Statutory Auditor London, UK 15 December 2023

BDO LLP is a limited liability partnership registered in England and Wales (with registered number OC305127).

## CONSOLIDATED STATEMENT OF PROFIT OR LOSS

	Note	For the year ended 30 June 2023	For the period from 5 March 2021 to 30 June 2022
		£000	£000
Continuing operations			
Revenue	5	680,585	455,771
Cost of providing services		(378,734)	(248,577)
Gross profit		301,851	207,194
Staff and other overhead expenses		(172,769)	(114,825)
Administrative expenses		(162,665)	(117,009)
Net impairment losses on financial and contract assets	24	(1,150)	(2,091)
Other losses – net	7	27	(29)
Operating loss		(34,706)	(26,760)
Finance costs	8	(115,040)	(69,221)
Loss before income tax		(149,746)	(95,981)
Income tax credit	9	41,144	14,753
Loss for the year / period		(108,602)	(81,228)

## CONSOLIDATED STATEMENT OF COMPREHENSIVE INCOME

	For the year ended 30 June 2023	For the period from 5 March 2021 to 30 June 2022
	£000	£000
Loss for the year / period	(108,602)	(81,228)
Other comprehensive loss		
Items that may be reclassified to profit or loss		
Exchange differences on translation of foreign operations	9,728	(20,389)
Income tax relating to this item	-	-
Items that will not be reclassified to profit or loss		
Remeasurement of post-employment benefit obligations	8	(57)
Income tax relating to this item	35	-
Total other comprehensive loss for the year / period, net of tax	9,771	(20,446)
Total comprehensive loss for the year / period	(98,831)	(101,674)
Total comprehensive loss for the year /period attributable to the		
owners of Tennessee Topco Limited	(98,831)	(101,674)

## CONSOLIDATED STATEMENT OF FINANCIAL POSITION

	Note	As at 30 June 2023 £000	As at 30 June 2022 £000
Assets			
Non-current assets			
Property plant and equipment	11	24,841	24,580
Right of use assets	12	24,636	28,130
Goodwill	13	980,998	861,003
Intangible Assets	13	613,376	575,448
Investments in associates		3,819	-
Other non-current assets		84	90
Total non-current assets		1,647,754	1,489,251
Current assets			
Other current assets	15	16,738	13,031
Contract assets	5 (b)	89,822	75,393
Trade receivables	16i	121,437	100,917
Other financial assets at amortised cost	16ii	15,751	48,875
Current tax assets	15	8,595	3,522
Cash and cash equivalents	17	55,469	53,573
Total current assets		307,812	295,311
Total assets		1,955,566	1,784,562
Liabilities			
Non-current liabilities			
Borrowings	18	(984,771)	(811,706)
Lease liabilities	18	(17,418)	(20,991)
Deferred tax liabilities	12	(17,418) (91,153)	(122,984)
Employee benefit obligations	21	(13,225)	(4,333)
Other non-current liabilities	20		(67,393)
Provisions	20 19	(78,104) (958)	(07,593) (1,092)
	19		
Other non-current financial liabilities Total non-current liabilities		(14) (1,185,643)	(10) <b>1,028,509</b>
		(1,165,645)	1,028,509
Current liabilities			(100,000)
Trade and other payables	20	(158,753)	(132,922)
Contract liabilities	5 (b)	(26,353)	(25,339)
Lease liabilities	12	(9,115)	(9,279)
Employee benefit obligations	21	(2,838)	(4,505)
Provisions	19	(1,217)	(220)
Total current liabilities		(198,276)	(172,265)
Total liabilities		(1,383,919)	(1,200,774)
Net assets		571,647	583,788
EQUITY			
Share capital and share premium	10 (a)	778,706	691,399
Other reserves	10 (b)	(16,317)	(26,326)
Accumulated deficit	10 (c)	(190,742)	(81,285)
Total equity		571,647	583,788

The financial statements on pages 25 to 104 were approved by the Board of Directors on 13 December 2023 and were signed on its behalf by:

Typan

D Saulter Director

## CONSOLIDATED STATEMENT OF FINANCIAL POSITION

## CONSOLIDATED STATEMENT OF CHANGES IN EQUITY

	Share capital	Share premium	Foreign currency	Own share	Retained earnings	Total
	•	·	translation	reserve	Ū	
			reserve			
	£000	£000	£000	£000	£000	£000
Balance as at 5 March 2021	-	-	-	-	-	-
Loss for the period	-	-	-	-	(81,228)	(81,228)
Other comprehensive loss for the period, net of tax	-	-	(20,389)	-	(57)	(20,446)
Total comprehensive	-	-	(20,389)	-	(81,285)	(101,674)
loss for the period						
Issue of share capital	7,044	684,355	-	-		691,399
Treasury shares	-	-	-	(5,937)		(5,937)
Balance as at 30 June 2022	7,044	684,355	(20,389)	(5,937)	(81,285)	583,788
Loss for the year	-	-	-	-	(108,602)	(108,602)
Other comprehensive loss for the year, net of	-	-	9,728	-	43	9,771
tax						
Total comprehensive loss for the year	-	-	9,728	-	(108,559)	(98,831)
Issue of share capital	625	86,682	-	-	(898)	86,409
Treasury shares	-	-	-	281	-	281
Balance as at 30 June 2023	7,669	771,037	(10,661)	(5,656)	(190,742)	571,647

## CONSOLIDATED STATEMENT OF CASH FLOWS

		Note	For the year ended 30 June 2023	For the period from 5 March 2021 to 30 June 2022
			50 June 2023 £000	£000
A.	Cash generated from operations		2000	2000
	Loss before tax		(149,746)	(95,982)
	Adjustments for:			
	Depreciation and amortisation expense	11/12ii/13	93,668	74,076
	Net loss on sale of non-current assets	7	(27)	29
	Finance costs – net	8	115,040	69,221
	Change in operating assets and liabilities, net of effects fron purchase of controlled entities	n		
	Increase in trade and other receivables		(22,149)	(20,804)
	Increase in contract assets		(4,626)	(6,829)
	Decrease in trade and other payables		13,282	(2,197)
	Increase in contract liabilities		1,049	528
	Pension adjustment		-	8
	Movement in provisions		(484)	(2,579)
	Cash generated from operations		46,007	15,471
	Interest paid		(83,943)	(29,242)
	Income taxes paid		(10,397)	(8,545)
	Net cash used in operating activities		(48,333)	(22,316)
в.	Net cash used in operating activities Cash flow from investing activities Payment for acquisition of subsidiary including goodwill, ne cash acquired	t of 22	<b>(48,333)</b> (187,991)	
в.	<b>Cash flow from investing activities</b> Payment for acquisition of subsidiary including goodwill, ne	t of 22 11		(451,895)
в.	<b>Cash flow from investing activities</b> Payment for acquisition of subsidiary including goodwill, ne cash acquired		(187,991)	(451,895) (15,227)
В.	Cash flow from investing activities Payment for acquisition of subsidiary including goodwill, ne cash acquired Payment for purchase of property, plant and equipment		(187,991) (13,148)	(451,895) (15,227) (144)
В.	Cash flow from investing activities Payment for acquisition of subsidiary including goodwill, ne cash acquired Payment for purchase of property, plant and equipment Proceeds from sale of property, plant and equipment	11	(187,991) (13,148) 76	(451,895) (15,227) (144) (8,124)
В.	Cash flow from investing activities Payment for acquisition of subsidiary including goodwill, ne cash acquired Payment for purchase of property, plant and equipment Proceeds from sale of property, plant and equipment Payment for purchase of other intangible assets	11	(187,991) (13,148) 76 (17,229)	(451,895) (451,895) (15,227) (144) (8,124) (18,158) (493,548)
В.	Cash flow from investing activities Payment for acquisition of subsidiary including goodwill, ne cash acquired Payment for purchase of property, plant and equipment Proceeds from sale of property, plant and equipment Payment for purchase of other intangible assets Payment of contingent consideration on acquisitions	11	(187,991) (13,148) 76 (17,229) (13,171)	(451,895) (15,227) (144) (8,124) (18,158)
	Cash flow from investing activities Payment for acquisition of subsidiary including goodwill, ne cash acquired Payment for purchase of property, plant and equipment Proceeds from sale of property, plant and equipment Payment for purchase of other intangible assets Payment of contingent consideration on acquisitions Net cash used in investing activities	11	(187,991) (13,148) 76 (17,229) (13,171)	(451,895) (15,227) (144) (8,124) (18,158) (493,548)
	Cash flow from investing activities Payment for acquisition of subsidiary including goodwill, ne cash acquired Payment for purchase of property, plant and equipment Proceeds from sale of property, plant and equipment Payment for purchase of other intangible assets Payment of contingent consideration on acquisitions Net cash used in investing activities Cash flow from financing activities	11 13	(187,991) (13,148) 76 (17,229) (13,171) <b>(231,463)</b>	(451,895) (15,227) (144) (8,124) (18,158) (493,548) 772,480
	Cash flow from investing activities Payment for acquisition of subsidiary including goodwill, ne cash acquired Payment for purchase of property, plant and equipment Proceeds from sale of property, plant and equipment Payment for purchase of other intangible assets Payment of contingent consideration on acquisitions Net cash used in investing activities Proceeds from borrowings	11 13 26	(187,991) (13,148) 76 (17,229) (13,171) (231,463) 280,165	(451,895) (15,227) (144) (8,124) (18,158) (493,548) 772,480 (622,565)
	Cash flow from investing activities Payment for acquisition of subsidiary including goodwill, ne cash acquired Payment for purchase of property, plant and equipment Proceeds from sale of property, plant and equipment Payment for purchase of other intangible assets Payment of contingent consideration on acquisitions Net cash used in investing activities Cash flow from financing activities Proceeds from borrowings Repayment of borrowings	11 13 26	(187,991) (13,148) 76 (17,229) (13,171) (231,463) 280,165	(451,895) (15,227) (144) (8,124) (18,158) (493,548) 772,480 (622,565) (5,250)
	Cash flow from investing activities Payment for acquisition of subsidiary including goodwill, ne cash acquired Payment for purchase of property, plant and equipment Proceeds from sale of property, plant and equipment Payment for purchase of other intangible assets Payment of contingent consideration on acquisitions Net cash used in investing activities Proceeds from borrowings Repayment of borrowings Payment for new facility	11 13 26	(187,991) (13,148) 76 (17,229) (13,171) (231,463) 280,165 (96,126)	(451,895) (15,227) (144) (8,124) (18,158) (493,548) (493,548) (622,565) (5,250) 436,530
	Cash flow from investing activities Payment for acquisition of subsidiary including goodwill, ne cash acquired Payment for purchase of property, plant and equipment Proceeds from sale of property, plant and equipment Payment for purchase of other intangible assets Payment of contingent consideration on acquisitions Net cash used in investing activities Cash flow from financing activities Proceeds from borrowings Repayment of borrowings Payment for new facility Proceeds from the issue of share capital	11 13 26	(187,991) (13,148) 76 (17,229) (13,171) (231,463) 280,165 (96,126) - 1111,098	(451,895) (15,227) (144) (8,124) (18,158) (493,548) (493,548) 772,480 (622,565) (5,250) 436,530 (2,713)
	Cash flow from investing activities Payment for acquisition of subsidiary including goodwill, ne cash acquired Payment for purchase of property, plant and equipment Proceeds from sale of property, plant and equipment Payment for purchase of other intangible assets Payment of contingent consideration on acquisitions Net cash used in investing activities Cash flow from financing activities Proceeds from borrowings Repayment of borrowings Payment for new facility Proceeds from the issue of share capital Repurchase of own shares	11 13 26 26	(187,991) (13,148) 76 (17,229) (13,171) (231,463) 280,165 (96,126) - 111,098 (4,095)	(451,895) (15,227) (144) (8,124) (18,158) (493,548) (493,548) (622,565) (5,250) 436,530 (2,713) (7,864)
	Cash flow from investing activities Payment for acquisition of subsidiary including goodwill, ne cash acquired Payment for purchase of property, plant and equipment Proceeds from sale of property, plant and equipment Payment for purchase of other intangible assets Payment of contingent consideration on acquisitions Net cash used in investing activities Cash flow from financing activities Proceeds from borrowings Repayment of borrowings Payment for new facility Proceeds from the issue of share capital Repurchase of own shares Principal elements of lease payments Net cash from financing activities	11 13 26 26	(187,991) (13,148) 76 (17,229) (13,171) (231,463) (231,463) 280,165 (96,126) - 111,098 (4,095) (9,358) 281,684	(451,895) (15,227) (144) (8,124) (18,158) (493,548) (493,548) (622,565) (5,250) 436,530 (2,713) (7,864) 570,618
	Cash flow from investing activitiesPayment for acquisition of subsidiary including goodwill, ne cash acquiredPayment for purchase of property, plant and equipmentProceeds from sale of property, plant and equipmentPayment for purchase of other intangible assetsPayment of contingent consideration on acquisitionsNet cash used in investing activitiesCash flow from financing activitiesProceeds from borrowingsRepayment of borrowingsPayment for new facilityProceeds from the issue of share capitalRepurchase of own sharesPrincipal elements of lease paymentsNet cash from financing activities	11 13 26 26 26	(187,991) (13,148) 76 (17,229) (13,171) (231,463) (231,463) 280,165 (96,126) - 111,098 (4,095) (9,358) 281,684 1,888	(451,895) (15,227) (144) (8,124) (18,158) (493,548) (493,548) (622,565) (5,250) 436,530 (2,713) (7,864) 570,618
	Cash flow from investing activities Payment for acquisition of subsidiary including goodwill, ne cash acquired Payment for purchase of property, plant and equipment Proceeds from sale of property, plant and equipment Payment for purchase of other intangible assets Payment of contingent consideration on acquisitions Net cash used in investing activities Cash flow from financing activities Proceeds from borrowings Repayment of borrowings Payment for new facility Proceeds from the issue of share capital Repurchase of own shares Principal elements of lease payments Net cash from financing activities	11 13 26 26 26 26	(187,991) (13,148) 76 (17,229) (13,171) (231,463) (231,463) 280,165 (96,126) - 111,098 (4,095) (9,358) 281,684	(451,895) (15,227) (144) (8,124) (18,158) (493,548) (493,548) (622,565) (5,250) 436,530 (2,713) (7,864)

## NOTES TO THE FINANCIAL STATEMENTS

## 1. Company Overview

Tennessee Topco Limited (the 'Company') was incorporated in Jersey on 5 March 2021 under Companies (Jersey) Law 1991. The address of the registered office is given on the Directors and Advisers page and the nature of the Company's operations and its principal activities are set out in the Strategic Report. The Company acquired the Davies Topco Group on 3 August 2021 and began trading from that date.

## 2. Basis of preparation of consolidated financial statements

## i. Compliance with IFRS

The consolidated financial statements of Tennessee Topco Limited and its subsidiary undertakings (together, the 'Group') have been prepared in accordance with International Financial Reporting Standards (IFRS) as issued by the International Accounting Standards Board (IASB) and interpretations issued by the IFRS Interpretations Committee (IFRS IC) applicable to companies reporting under IFRS.

## ii. Period of account

The consolidated financial statements are prepared for the year to 30 June 2023.

## iii. Parent company disclosure exemptions

The Company is a holding company and has prepared a set of consolidated financial statements for the Group. As such, separate standalone financial statements for the Company are not required under Companies (Jersey) Law 1991.

## iv. Historical cost convention

The consolidated financial statements have been prepared on a historical cost basis, except for the following:

• defined benefit pension plans – plan assets measured at fair value.

## v. New standards and interpretations not yet adopted

The new and amended standards and interpretations that are issued, but not yet effective, up to the date of issuance of the Group's consolidated financial statements that are relevant for the Group are disclosed below. The Group intends to adopt these new and amended standards and interpretations, if applicable, when they become effective.

## Classification of Liabilities as Current or Non-current – Amendments to IAS 1

The narrow-scope amendments to IAS 1 Presentation of Financial Statements clarify that liabilities are classified as either current or noncurrent, depending on the rights that exist at the end of the reporting period. Classification is unaffected by the expectations of the entity or events after the reporting date (e.g. the receipt of a waver or a breach of covenant). The amendments also clarify what IAS 1 means when it refers to the 'settlement' of a liability. The amendments could affect the classification of liabilities, particularly for entities that previously considered management's intentions to determine classification and for some liabilities that can be converted into equity. They must be applied retrospectively in accordance with the normal requirements in IAS 8 Accounting Policies, Changes in Accounting Estimates and Errors. This amendment is deferred until accounting periods starting not earlier than 1 January 2024. The Group is in the process of evaluating the amendment.

## Disclosure of Accounting Policies – Amendments to IAS 1 and IFRS

The IASB amended IAS 1 to require entities to disclose their material rather than their significant accounting policies. The amendments define what is 'material accounting policy information' and explain how to identify when accounting policy information is material. They further clarify that immaterial accounting policy information does not need to be disclosed. If it is disclosed, it should not obscure material accounting information. To support this amendment, the IASB also amended IFRS Practice Statement 2 Making Materiality Judgements to provide guidance on how to apply the concept of materiality to accounting policy disclosures. This amendment is deferred until accounting periods starting not earlier than 1 January 2023. The Group is in the process of evaluating the amendment.

## NOTES TO THE FINANCIAL STATEMENTS

## 2. Basis of preparation of consolidated financial statements (continued)

## **Definition of Accounting Estimates – Amendments to IAS 8**

The amendment to IAS 8 Accounting Policies, Changes in Accounting Estimates and Errors clarifies how companies should distinguish changes in accounting policies from changes in accounting estimates. The distinction is important, because changes in accounting estimates are applied prospectively to future transactions and other future events, but changes in accounting policies are generally applied retrospectively to past transactions and other past events as well as the current period. This amendment is effective from annual periods beginning on or after 1 January 2023. The Group is in the process of evaluating the impact.

## Amendment to IAS 12 – deferred tax related to assets and liabilities arising from a single transaction

In May 2021 the IASB issued 'Deferred Tax related to Assets and Liabilities arising from a Single Transaction' (Amendments to IAS 12). The amendments to IAS 12 Income Taxes require companies to recognise deferred tax on transactions that, on initial recognition, give rise to equal amounts of taxable and deductible temporary differences. They will typically apply to transactions such as leases of lessees and decommissioning obligations and will require the recognition of additional deferred tax assets and liabilities.

The amendment should be applied to transactions that occur on or after the beginning of the earliest comparative period presented. In addition, entities should recognise deferred tax assets (to the extent that it is probable that they can be utilised) and deferred tax liabilities at the beginning of the earliest comparative period for all deductible and taxable temporary differences associated with:

- right-of-use assets and lease liabilities; and
- decommissioning, restoration and similar liabilities, and the corresponding amounts recognised as part of the cost of the related assets.

The cumulative effect of recognising these adjustments is recognised in retained earnings, or another component of equity, as appropriate.

IAS 12 did not previously address how to account for the tax effects of on-balance sheet leases and similar transactions and various approaches were considered acceptable. The amendments are effective for annual reporting periods beginning on or after 1 January 2023, with early application permitted. The Group is in the process of evaluating the impact.

## vi. Current/Non-current classification

The Group presents assets and liabilities in balance sheet based on current/non-current classification.

An asset is classified as current when it is:

- a. expected to be realized or intended to be sold or consumed in normal operating cycle;
- b. held primarily for the purpose of trading;
- c. expected to be realized within twelve months after the reporting period; and
- d. cash or cash equivalent unless restricted from being exchanged or used to settle a liability for at least twelve months after the reporting period.

All other assets are classified as non-current.

A liability is classified as current when:

- a. it is expected to be settled in normal operating cycle;
- b. it is held primarily for the purpose of trading;
- c. it is due to be settled within twelve months after the reporting period; and
- d. there is no unconditional right to defer the settlement of the liability for at least twelve months after the reporting period.

### NOTES TO THE FINANCIAL STATEMENTS

#### 2. Basis of preparation of consolidated financial statements (continued)

#### vi. Current/Non-current classification (continued)

All other liabilities are classified as non-current. Deferred tax assets and liabilities are classified as non-current assets and liabilities.

#### vii. Going concern

The directors continually review and monitor business performance and liquidity of the Group. After reviewing the Group's forecasts and projections, the directors have a reasonable expectation that the Group has adequate resources to continue in operational existence for the foreseeable future.

Despite the challenging economic environment, The Group has performed ahead of its Adjusted EBITDA and cashflow budgets in the first two months of the year ending 30 June 2024 and the Group remains on track to deliver strong EBITDA growth in FY24. Further the Group has access to a committed revolver credit facility of £90m should this be required.

The Group's most recent forecasting exercise covers a period from the balance sheet date to 30 June 2025. As part of their forecasting work, the directors undertook some detailed sensitivity analysis which showed that the Group is highly unlikely to breach its sole covenant. The Group enjoys the continued funding support of its shareholders: BC Partners, HGGC, and AimCo, having raised an additional £45m in equity in September 2022 and £32m in equity in April 2023 to support M&A. In addition, in November 2023, the shareholders injected a further £110m of equity to support the near term M&A plans. The key mitigant for a covenant breach would be an equity injection from the shareholders which is permitted under the existing banking agreement. Additionally, should the Group experience a liquidity issue, it could draw down on the £90m RCF which can be accessed for any purpose.

In August 2021 BC Partners acquired a majority stake in the business following a rigorous due diligence process and as part of this transaction, Blackstone replaced ICG as the Group's debt provider. The total facilities available to the Group as at June 2023 were £1,342m, of which £700m is an acquisition facility and £90m is a revolving credit facility. The acquisition facilities are committed facilities which can be utilised for capex, M&A requirements and restructuring and the RCF can be used for any purpose including operational, working capital and M&A requirements, and can be drawn down in 4 working days. The total amount of debt drawn down at June 2023 is £985m. In addition, in November 2023, the Group secured an additional facility of USD90.4m.

The Group is continuing its M&A programme and during the period ended 30 June 2023 the Group made six acquisitions and, for detail, see note 22. The Group has signed one new acquisition since the financial year end, adding c£17.8m EBITDA before synergies.

The Group therefore continues to adopt the going concern basis in preparing its consolidated financial statements.

## NOTES TO THE FINANCIAL STATEMENTS

## 3. Significant accounting policies

The accounting policies set out below have been applied consistently to the period presented, unless otherwise stated. The consolidated financial statements are for the Group.

## 3.1. Principles of consolidation

Subsidiaries are all entities (including structured entities) over which the Group has control. The Group controls an entity where the Group is exposed to, or has rights to, variable returns from its involvement with the entity and has the ability to affect those returns through its power to direct the activities of the entity. Subsidiaries are fully consolidated from the date on which control is transferred to the Group. They are deconsolidated from the date that control ceases.

The acquisition method of accounting is used to account for business combinations by the Group (see 3.13).

Inter-company transactions, balances and unrealised gains on transactions between Group companies are eliminated. Unrealised losses are also eliminated unless the transaction provides evidence of an impairment of the transferred asset.

## Foreign currency translation

## i. Functional and presentation currency

Items included in the consolidated financial statements of each of the Group's entities are measured using the currency of the primary economic environment in which the entity operates (the functional currency). The consolidated financial statements are presented in 'sterling', which is the Group's functional currency and the Group's presentation currency.

## ii. Transactions and balances

Foreign currency transactions are translated into the functional currency using the exchange rate prevailing at the dates of the transactions. Foreign exchange gains and losses resulting from the settlement of such transactions, and from the translation of monetary assets and liabilities denominated in foreign currencies at year end exchange rates, are recognised in profit or loss.

Foreign exchange gains and losses that relate to borrowings are presented in the statement of profit or loss, within finance costs. All other foreign exchange gains and losses are presented in the statement of profit or loss on a net basis within other gains/(losses).

Non-monetary items that are measured at fair value in a foreign currency are translated using the exchange rates at the date when the fair value was determined. Translation differences on assets and liabilities carried at fair value are reported as part of the fair value gain or loss.

## iii. Group companies

The results and financial position of foreign operations (none of which has the currency of a hyperinflationary economy) that have a functional currency different from the presentation currency are translated into the presentation currency as follows:

- assets and liabilities for each balance sheet presented are translated at the closing rate at the date of that balance sheet;
- income and expenses for each statement of profit or loss and statement of comprehensive income are translated at average exchange rates (unless this is not a reasonable approximation of the cumulative effect of the rates prevailing on the transaction dates, in which case income and expenses are translated at the dates of the transactions); and
- all resulting exchange differences are recognised in other comprehensive income and accumulated in a separate component of equity.

Goodwill and fair value adjustments arising on the acquisition of a foreign operation are treated as assets and liabilities of the foreign operation and translated at the closing rate.

## NOTES TO THE FINANCIAL STATEMENTS

## 3.2. Property, plant and equipment

Property, plant and equipment are stated at historical cost less accumulated depreciation and any accumulated impairment loss. Historical cost includes expenditure that is directly attributable cost of bringing the asset to its working condition for its intended use. Subsequent costs are included in the asset's carrying amount, only when it is probable that future economic benefits associated with the item will flow to the Group and the cost of the item can be measured reliably. All other repairs and maintenance are charged to profit or loss during the reporting period in which they are incurred.

Depreciation is calculated using the straight-line method to allocate the cost of the assets, net of their residual values, over their estimated useful lives as follows:

Category of Property, plant and equipment	Estimated Useful Life
Fixtures & fittings and office equipment	5 years
Computer equipment	3 years
Leasehold improvements	Useful life of the improvements or lease term, whichever is less.
Right of Use Assets	Lease term

The assets' residual values, useful lives and depreciation method are reviewed, and adjusted if appropriate, at the end of each reporting period.

#### 3.3. Investments in associates

Where the Group has the power to participate in (but not control) the financial and operating policy decisions of another entity, it is classified as an associate. Associates are initially recognised in the consolidated statement of financial position at cost. Subsequently associates are accounted for using the equity method, where the Group's share of postacquisition profits and losses and other comprehensive income is recognised in the consolidated statement of profit and loss and other comprehensive income (except for losses in excess of the Group's investment in the associate unless there is an obligation to make good those losses).

Profits and losses arising on transactions between the Group and its associates are recognised only to the extent of unrelated investors' interests in the associate. The investor's share in the associate's profits and losses resulting from these transactions is eliminated against the carrying value of the associate.

Any premium paid for an associate above the fair value of the Group's share of the identifiable assets, liabilities and contingent liabilities acquired is capitalised and included in the carrying amount of the associate. Where there is objective evidence that the investment in an associate has been impaired the carrying amount of the investment is tested for impairment in the same way as other non-financial assets.

## 3.4. Intangible assets

#### i. Goodwill

Goodwill is measured as described in 3.13. Goodwill represents the excess of the cost of a business combination over the fair value of the Group's share of the net identifiable assets of the acquired subsidiary at the date of the acquisition. Goodwill on acquisitions of subsidiaries is included in intangible assets. Goodwill is not amortised, but it is tested for impairment annually, or more frequently if events or changes in circumstances indicate that it might be impaired and is carried at cost less accumulated impairment losses. Gains and losses on the disposal of an entity include the carrying amount of goodwill relating to the entity sold.

Goodwill is allocated to cash-generating units for the purpose of impairment testing. The allocation is made to those cash-generating units or Groups of cash-generating units that are expected to benefit from the business combination in which the goodwill arose. The units or Groups of units are identified at the lowest level at which goodwill is monitored for internal management purposes.

## NOTES TO THE FINANCIAL STATEMENTS

## 3.4. Intangible assets (continued)

## ii. Internally generated intangible assets

Costs associated with research (or on the research phase of an internal project) are recognised as an expense as incurred. Development costs that are directly attributable to internal projects are recognised as intangible assets where the following criteria are met:

- it is technically feasible to complete the intangible asset so that it will be available for use
- management intends to complete the intangible asset and use or sell it;
- there is an ability to use or sell the intangible asset;
- it can be demonstrated how the intangible asset will generate probable future economic benefits;
- adequate technical, financial and other resources to complete the development and to use or sell the intangible asset are available; and
- the expenditure attributable to the intangible asset during its development can be reliably measured.

Directly attributable costs that are capitalised as part of the intangible asset include employee costs and an appropriate portion of relevant overheads. Capitalised development costs are recorded as intangible assets and amortised from the point at which the asset is ready for use.

## iii. Other intangible assets

Separately acquired intangible assets are shown at historical cost. Intangible assets acquired in a business combination are recognised at fair value at the acquisition date. They have a finite useful life and are subsequently carried at cost less accumulated amortisation and impairment losses.

The Group amortises intangible assets with a limited useful life, using the straight-line method over the following periods:

Category of Intangible Assets	Estimated Useful Life
Technology assets	3 years
Customer lists	10 years
Brand name	20 years

## 3.5. Impairment of assets

Goodwill is not subject to amortisation and is tested annually for impairment, or more frequently if events or changes in circumstances indicate that they might be impaired. Other assets are tested for impairment whenever events or changes in circumstances indicate that the carrying amount may not be recoverable. An impairment loss is recognised for the amount by which the asset's carrying amount exceeds its recoverable amount. The recoverable amount is the higher of an asset's fair value less costs of disposal and value in use. For the purposes of assessing impairment, assets are Grouped at the lowest levels for which there are separately identifiable cash inflows which are largely independent of the cash inflows from other assets or Groups of assets (cash-generating units). Non-financial assets other than goodwill that suffered an impairment are reviewed for possible reversal of the impairment at the end of each reporting period.

Where an impairment loss is subsequently reversed, the carrying amount of the asset or cash-generating unit is increased to the revised estimate of its recoverable amount, not to exceed the carrying amount that would have been determined had no impairment loss been recognised for the asset or cash-generating unit in prior years. A reversal of an impairment loss is recognised immediately in the statement of profit and loss.

## 3.6. Revenue recognition

Significant accounting policies in relation to revenue recognition are disclosed in note 5.

# NOTES TO THE FINANCIAL STATEMENTS

# 3.7. Cash and cash equivalents

For the purpose of presentation in the statement of cash flows, cash and cash equivalents includes cash on hand, deposits held at call with financial institutions, other short-term, highly liquid investments with original maturities of three months or less that are readily convertible to known amounts of cash and which are subject to an insignificant risk of changes in value, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities in the consolidated statement of financial position.

# 3.8. Financial assets

# i. Classification

The group classifies its financial assets at amortised cost if both of the following criteria are met:

- the asset is held within a business model whose objective is to collect the contractual cash flows; and
- the contractual terms give rise to cash flows that are solely payments of principal and interest.

As at the period end, the Group's only financial assets consisted solely of accounts receivables arising from the Group's ordinary business activities. Such accounts receivables are accounted for at amortised cost net of any expected credit losses.

# ii. Recognition

Purchases and sales of financial assets are recognised on the trade-date, being the date on which the Group commits to purchase or sell the asset.

# iii. Measurement

At initial recognition, the Group measures a financial asset held at amortised cost at its fair value plus transaction costs that are directly attributable to the acquisition of the financial asset.

Interest income from these financial assets is included in other income using the effective interest rate method. Any gain or loss arising on derecognition is recognised directly in profit or loss and presented in other gains/(losses) - net. Impairment losses are presented as a separate line item in the statement of profit and loss.

# iv. Impairment of financial assets

For all the Group's financial assets (consisting of trade receivables, contract assets and lease receivables), the Group applies the simplified approach to estimating expected credit losses as permitted by IFRS 9, which requires expected lifetime losses to be recognised from initial recognition of the receivables. See note 24 for further details on the Group's estimation of expected credit losses.

# v. Derecognition of financial assets

A financial asset is derecognised only when:

- the Group has transferred the rights to receive cash flows from the financial asset; and
- retains the contractual rights to receive the cash flows of the financial asset but assumes a contractual obligation to pay the cash flows to one or more recipients.

Where the entity has transferred an asset, the Group evaluates whether it has transferred substantially all risks and rewards of ownership of the financial asset. In such cases, the financial asset is derecognised. Where the entity has not transferred substantially all risks and rewards of ownership of the financial asset, the financial asset is not derecognised.

Where the entity has neither transferred a financial asset nor retains substantially all risks and rewards of ownership of the financial asset, the financial asset is derecognised if the Group has not retained control of the financial asset. Where the Group retains control of the financial asset, the asset is continued to be recognised to the extent of continuing involvement in the financial asset.

# NOTES TO THE FINANCIAL STATEMENTS

# 3.9. Borrowings

Borrowings are initially recognised at fair value, net of transaction costs incurred. Borrowings are subsequently measured at amortised cost. Any difference between the proceeds (net of transaction costs) and the redemption amount is recognised in profit or loss over the period of the borrowings using the effective interest method. Fees paid on the establishment of loan facilities are recognised as transaction costs of the loan to the extent that it is probable that some or all the facility will be drawn down. In this case, the fee is deferred until the draw-down occurs. To the extent that there is no evidence that it is probable that some or all the facility will be drawn down, the fee is capitalised as a prepayment for liquidity services and amortised over the period of the facility to which it relates.

Borrowings are derecognised from the balance sheet when the obligation specified in the contract is discharged, cancelled or expired. The difference between the carrying amount of a financial liability that has been extinguished or transferred to another party and the consideration paid, including any non-cash assets transferred or liabilities assumed, is recognised in profit or loss as finance income or finance costs, as applicable.

Borrowings are classified as current liabilities unless the Group has an unconditional right to defer settlement of the liability for at least 12 months after the reporting period.

# 3.10. Trade and other payables

These amounts represent unsecured liabilities for goods and services provided to the Group prior to the end of the financial year which are unpaid. Trade and other payables are presented as current liabilities unless payment is not due within 12 months after the reporting period. They are recognised initially at their fair value and subsequently measured at amortised cost using the effective interest method.

# 3.11. Employee benefits

# i. Short-term obligations

Liabilities for salaries, including non-monetary benefits, annual leave and accumulating sick leave that are expected to be settled wholly within 12 months after the end of the period in which the employees render the related service are recognised in respect of employees' services up to the end of the reporting period and are measured at the amounts expected to be paid when the liabilities are settled. The liabilities are presented as current employee benefit obligations in the balance sheet.

# ii. Post-employment obligations

Farradane Limited, which was acquired by the Group as part of the acquisition of Davies Topco Limited and its subsidiaries on 3 August 2021, operates a defined benefit pension scheme, the Davies Loss Adjusters Life Assurance and Pension Scheme, the assets of which are held separately from those of the Group in an independently administered fund. The scheme was closed to new members in 1998 and no further benefits are accruing under the scheme.

The liability or asset recognised in the statement of financial position in respect of the defined benefit pension plan is the present value of the defined benefit obligation at the end of the reporting period less the fair value of plan assets.

Plan assets are measured using market value. The present value of the defined benefit obligation is measured using the projected unit actuarial method and is determined by discounting the estimated future cash outflows using interest rates of high-quality corporate bonds that are denominated in the currency in which the benefits will be paid, and that have terms approximating to the terms of the related obligation.

The increase in the present value of the defined benefit obligation expected to arise from employee service in the period is charged to operating profit in the statement of profit or loss.

The net interest cost is calculated by applying the discount rate to the net balance of the defined benefit obligation and the fair value of plan assets. This cost is included in employee benefit expenses in the statement of profit or loss.

Remeasurement gains and losses arising from experience adjustments and changes in actuarial assumptions are recognised in the period in which they occur, directly in other comprehensive income. They are included in retained earnings in the statement of changes in equity and in the statement of financial position.

# NOTES TO THE FINANCIAL STATEMENTS

# 3.11. Employee benefits (continued)

Changes in the present value of the defined benefit obligation resulting from plan amendments or curtailments are recognised immediately in profit or loss as past service costs.

The resulting asset or liability in respect of the defined benefit pension plan is recognised on the statement of financial position. Where there is a surplus, the asset is only recognised to the extent that it can be recorded through reduced contributions by the Group.

The Group makes contributions under a defined contribution scheme, the assets of which are held in a separately administered fund. The contributions are charged to the statement of profit or loss in the period in which they fall due. Prepaid contributions are recognised as an asset to the extent that a cash refund or a reduction in the future payments is available.

# iii. Davies Incentive Plan

Prior to the acquisition by Tennessee Topco Limited, Davies Group Limited operated the Davies Incentive Plan ("DIP"), an enhanced long-term cash incentive plan. The DIP continued to be in operation by Tennessee Topco Limited following the acquisition of Davies Group Limited and its subsidiaries.

Employees who participate in the Plan receive DIP points on achieving certain milestones or events such as promotion, Professional Development Review ("PDR") scores and participation in The Davies Foundation or CSR activities that are governed by the rules of the Plan.

Points awarded vest in the event of a Sale or an IPO, or at the discretion of the Remuneration Committee from time to time, provided the DIP point holder is employed by the Group on the same date.

The DIP is administered by the Davies Group Employee Benefit Trust (the "EBT"), which is consolidated in accordance with the principles in note 3.1. At vesting, the DIP holders are entitled to net proceeds arising out of the sale of a certain ring-fenced pool of shares held by the EBT in the capital of Davies Group's ultimate parent company (after deduction of such fees, charges, Award Tax Liability, costs or expenses incurred in connection with the sale of such shares) on a pro rata basis. The amount of such payment shall be in the sole discretion of the Remuneration Committee.

Following the acquisition of Davies Group Limited, which completed on 3 August 2021, DIP holders owning DIP points at the acquisition date received cash in respect of 50% of their outstanding DIP points. The amount paid reflected the market value of 50% of the shares then held by the EBT. The remaining 50% were rolled forward for future vesting under the existing DIP rules.

The DIP Plan is not deemed to constitute a share-based payment within the scope of IFRS 2 'Share-based payments'. This is because although Davies Group has an obligation towards the employees if a vesting event occurs and such obligation is satisfied through the distribution of proceeds from the sale of Tennessee Topco shares, the amount DIP holders get in exchange for their points is not directly based on the share price of Tennessee Topco per DIP point. The DIP awards are therefore considered an employee benefit within the scope of IAS 19 'Employee Benefits'.

Liabilities for the Group's obligation in respect of the DIP are recognised as employee benefit expenses over the relevant vesting period over which services are generated by the respective DIP holders. The liabilities are remeasured to fair value at each reporting date and are presented as employee benefit obligations in the balance sheet.

The obligations are presented as current liabilities in the balance sheet if the Group does not have an unconditional right to defer settlement for at least 12 months after the reporting period, regardless of when the actual settlement is expected to occur.

# NOTES TO THE FINANCIAL STATEMENTS

# 3.12. Taxation

The income tax expense or credit for the period is the tax payable on the current period's taxable income, based on the applicable income tax rate for each jurisdiction, adjusted by changes in deferred tax assets and liabilities attributable to temporary differences and to unused tax losses.

The current income tax charge is calculated on the basis of the tax laws enacted or substantively enacted at the end of the reporting period in the countries where the Group and its subsidiaries operate and generate taxable income. Management periodically evaluates positions taken in tax returns with respect to situations in which applicable tax regulation is subject to interpretation and considers whether it is probable that a taxation authority will accept an uncertain tax treatment. The Group measures its tax balances either based on the most likely amount or the expected value, depending on which method provides a better prediction of the resolution of the uncertainty.

Deferred income tax is provided in full, using the liability method, on temporary differences arising between the tax bases of assets and liabilities and their carrying amounts in the consolidated financial statements. However, deferred tax liabilities are not recognised if they arise from the initial recognition of goodwill. Deferred income tax is also not accounted for if it arises from initial recognition of an asset or liability in a transaction other than a business combination that, at the time of the transaction, affects neither accounting nor taxable profit or loss and does not give rise to equal taxable and deductible temporary differences. Deferred income tax is determined using tax rates (and laws) that have been enacted or substantively enacted by the end of the reporting period and are expected to apply when the related deferred income tax asset is realised, or the deferred income tax liability is settled.

Deferred tax assets are recognised only if it is probable that future taxable amounts will be available to utilise those temporary differences and losses. Deferred tax liabilities and assets are not recognised for temporary differences between the carrying amount and tax bases of investments in foreign operations where the Group is able to control the timing of the reversal of the temporary differences and it is probable that the differences will not reverse in the foreseeable future.

Deferred tax assets and liabilities are offset where there is a legally enforceable right to offset current tax assets and liabilities and where the deferred tax balances relate to the same taxation authority. Current tax assets and tax liabilities are offset where the Group has a legally enforceable right to offset and intends either to settle on a net basis, or to realise the asset and settle the liability simultaneously.

Current and deferred tax is recognised in profit or loss, except to the extent that it relates to items recognised in other comprehensive income or directly in equity. In this case, the tax is also recognised in other comprehensive income or directly in equity, respectively.

# NOTES TO THE FINANCIAL STATEMENTS

# 3.13. Leases

### i. As a lessee

The Group leases various offices, IT equipment and vehicles. Rental contracts are typically made for fixed periods of six months to eight years but may have extension or early termination options.

Leases are recognised as a right-of-use asset and a corresponding liability at the date at which the leased asset is available for use by the Group.

Contracts may contain both lease and non-lease components. The Group has chosen to apply the practical expedient under IFRS 16 and treat lease and non-lease components as a single lease component in instances where the minimum lease component criteria have been met.

Lease terms are negotiated on an individual basis and contain a wide range of different terms and conditions. The lease payments are discounted using the interest rate implicit in the lease. If that rate cannot be readily determined, which is generally the case for leases in the Group, the lessee's incremental borrowing rate is used, being the rate that the individual lessee would have to pay to borrow the funds necessary to obtain an asset of similar value to the right-of-use asset in a similar economic environment with similar terms, security and conditions.

Assets and liabilities arising from a lease are initially measured on a present value basis. Lease liabilities include the net present value of the following lease payments:

- fixed payments (including in-substance fixed payments), less any lease incentives receivable,
- variable lease payment that are based on an index or a rate, initially measured using the index or rate as at the commencement date;
- amounts expected to be payable by the Group under residual value guarantees;
- the exercise price of a purchase option if the Group is reasonably certain to exercise that option;
- payments of penalties for terminating the lease, if the lease term reflects the Group exercising that option; and
- payments to be made under reasonably certain extension options;

# NOTES TO THE FINANCIAL STATEMENTS

# 3.13. Leases (continued)

# i. As a lessee (continued)

Lease payments are allocated between payments of principal and finance costs. The finance cost is charged to profit or loss over the lease period so as to produce a constant periodic rate of interest on the remaining balance of the liability for each period.

Right-of-use assets are measured at cost comprising the following:

- the amount of the initial measurement of lease liability;
- any lease payments made at or before the commencement date less any lease incentives received;
- any initial direct costs; and
- dilapidation restoration costs.

Right-of-use assets are generally depreciated over the shorter of the asset's useful life and the lease term on a straight-line basis

In certain lease contracts the Group is exposed to potential future increases in variable lease payments based on an index or rate, which are not included in the lease liability until they take effect. When adjustments to lease payments based on an index or rate take effect, the lease liability is reassessed and adjusted against the right-of-use asset.

The Group has chosen to apply the short-term lease practical expedient to motor vehicles. The lease payments for motor vehicles leases with a lease term of 12 months or less are recognised as an expense on a straight-line basis over the lease term. For all other leases, the Group has chosen not to apply the short-term lease and low-value lease practical expedients. Short-term leases are leases with a lease term of 12 months or less without a purchase option. Low-value assets primarily comprises of IT equipment.

For accounting policies in relation to leases acquired via a business combination, see 3.13.

# ii. As a sub-lessor

The Group may lease out properties to third parties as a sub-lessor where such properties are in excess of the Group's real estate requirements.

Sub-leases for which the Group is a sub-lessor are classified as finance or operating leases. Whenever the terms of the sub-lease transfer substantially all the risks and rewards of ownership to the lessee, the contract is classified as a finance lease. All other sub-leases are classified as operating leases.

When the Group is an intermediate lessor, it accounts for the head lease and the sub-lease as two separate contracts. The sub-lease is classified as a finance or operating lease by reference to the right-of-use asset arising from the head lease.

If a sub-lease is classified as an operating lease, the Group continues to recognise the right-of-use asset associated with the head lease. Rental income from the sub-lease is recognised on a straight-line basis over the term of the relevant sub-lease. Initial direct costs incurred in negotiating and arranging an operating lease are added to the carrying amount of the leased asset and recognised on a straight-line basis over the lease term.

During the financial period, all of the Group's sub-leases are classified as finance leases. For such leases, the Group derecognises the right-of-use asset (to the extent that it is subject to the sub-lease) and recognises a lease receivable equal to the amount of the Group's net investment in the lease. The Group uses the rate implicit in the lease to calculate the net investment in the lease. The implicit rate is the rate of interest that causes the present value of the lease payments and the unguaranteed residual value to equal the sum of the fair value of the underlying asset and any initial direct costs of the lessor. If the Group is unable to determine the rate implicit in a sub-lease, it applies the discount rate used for the head lease, adjusted for any initial direct costs associated with the sub-lease. Finance lease income is allocated to accounting periods so as to reflect a constant periodic rate of return on the Group's net investment outstanding in respect of the leases.

# NOTES TO THE FINANCIAL STATEMENTS

# 3.13. Leases (continued)

# ii. As a sub-lessor (continued)

Subsequent to initial recognition of a finance lease, the Group regularly reviews the estimated unguaranteed residual value, if any, and applies the impairment requirements of IFRS 9, recognising an allowance for expected credit losses on the lease receivable. Finance lease income is calculated with reference to the gross carrying amount of the lease receivables.

# 3.14. Business combinations

The acquisition method of accounting is used to account for all business combinations, regardless of whether equity instruments or other assets are acquired. The consideration transferred for the acquisition of a subsidiary comprises the:

- fair values of the assets transferred;
- liabilities incurred to the former owners of the acquired business;
- equity interests issued by the Group;
- fair value of any asset or liability resulting from a contingent consideration arrangement; and
- fair value of any pre-existing equity interest in the subsidiary.

Identifiable assets acquired and liabilities and contingent liabilities assumed in a business combination are, with limited exceptions, measured initially at their fair values at the acquisition date. The Group recognises any non-controlling interest in the acquired entity on an acquisition-by-acquisition basis either at fair value or at the non-controlling interest's proportionate share of the acquired entity's net identifiable assets.

For leases in which the acquiree is the lessee, the Group recognises a lease liability based on the present value of the remaining lease payments as if the acquired lease were a new lease at the acquisition date. A right of use asset is recognised at an amount equal to the recognised lease liability, adjusted to reflect favourable or unfavourable lease terms compared with market terms. Payments associated with short-term leases and leases of low-value assets are recognised on a straight-line basis as an expense in profit or loss.

Acquisition-related costs are expensed as incurred.

The excess of the:

- consideration transferred;
- amount of any non-controlling interest in the acquired entity; and
- acquisition-date fair value of any previous equity interest in the acquired entity over the fair value of the net identifiable assets acquired is recorded as goodwill.

Where settlement of any part of cash consideration is deferred, the amounts payable in the future are discounted to their present value as at the date of exchange. The discount rate used is the Group's incremental borrowing rate, being the rate at which a similar borrowing could be obtained from an independent financier under comparable terms and conditions.

Contingent consideration is classified either as equity or as a financial liability. Amounts classified as a financial liability are subsequently remeasured to fair value, with changes in fair value recognised in profit or loss.

If the business combination is achieved in stages, the acquisition date carrying value of the acquirer's previously held equity interest in the acquiree is remeasured to fair value at the acquisition date. Any gains or losses arising from such remeasurement are recognised in profit or loss.

# NOTES TO THE FINANCIAL STATEMENTS

# 3.15. Provisions

Provisions are recognised when the Group has a present legal or constructive obligation as a result of past events, it is probable that an outflow of resources will be required to settle the obligation and the amount can be reliably estimated. Provisions are not recognised for future operating losses.

Provisions are measured at the present value of the Group's best estimate of the expenditure required to settle the present obligation at the end of the reporting period, taking into account the risks and uncertainties surrounding the obligation. The discount rate used to determine the present value is a pre-tax rate that reflects current market assessments of the time value of money and the risks specific to the liability. The increase in the provision due to the passage of time is recognised as finance costs in the statement of profit or loss.

# 3.16. Contingent liabilities

A contingent liability is a possible obligation that arises from past events and whose existence will only be confirmed by the occurrence or non-occurrence of one or more uncertain future events not wholly within the control of the Group. It can also be a present obligation arising from past events that is not recognised because it is not probable that outflow of economic resources will be required, or the amount of obligation cannot be measured reliably.

A contingent liability is not recognised but is disclosed in the notes to the consolidated financial statements where applicable. When a change in the probability of an outflow occurs so that outflow is probable, it will then be recognised as a provision.

# 3.17. Share capital

Incremental costs directly attributable to the issue of new shares or options or to the acquisition of a business are shown in equity as a deduction, net of tax, from the proceeds. Dividends paid on the Group's ordinary shares are recognised as a reduction in equity in the period in which they are paid.

Where the Company or any member of the Group purchases the Company's share capital, the consideration paid is deducted from shareholders' equity as treasury shares until they are cancelled; if these shares are subsequently sold or reissued, any consideration received is included in shareholders' equity.

# 3.18. Rounding of amounts

All amounts disclosed in the consolidated financial statements and notes have been rounded off to the nearest thousand pounds sterling unless otherwise stated.

# NOTES TO THE FINANCIAL STATEMENTS

### 4. Critical accounting judgements and key sources of estimation uncertainty

The preparation of the Group's consolidated financial statements requires management to make judgements, estimates and assumptions that affect the reported amounts of revenue, expenses, assets and liabilities, and the accounting disclosures including the disclosure of contingent liabilities. Due to the inherent uncertainty in making estimates, actual results reported in future periods may be based upon amounts which differ from those estimates. Estimates, judgements and assumptions are continually evaluated and are based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances. Uncertainty about these assumptions and estimates could result in outcomes that require a material adjustment to the carrying amount of assets or liabilities affected in future periods.

In the process of applying the Group's accounting policies, management has made the following judgements, which have the most significant effect on the amounts recognised in the consolidated financial statements:

The significant judgements, apart from those involving estimation, made by management in applying the Group's accounting policies in these consolidated financial statements (key judgements) and the key sources of estimation uncertainty that may have a significant risk of causing a material adjustment to the carrying amount of assets and liabilities within the next financial year (key estimates), which together are considered critical to the Group's results and financial position, are as follows:

### Revenue

Key judgements and estimates in relation to revenue recognition for the Group's revenue streams are disclosed in Note 5.

### Leases

#### Key judgements:

• Evaluating renewal and termination options when determining the lease term.

#### Key estimates:

• Discount rate applied to future cash flows.

The Group determines the lease term as the non-cancellable term of the lease, together with any periods covered by an option to extend the lease if it is reasonably certain to be exercised, or any periods covered by an option to terminate the lease, if it is reasonably certain not to be exercised.

The Group has several lease contracts that include extension and termination options. The Group applies judgement in evaluating whether it is reasonably certain whether or not to exercise the option to renew or terminate the lease. That is, it considers all relevant factors that create an economic incentive for it to exercise either the renewal or termination. After the lease commencement date, the Group reassesses the lease term if there is a significant event or change in circumstances that is within its control and affects its ability to exercise or not to exercise the option to renew or to terminate.

Given that the interest rate implicit in each lease cannot be readily determined, the Group has opted to use an incremental borrowing rate ("IBR") as the basis to determine its lease liabilities.

The Group incremental borrowing rates are estimated as the sum of three component parts, namely:

- a reference rate for the relevant country (i.e. the sovereign bond rate) aligned with the adjusted unexpired lease durations;
- a credit spread reflecting the financial standing of the lessee (derived from corporate bond yields); and
- an asset/lease specific adjustment, if needed, to reflect the nature of the lease collateral.

# NOTES TO THE FINANCIAL STATEMENTS

4. Critical accounting judgements and key sources of estimation uncertainty (continued)

### **Defined benefit pension obligations**

### Key judgements and estimates:

- Discount rate applied to future cash flows;
- Expected future salary increases;
- Expected mortality rates;
- Expected future pension increases.

The cost of defined benefit pension plans and other post-employment medical benefits are determined using actuarial valuations. The actuarial valuation involves making assumptions about discount rates, future salary increases, mortality rates and future pension increases. Due to the complexity of the valuation, the underlying assumptions and the long-term nature of these plans, such estimates are subject to significant uncertainty. In determining the appropriate discount rate, management considers the interest rates of corporate bonds in the respective currency with at least AA rating, with extrapolated maturities corresponding to the expected duration of the defined benefit obligation. The underlying bonds are further reviewed for quality, and those having excessive credit spreads are removed from the population bonds on which the discount rate is based, on the basis that they do not represent high quality bonds. The mortality rate is based on publicly available mortality tables for the specific country. Future salary increases and pension increases are based on expected future inflation rates for the respective country. Further details are given in note 21.

### Intangible assets

### Key judgements and estimates:

- Useful life (customer lists).
- Residual value (customer lists).

Customer lists are amortised over their useful life taking into account residual values, where appropriate. The actual life of the asset and residual value is assessed annually and may vary depending on a number of factors. In re-assessing the asset life, factors such as loss of major customers and customer life cycles are taken into account.

#### 5. Revenue from contracts with customers

### a. Revenue accounting policies

The Group derives revenue from its customer contracts within each of its operating divisions:

- Consulting & Technology ('C&T'): The Group offers consulting services predominantly to insurance and other highly regulated sectors, including learning solutions and resourcing solutions. The Group also provides Technology solutions, which can involve 'Software as a Service' ('SaaS'), on premise licensing and sub-licensing.
- Claims Solutions UK & Ireland ('Claims UK&I'): The Group provides desk-based and field-review claims management services depending on the complexity of the claim.
- Claims Solutions US: Services include 1) claims management services relating to worker's compensation, liability, property and casualty claims management, 2) Managed Care Insurance services, including medical bill reviews and approvals as well as ongoing nurse case management, 3) Life and Health services, including ongoing administration and operational support to Insurers within the Life & Health sector, consulting technology development and implementation services.
- Insurance: Services include our Lloyd's business, Asta, which is the leading third party managing agent, and claims management, subrogation management and end to end management services to Captive Insurers.

# NOTES TO THE FINANCIAL STATEMENTS

### 5. Revenue from contracts with customers (continued)

#### a. Revenue accounting policies (continued)

• Legal Solutions: The Group provides dispute resolution and support services to the UK insurance industry for legal disputes arising from claims underwritten by policies and insurance programmes. Fees for such services are either fixed or variable in nature, depending on the complexity of the services.

The Group follows the principle-based five-step model in IFRS 15 and recognises revenue on transfer of control of promised goods or services to customer when or as the performance obligation is satisfied at an amount that reflects the consideration, which the Group expects to be entitled in exchange for those goods, or services.

Customer contracts can include combinations of goods and services, which are generally capable of being distinct and accounted for as separate performance obligations.

### Identification of contract with customers

Revenues from customer contracts are considered for recognition and measurement when the contract has been approved by the parties, in writing, the parties to the contract are committed to perform their respective obligations under the contract, and the contract is legally enforceable.

### Identification of performance obligations

At contract inception, the Group assesses the goods or services promised to a customer and identifies the distinct performance obligations in the contract. Each promise is identified as either:

- a. good or service (or a bundle of goods or services) that is distinct; or
- b. a series of distinct goods or services that are substantially the same and that have the same pattern of transfer to the customer.

Promises in a contract can be explicit, or implicit if they create a valid expectation that the Group will provide a good or service based on the Group's customary business practices, published policies or specific statements. Identification of a distinct performance obligation involves judgement to determine whether the promise is separately identifiable and whether the customer can benefit from the good or service either on its own or together with other resources that are readily available to the customer.

# Determination of the transaction price and standalone selling prices

The transaction price is the amount of consideration to which the Group expects to be entitled in exchange for transferring promised goods or services to a customer. The Group determines the transaction price of the performance obligations promised in the contract and allocates the transaction price to each distinct performance obligation based on the standalone selling price of each performance obligation.

The transaction price could be either a fixed amount of customer consideration, variable consideration such as the refunds included in permanent hire resourcing solution contracts, or a combination of both. The estimated amount of variable consideration is included in the transaction price only to the extent that it is highly probable that a significant reversal in the amount of cumulative revenue recognised will not occur and is reassessed at the end of each reporting period. The Group allocates the elements of variable consideration to all the performance obligations of the contract unless there is observable evidence that they pertain to one or more distinct performance obligations.

### NOTES TO THE FINANCIAL STATEMENTS

### 5. Revenue from contracts with customers (continued)

#### Timing of revenue recognition

The Group recognises revenue when the respective obligations in the contract are delivered to the customer and payment is probable.

The Group exercises judgement in determining whether a performance obligation is satisfied at a point in time or over a period of time. Revenue is recognised over time if any of the following three criteria are met, otherwise revenue is recognised at a point in time:

- a. The customer simultaneously receives and consumes the benefits provided by the entity's performance as the entity performs.
- b. The entity's performance creates or enhances an asset that the customer controls as the asset is created or enhanced.
- c. The entity's performance does not create an asset with an alternative use to the entity and the entity has an enforceable right to payment for performance completed to date.

Revenue is recognised upon transfer of control of promised goods or services to customers in an amount that reflects the consideration which the Group expects to receive in exchange for those products or services. When there is uncertainty as to collectability, revenue recognition is postponed until such uncertainty is resolved. When there are contingent fees, income is recognised at the point in time when the contingent event occurs.

Revenue from ongoing professional services such as consulting, claims management and captive management solutions are typically recognised over time. Where the Group stands ready to provide the service (such as access to learning content), revenue is recognised based on time elapsed over the service period.

Consumption-based services (such as separately identifiable professional services and support services and online / classroom training services) are recognised over time as the services are utilised, typically following the percentage-of-completion method.

Licences for standard on-premise software solutions are typically delivered by providing the customer with access to download the software. The licence period starts when such access is granted. Licence revenue is recognized at a point in time or over time depending on whether the Group delivers software with significant standalone functionality or software which is dependent on updates for ongoing functionality. The Group recognises revenue for these licences which have significant standalone functionality at the point in time when the customer has access to and control over the software solution. On-premise licenses issued by the Group's C&T division generally fall within this category.

Revenue relating to mobilisation, set up and development services that are performed prior to licensing in technology implementation contracts is deferred and spread on a straight line basis over the period in which the customer is benefiting from the services, which is typically the contractual licence period. The fulfilment costs related to mobilisation, set up and development services meet the criteria for capitalisation and are amortised over the contractual licence period.

Licenses for cloud-based software solutions, where the Group's performance obligation is the granting of rights to continuously access a cloud-based software offering for a certain term, the Group recognizes revenue based on time elapsed over the term of the respective contract.

Revenue from maintenance and support services that are identified as separate performance obligations are typically recognised based on time elapsed over the term of the support arrangement. Under the standardised maintenance and support services, the Group's performance obligation is to stand ready to provide technical product support and where applicable, unspecified updates, upgrades and enhancements on a when-and-if-available basis. In such instances, the customers are deemed to simultaneously receive and consume the benefits of these services.

### NOTES TO THE FINANCIAL STATEMENTS

### 5. Revenue from contracts with customers (continued)

### Timing of revenue recognition (continued)

Revenue from the provision of resourcing services is based on the nature of the underlying resource requirements the respective rights and obligations negotiated within the contracts. For placements of permanent hires, revenue is recognised at the point in time when the Group has sourced and the client has accepted the worker, which is when the Group has satisfied its performance obligation. Permanent hire contracts include the provision for refunds which introduce an element of variable consideration. Such consideration is recognised to the extent that it is not probable that there will be reversals of such consideration due to future refunds.

For the placement of temporary contractors, the Group is primarily an agent on the basis that it is not deemed to have control over the contractors and is not the primary obligor for services provided by the temporary contractors. Revenue is recognised on a net basis. Such contracts have two performance obligations:

- 1) sourcing contractors and placing them with end-clients, which is satisfied at a point-in-time; and
- 2) administrative services, which are satisfied over the placement period.

A contract asset is recognised within the statement of financial position when revenue is recognised for services rendered but not yet invoiced. A contract liability is recorded within the statement of financial position and excluded from revenue when an interim fee is raised in advance of work performed.

# Principal vs. Agent considerations

The Group determines whether it is a principal or an agent for each specified good or service promised to the customer that is delivered via third parties.

When the Group is deemed to have control of third-party goods or services prior to delivery to a customer, then the Group is the principal in the sale to the customer. As a principal, receipts from customers and payments to suppliers are reported on a gross basis in revenue and cost of sales. If the Group does not have control of third-party goods or services prior to transfer to a customer, then the Group is acting as an agent for the other party and revenue in respect of the relevant obligations is recognised net of any related payments to the supplier and reported revenue represents the margin earned by the Group. Whether the Group is considered to be the principal or an agent in the transaction depends on analysis by management of both the legal form and substance of the agreement between the Group and its supplier, taking into account whether the Group bears the price, inventory and performance risks associated with the transaction.

The Group is deemed to be acting as an agent when sourcing and administering temporary workers for the customer under claims management and resourcing solution contracts, and when sub-licensing third party intellectual property under technology contracts. In such cases, the Group recognises revenue in the amount of any fee or commission to which it expects to be entitled, whereby the fee or commission is the net amount of consideration that the Group retains after paying any third parties. Such net fees are recognised at a point in time or over time depending on the nature of the Group's performance obligations under the contract.

# Revenue critical accounting judgements and key sources of estimation uncertainty

# Key judgements:

- Determining whether the Group is acting as a principal or as an agent.
- Determining whether the granting of an on-premise licence of intellectual property is a right to use or a right to access.

Principal vs agent considerations arise in relation to 1) sourcing and administering temporary workers under claims management and resourcing solution contracts, and 2) when sub-licensing third party intellectual property under technology contracts. Under IFRS, no single indicator is individually determinative, and the guidance also does not weigh any indicator more heavily than the others, although some indicators may provide stronger evidence than others, depending on the circumstances.

# NOTES TO THE FINANCIAL STATEMENTS

### 5. Revenue from contracts with customers (continued)

### Revenue critical accounting judgements and key sources of estimation uncertainty (continued)

### *Key judgements (continued)*

In relation to sourcing and administering temporary workers, the Group receives a fee for the temporary workers plus a commission, and the Group is responsible for paying the temporary workers their share. The Group is not responsible for the provision of the underlying services provided by the temporary contractors. Such obligations are imposed on the temporary worker and the Group does not have any control or supervision of the temporary workers. Such responsibility over the performance of the workers falls with the client. The client does not have any recourse on the Group for issues with the service being provided by the temporary workers and customer service issues that arise are dealt directly between the client and the temporary workers. The Group would only be involved if the client expresses a wish to terminate or create a new contract, where the Group would provide administrative assistance to facilitate this process as part of its overarching contract with the customer. The Group does not have complete control over the price it sets (i.e. it does not have latitude to determine the price for the contractor and what is charged to the client, other than the application of a margin, which is restrained by market rates) and the Group is not able to redeploy/switch temporary workers between different clients. The client contracts only with those specific workers as detailed by the contract and the Group does not have inventory risk on the services being provided by the temporary workers on the basis that it does not pay the temporary workers in advance for the services.

In relation to sub-licensing of third party software and intellectual property, although the Group acts as an intermediary, the third party software provider is responsible for the software's functionality as well as issuing and activating the licences. The third party software provider is therefore responsible in those respects for fulfilling the promise to provide the licences to the customer and ensuring that the level of performance promised under the license is maintained. The Group does not control a pool of standard software licences before entering into the contract with the customer and cannot, for example, direct the software licences to another customer if it wanted to do so. The Group therefore has no inventory risk in relation to the licences as only licences ordered by the client are licensed from the third party software provider. Although the Group does have flexibility to determine prices for the licences charged to the customer, this flexibility is limited by market rates.

Based on the factors outlined above, Management have judged that the Group is acting as an agent in the above situations.

On premise licenses are assessed on whether they provide a "right to use" the software intellectual property or a "right to access" the intellectual property as defined in IFRS 15, as this will determine whether revenue allocated to the licence should be recognised at a point in time or over time, respectively. This assessment is based on whether the Group's activities significantly change the intellectual property to which the customer has rights. A "right to access" intellectual property is only concluded if all of the following criteria are met:

- the contract requires, or the customer reasonably expects, that the Group will undertake activities that significantly affect the intellectual property to which the customer has rights;
- the rights granted by the licence directly expose the customer to any positive or negative effects of the Group's activities; and
- those activities do not result in the transfer of a good or a service to the customer as they occur.

Under an on-premise licence contract, wider updates and maintenance activities do not affect or modify the functionality of the intellectual property that are critical to the functioning of the software (other than technical maintenance services). On this basis, Management have judged that the criteria for "right to access" are not met and therefore the on-premise licences grant a "right to use" the Group's intellectual property.

# NOTES TO THE FINANCIAL STATEMENTS

5. Revenue from contracts with customers (continued)

# Revenue critical accounting judgements and key sources of estimation uncertainty (continued)

# Key estimates:

• Determining the transaction price and the amounts allocated to performance obligations.

Determining the transaction price requires estimation when contracts include an element of variable consideration. This primarily relates to permanent hire resourcing solution contracts in which the Group sources permanent workers for the client in return for a fee. The client may be entitled to a refund under the contract if, for example, the worker is terminated by the client within an initial period from the date of hire and the size of the refund may vary according to the week of termination. The Group uses historical data in order to estimate the expected value of refunds and only recognises revenue to the extent that it is highly probable that a significant reversal of cumulative revenue recognised will not occur.

Allocating the transaction price to performance obligations requires estimation when the stand-alone selling price for each performance obligation is not directly observable. The Group determines a suitable method for estimating the stand-alone selling price depending on the nature of the good or service and the data available to the Group. Such methods include, but are not limited to:

- Expected cost plus a margin approach the Group forecasts its expected costs of satisfying a performance obligation and then adds an appropriate margin for that good or service
- Residual approach—the Group may estimate the stand-alone selling price by reference to the total transaction price less the sum of the observable stand-alone selling prices of other goods or services promised in the contract.

# a. Disaggregation of revenue from contracts with customers

The Group derives revenue from the transfer of services over time and at a point in time from the following operating divisions:

# **Operating Divisions**

	C&T	Claim Solutions - UK & I	Claim Solutions - US	Insurance	Legal Solutions	Total
As at 30 June 2023	£000	£000	£000	£000	£000	£000
Revenue						
Timing of revenue						
<ul> <li>At a point in time</li> </ul>	16,137	-	-	1,574	-	17,711
<ul> <li>Over time</li> </ul>	99,919	147,189	220,822	73,877	121,067	662,874
	116,056	147,189	220,822	75,451	121,067	680.585

	C&T	Claim Solutions - UK & I	Claim - Solutions US	Insurance	Legal Solutions	Total
As at 30 June 2022	£000	£000	£000	£000	£000	£000
Revenue Timing of revenue						
<ul> <li>At a point in time</li> </ul>	9,608	-	-	1,947	-	11,555
<ul> <li>Over time</li> </ul>	63,980	89,604	159,500	19,760	111,372	444,216
	73,588	89,604	159,500	21,707	111,372	455,771

### NOTES TO THE FINANCIAL STATEMENTS

5. Revenue from contracts with customers (continued)

### Revenue critical accounting judgements and key sources of estimation uncertainty (continued)

#### Key estimates (continued):

# b. Assets and liabilities related to contracts with customers

The Group has recognised the following assets and liabilities related to contracts with customers:

	Non-current	Current
	As at 30 June 2023	As at 30 June 2023
Contract assets	£000	£000
Contract assets	90,899	76,360
Loss allowance	(1,077)	(967)
Total contract assets (Refer to note 24)	89,822	75,393
Assets recognised from costs incurred to fulfil a contract	-	-
Accumulated amortisation and impairment	-	-
Total assets recognised from costs incurred to fulfil a contract	-	-
Total contract assets	89,822	75,393

	As at 30 June 2023	As at 30 June 2022	
Contract liabilities	£000	£000	
At start of period	75,393	-	
Acquired net contract assets	7,216	60,425	
Increase in contract assets during the period	8,317	15,935	
Loss allowance	(1,104)	(967)	
Total contract assets	89,822	75,393	
At start of period	25,339	-	
Contract liabilities at acquisition	941	21,904	
Movement during the period	73	3,435	
Total current contract liabilities	26,353	25,339	

Contract assets have arisen through the ordinary course of business during the year.

The Group has also recognised a loss allowance for contract assets in accordance with IFRS 9. See note 24 for further information.

The Group has applied the practical expedient under IFRS 15 Revenue from Contracts with Customers and has not disclosed the aggregate amount of the transaction price allocated to the performance obligations that are unsatisfied (or partially unsatisfied) as of the end of the reporting period due to the following reasons:

• the performance obligation is part of a contract that has an original expected duration of one year or less; or the Group has a right to consideration from a customer in an amount that corresponds directly with the value to the customer of the entity's performance completed to date.

# NOTES TO THE FINANCIAL STATEMENTS

# 6. Analysis of costs

# a. Expenses by nature

	For the year to 30 June 2023	For the period from 5 March 2021 to 30 June 2022
	£000	£000
Employee benefit expenses	354,972	227,412
Depreciation of property, plant and equipment	13,003	9,160
Amortisation of right-of-use assets	9,148	6,943
Amortisation of intangible assets	71,526	57,973
(Profit) / loss on sale of property, plant and equipment	(27)	29
Other direct costs	133,752	88,456
Other overheads	74,213	52,014
Other exceptional expenses	57,581	38,424

Other exceptional expenses include merger and acquisition (M&A) deal and integration costs and exceptional administrative expenses and are included within the total exceptional costs table discussed in the Strategic Report on pages 16 and 17.

# b. Employee benefit expenses

	For the year to 30 June 2023	For the period from 5 March 2021 to 30 June 2022
	£000	£000
Wages and salaries	292,050	196,062
Short-term non-monetary benefits	17,333	9,263
Defined contribution pension cost	10,072	5,490
Other long term employee benefits	11,407	4,509
Social security contributions and similar taxes	24,110	12,088
	354,972	227,412

# 7. Other gains (losses) - net

	For the year to 30 June 2023	For the period from 5 March 2021 to 30 June 2022
	£000	£000
Net profit / (loss) on disposal of property, plant and equipment	27	(29)
Total	27	(29)

# NOTES TO THE FINANCIAL STATEMENTS

# 8. Finance costs

	For the year to 30 June 2023 £000	For the period from 5 March 2021 to 30 June 2022 £000
Finance income		-
Total finance income		-
Finance costs		
Interest and finance charges paid/payable for lease liabilities	2,084	1,511
Interest and finance charges paid/payable for financial liabilities not at fair value through profit or loss	106,989	48,365
Foreign exchange gains and losses that relate to borrowings	(298)	13,348
Unwinding of discount	6,265	5,997
Total finance costs expensed	115,040	69,221
Net finance costs	(115,040)	(69,221)

'Unwinding of discount' relates to the adjustments for the time value of money in respect of the deferred consideration liabilities and long term employee benefit obligations, which are disclosed in notes 20 and 21.

# 9. Taxation

# a. Income tax credit

	For the year ended 30 June 2023	For the period from 5 March 2021 to 30 June 2022
	£000	£000
Current tax		
UK corporation tax on profits for the year	96	31
UK corporation tax adjustments in respect of prior year	1,614	683
Foreign tax	3,634	2,793
Foreign tax adjustments in respect of prior year	(365)	267
Total current tax expense	4,979	3,774
Deferred tax		
Origination and reversal of timing differences	(41,345)	(19,217)
Deferred tax adjustments in respect of prior year	(4,778)	690
Total deferred tax credit	(46,123)	(18,527)
Total income tax credit	(41,144)	(14,753)

# NOTES TO THE FINANCIAL STATEMENTS

# 9. Taxation (continued)

### b. Numerical reconciliation of income tax expense to prima facie tax payable

The tax assessed for the period is lower than the standard rate of corporation tax in the UK of 20.5% (2022: 19%). The difference is explained below:

	For the year ended 30 June 2023	For the period from 5 March 2021 to 30 June 2022
	£000	£000
Loss from ordinary activities before income tax	(149,746)	(95,981)
Loss on ordinary activities multiplied by the standard rate of		
corporation tax in the UK of 20.5% (for the period ending 30 June	(30,698)	(18,236)
2022: 19%)		
Tax effects of:		
Expenses not deductible for tax purposes	1,782	4,740
Deferred tax recognised at a different rate to the corporation tax rate of 20.5% (2022: 19%)	(14,004)	(1,593)
Movement in deferred tax not recognised	7,414	-
Difference in tax rates applied in overseas jurisdictions	(1,577)	(1,304)
Adjustments in respect of prior years - UK and overseas jurisdictions	(3,529)	1,640
Other differences	(532)	-
Income tax expense	(41,144)	(14,753)

### c. Tax losses

	For the year ended 30 June 2023 £000	For the period from 5 March 2021 to 30 June 2022
		£000
Unused tax losses and Corporate Interest Restriction disallowances for which no deferred tax asset has been recognised	88,934	771
Potential tax benefit at 25%	22,234	193

The Government announced in the budget on 3 March 2021 that the UK rate of corporation tax would increase from 19% to 25% from 1 April 2023. As such, the UK corporation tax charge is based on a blended rate of 20.5% in these financial statements (2022:19%).

As the rate increase was substantively enacted at the balance sheet date, the deferred tax balance in these financial statements is stated at a rate of 25%.

# NOTES TO THE FINANCIAL STATEMENTS

10. Equity

# a. Share capital and share premium

# Ordinary shares authorised, issued and fully paid

	As at 30 June 2023	As at 30 June 2023	As at 30 June 2023
	Number	£000	£000
	Shares	Share capital	Share premium
A Ordinary Shares of £0.01 each	741,816,764	7,418	756,774
A1 Ordinary Shares of £0.01 each	23,645,151	236	26,042
B Ordinary Shares of £0.0001 each	34,783,422	4	1,324
C Ordinary Shares of £0.0001 each	59,628,803	6	107
D Ordinary Shares of £0.0001 each	44,969,202	5	36
E Ordinary Shares of £0.00001 each	48,982,137	-	5
F Ordinary Shares of £0.000001 each	54,790,257	-	1
Total before issue costs	1,008,615,736	7,669	784,289
Issue costs	-	-	(13,252)
Total	1,008,615,736	7,669	771,037

	As at 30 June 2022	As at 30 June 2022	As at 30 June 2022
	Number	£000	£000
	Shares	Share capital	Share premium
A Ordinary Shares of £0.01 each	689,903,500	6,900	683,004
A1 Ordinary Shares of £0.01 each	13,107,859	131	13,137
B Ordinary Shares of £0.0001 each	33,913,833	3	1,290
C Ordinary Shares of £0.0001 each	58,138,083	6	104
D Ordinary Shares of £0.0001 each	39,136,419	4	5
E Ordinary Shares of £0.00001 each	44,004,029	-	-
F Ordinary Shares of £0.000001 each	49,665,715	-	-
Total before issue costs	927,869,438	7,044	697,540
Issue costs	-	-	(13,185)
Total	927,869,438	7,044	684,355

# NOTES TO THE FINANCIAL STATEMENTS

# 10. Equity (continued)

# a. Share capital and share premium (continued)

### Movements in ordinary shares

	Number of shares	Share capital	Share premium	Total
	000s	£000	£000	£000
Balance as at 1 July 2022	927,869	7,044	684,355	691,399
Issued (net) during the year	80,747	625	86,750	87,375
Less: Transaction costs arising on share issues	-	-	(68)	(68)
Balance as at 30 June 2023	1,008,616	7,669	771,037	778,706

All of the above shares were issued during the period. A, A1, B, C, D, E and F Ordinary shares have a par value of £0.01, £0.0001, £0.0001, £0.0001, £0.0001, and £0.00001 respectively. They entitle the holder to participate in dividends, and also to share in the proceeds of winding up the Group as prescribed in the Company's articles of association whereby the A and A1 shares are given priority until such time as the holders of the A and A1 shares have received a specified amount per share, after which the holders of B, C, D, E and F Ordinary Shares then also begin to participate (in each case) after a prescribed return of proceeds have been received by each foregoing class of shares. On a poll every holder of A Ordinary shares present at a meeting, in person or by proxy, is entitled to one vote. The A1, B, C, D, E and F Ordinary shares do not carry any voting rights.

The share premium account includes the premium on issue of equity shares, net of any costs.

The analysis of the movement in the shares in the period is as follows:

	Number of shares	Share capital	Share premium	Total
	000s	£000	£000	£000
Balance as at 1 July 2022	927,869	7,044	684,355	691,399
Shares issued in consideration for acquisitions	7,824	76	9,907	9,983
Shares issued in the period	74,235	562	78,074	78,636
Shares cancelled in the period	(1,312)	(13)	(1,299)	(1,312)
Less: Transaction costs arising on share issues	-	-	(68)	(68)
Balance as at 30 June 2023	1,008,616	7,669	771,037	778,706

New shares issued in consideration for acquisitions totaled £9,983k; in addition a further £2,713k were issued from treasury shares in consideration for acquisitions.

For the year ended 30 June 2023, there was a gross cash inflow for shares in the period of £111.1m before issuing costs of £0.1m, a net cash inflow of £105.7m. Of this cash inflow in the year, £32.5m related to shares issued in the period to 30 June 2022.

# NOTES TO THE FINANCIAL STATEMENTS

# 10. Equity (continued)

### b. Other reserves

The following table shows a breakdown of the balance sheet line item 'other reserves' and the movements in these reserves during the year. A description of the nature and purpose of each reserve is provided below the table.

	Own shares Foreign currency reserve translation reserve		Total
	£000	£000	£000
Balance as at 1 July 2022	(5,937)	(20,389)	(26,326)
Exchange differences on translation of foreign operations	-	9,729	9,729
Own shares	281	-	281
Balance as at 30 June 2023	(5,656)	(10,660)	`(16,316)

# **Treasury shares**

The reserves of the Company's own shares comprise the cost of the Company's shares held by the Group. Own shares are shares in Tennessee Topco Limited that are held by the Davies Employee Benefit Trust for the purpose of issuing shares under the Davies Incentive Plan (see note 21 for further information). Shares issued to employees are recognised on a first-in-first-out basis.

	Number of Shares 000	£000
Balance as at 1 July 2022	22,891	5,937
Acquisition of shares by the Trust	7,267	3,203
Buyback of shares by the Company	(1,312)	(1,312)
Shares issued for acquisitions	(1,805)	(2,166)
Employee share scheme issue	(1,870)	(6)
Balance as at 30 June 2023	25,171	5,656

#### Foreign currency translation reserve

Exchange differences arising on translation of foreign controlled entities are recognised in other comprehensive income and accumulated in a separate reserve within equity. The cumulative amount is reclassified to profit or loss when the net investment is disposed of.

# c. Retained earnings

Movements in retained earnings were as follows:

	£000
Balance as at 1 July 2022	(81,285)
Net loss for the year	(108,602)
Items of other comprehensive income recognised directly in retained earnings	-
Remeasurements of post-employment benefit obligations, net of tax	43
Reserve movement for share buybacks	(898)
Balance as at 30 June 2023	(193,742)

# NOTES TO THE FINANCIAL STATEMENTS

# 11. Property, plant and equipment

	Leasehold improvements	Fixtures & fittings and office	Computer Equipment	Total
		equipment		
Non-current	£000	£000	£000	£000
Cost				
At 1 July 2022	4,778	5,817	23,402	33,997
Additions	141	1,587	11,420	13,148
Acquired through business combinations	203	702	675	1,580
Disposals		(991)	(171)	(1,162)
Reclassification to Intangible assets	-	(1,365)	100	(1,265)
Exchange differences	(76)	(245)	(199)	(520)
At 30 June 2023	5,046	5,505	35,227	45,778
Accumulated depreciation and impairment				
At 1 July 2022	1,322	924	7,171	9,417
Depreciation charge for the year	1,298	1,690	10,015	13,003
Disposals	-	(917)	(196)	(1,113)
Reclassification to Intangible assets	-	(35)	53	18
Exchange differences	(57)	(195)	(136)	(388)
At 30 June 2023	2,563	1,467	16,907	20,937
Net book value as at 30 June 2023	2,483	4,038	18,320	24,841

	Leasehold improvements	Fixtures & fittings and office equipment	Computer Equipment	Total
Non-current	£000	£000	£000	£000
Cost				
At 5 March 2021	-	-	-	-
Additions	2,545	2,446	10,236	15,227
Acquired through business combinations	2,136	3,144	12,950	18,230
Disposals	-	(732)	(32)	(764)
Reclassification to Intangible assets	-	-	-	-
Exchange differences	97	959	248	1,304
At 30 June 2023	4,778	5,817	23,402	33,997
Accumulated depreciation and impairment				
At 5 March 2021	-	-	-	-
Depreciation charge for the period	1,275	873	7,012	9,160
Disposals	-	(615)	(32)	(647)
Reclassification to Intangible assets	-	-	-	-
Exchange differences	47	666	191	904
At 30 June 2023	1,322	924	7,171	9,417
Net book value as at 30 June 2023	3,456	4,893	16,231	24,580

# NOTES TO THE FINANCIAL STATEMENTS

# 12. Leases

# i. Amounts recognised in the statement of financial position

The consolidated statement of financial position shows the following amounts relating to leases:

	As at 30 June 2023	As at 30 June 2022
Right-of-use assets	£000	£000
Buildings	22,093	25,421
Motor Vehicles	1,503	1,316
IT Equipment	1,040	1,393
	24,636	28,130

	As at 30 June 2023	As at 30 June 2022	
Lease Liabilities	£000£	£000	
Current	9,115	9,279	
Non-current	17,418	20,991	
	26,533	30,270	

Additions to the right-of-use assets during the year ended 30 June 2023 were £6,082,000 (period ended 30 June 2022: £36,577,000).

### NOTES TO THE FINANCIAL STATEMENTS

### 12. Leases (continued)

### ii. Amounts recognised in the statement of profit or loss

The statement of profit or loss shows the following amounts relating to leases:

	As at	As at
	30 June 2023	30 June 2022
	£000	£000
Depreciation charge of right-of-use assets		
Buildings	7,650	5,849
Motor Vehicles	970	606
IT Equipment	529	488
	9,149	6,943
Interest expense (included in finance costs)	2,084	1,511
Expenses relating to short-term leases (included in administrative expenses)	-	-
Expenses relating to leases of low-value assets that are not shown above as short-	-	-
term leases (included in administrative expenses)		
Expenses relating to variable lease payments not included in the measurement of lease liabilities (included in administrative expenses)	-	-

The total cash outflow for leases for the year ended 30 June 2023 was £11,442,000 (period ended 30 June 2022: £9,375,000).

There were no building leases contain variable payment terms that are linked to an index, such as the Consumer Price Index, or market rates.

Extension and termination options are included in a number of leases across the Group. These are used to maximise operational flexibility in terms of managing the assets used in the Group's operations. The majority of extension and termination options held are exercisable only by the Group and not by the respective lessor.

The sensitivity of the finance lease liability to changes in the incremental borrowing rate assumptions is:

	Change in Assumption	Increase/(decrease) on Lease Liability as at 30 June 2023	Increase/(decrease) on Lease Liability as at 30 June 2022
Incremental Borrowing Rate	2.50%	540	(2,114)
Incremental Borrowing Rate	-2.50%	2,229	1,087

When calculating the sensitivity of the finance lease liability, the same method (present value of the total cash outflows at the end of the reporting period) has been applied as when calculating the finance lease liability recognised in the statement of Financial Position.

#### NOTES TO THE FINANCIAL STATEMENTS

# 13. Intangible assets

	Goodwill	Customer lists	Brand Name	Other intangible assets	Total
Non-current assets	£000	£000	£000	£000	£000
Cost					
At 1 July 2022	861,003	468,665	117,203	48,247	1,495,118
Additions - internally developed			-	16,922	16,922
Additions - acquired separately		2,849			2,846
Acquired through business combinations	124,184	88,177	3,015	1,778	217,154
Disposals		-	-	(710)	(710)
Reclassification from Tangible assets		-	-	1,265	1,265
Exchange differences	(4,189)	(4,239)	-	(755)	(9,183)
At 30 June 2023	980,998	555,449	120,218	66,747	1,723,412
Accumulated amortisation and impairment					
At 1 July 2022	-	41,039	5,372	12,257	58,668
Amortisation for the year	-	52,553	6,413	12,550	71,516
Disposals				(718)	(718)
Reclassification from Tangible assets		-	-	(18)	(18)
Exchange differences	-	(251)	-	(159)	(410)
At 30 June 2022	-	93,341	11,785	23,912	129,038
Net book value as at 30 June 2023	980,998	462,108	108,433	42,835	1,594,374

	Goodwill	Customer lists	Brand Name	Other intangible assets	Total
Non-current assets	£000	£000	£000	£000	£000
Cost					
Additions - internally developed	-	-	-	847	847
Additions - acquired separately	-	42	-	7,235	7,277
Acquired through business combinations	857,118	465,921	117,203	38,910	1,479,152
Disposals	-	-	-	(2)	(2)
Exchange differences	3,885	2,702	-	1,257	7,844
At 30 June 2022	861,003	468,665	117,203	48,247	1,495,118
Accumulated amortisation and impairment					
At 5 March 2021	-	-	-	-	-
Amortisation for the period	-	41,022	5,372	11,579	57,973
Exchange differences	-	17	-	678	695
At 30 June 2022	-	41,039	5,372	12,257	58,668
Net book value as at 30 June 2022	861,003	427,626	111,831	35,990	1,436,450

The additions to the goodwill, customer lists, brand names and other intangible assets relate to the acquisition deals completed in the year, details of which can be found in note 22. The remaining amortisation for the Customer lists is approximately 8 years; for Brand names, approximately 17 years; and for Other Intangible assets, approximately 1 year. Of the Customer lists – additions acquired separately, £0.3m is a cash outflow in the year.

The internally generated intangible assets and the other intangible assets comprise software and technology assets.

# NOTES TO THE FINANCIAL STATEMENTS

### 14. Deferred tax assets / (liabilities)

	Business Combination intangibles	Tax losses	Corporate Interest Restriction disallowances	Short-term timing differences	Other timing differences	Total
Movements	£000	£000	£000	£000	£000	£000
At 30 June 2022	(136,643)	10,695	-	(1,716)	4,680	(122,984)
Charged/(credited):					-	
<ul> <li>On business combinations</li> </ul>	(17,735)	614	-	1,393	-	(15,728)
<ul> <li>to profit or loss</li> </ul>	16,459	4,304	24,280	3,192	(2,112)	46,123
<ul> <li>to other</li> <li>comprehensive income</li> </ul>	977	459	-	-	-	1,436
At 30 June 2023	(136,942)	16,072	24,280	2,869	2,568	(91,153)

	Business Combination intangibles	Tax losses	Short-term timing differences	Other timing differences	Total
Movements	£000	£000	£000	£000	£000
At 5 March 2021	-	-	-	-	-
Charged/(credited):					
<ul> <li>On business combinations</li> </ul>	(145,870)	3,166	(1,812)	2,696	(141,820)
<ul> <li>to profit or loss</li> </ul>	9,719	7,529	312	967	18,527
<ul> <li>other movements</li> </ul>	(492)	-	-	-	(492)
<ul> <li>to other comprehensive income</li> </ul>	-	-	(216)	1,017	801
At 30 June 2022	(136,643)	10,695	(1,716)	4,680	(122,984)

The deferred tax assets include an amount of £35.9m (2022: £9.7m) and £4.5m (2022: £1m) which relates to carriedforward tax losses in the UK and US respectively. The Company has concluded that the deferred assets will be recoverable using the estimated future taxable income based on the approved business plans and budgets. The entities and Group as a whole are expected to generate taxable income going forward. The losses can be carried forward indefinitely and have no expiry.

### 15. Other current assets

	As at 30 June	As at 30 June	
	2023	2022	
	£000	£000	
Corporation tax	8,595	3,522	
Prepayments and accrued income	16,738	13,031	
	25,333	16,553	

# NOTES TO THE FINANCIAL STATEMENTS

# 16. Trade receivables and other financial assets at amortised cost

# i. Trade Receivables

	As at 30 June 2023	As at 30 June 2022
	£000	£000
Trade receivables from contracts with customers	130,203	108,375
less: loss allowance (Refer to note 24)	(8,766)	(7,458)
	121,437	100,917

Trade receivables are amounts due from customers for services performed in the ordinary course of business. They are generally due for settlement within 30 days and are therefore all classified as current. Trade receivables are recognised initially at the amount of consideration that is unconditional, unless they contain significant financing components, when they are recognised at fair value. The Group holds the trade receivables with the objective of collecting the contractual cash flows and therefore measures them subsequently at amortised cost using the effective interest method.

Details about the Group's impairment policies and the calculation of the loss allowance are provided in note 24.

Due to the short-term nature of the trade receivables, their carrying amount is considered to be the same as their fair value.

# ii. Other financial assets

	As at 30 June	As at 30 June	
	2023	2022	
	£000	£000	
Amounts receivable from parent undertakings	-	32,574	
Other receivables	15,751	16,301	
Total	15,751	48,875	

At 30 June 2022 amounts owed by parent undertakings were in respect of unpaid share capital issued in the period £32.5m and this full amount was settled in July 2022.

Due to the short-term nature of other financial assets at amortised cost, their carrying amount is considered to be the same as their fair value.

# NOTES TO THE FINANCIAL STATEMENTS

# 17. Cash and cash equivalents

	As at 30 June	As at 30 June	
	2023	2022	
	£000	£000	
Cash at bank and in hand	55,469	53,573	
Total	55,469	53,573	

### **Reconciliation to cash flow statement**

The above figures reconcile to the amount of cash shown in the statement of cash flows at the end of the financial period as follows:

	As at 30 June 2023 As at 30 June 2022		
	£000	£000	
Cash at bank and in hand	55,469	53,573	
Cash and cash equivalents at the end of the year / period	55,469	53,573	

# i. Classification as cash equivalents

Term deposits are presented as cash equivalents if they have a maturity of three months or less from the date of acquisition and are repayable with 24 hours' notice with no loss of interest. See note 3.7 for the Group's other accounting policies on cash and cash equivalents.

# 18. Borrowings

Non-current	As at 30 June 2023	As at 30 June 2022
	£000	£000
Secured		
Bank loans	984,771	811,706
Total secured borrowings	984,771	811,706
Total non-current borrowings	984,771	811,706
	£000	£000
Total current borrowings	-	_
	-	-
Total borrowings	984,771	811,706

# NOTES TO THE FINANCIAL STATEMENTS

# 18. Borrowings (continued)

On 3 August 2021, the Group's intermediary holding companies repaid their loans to their existing external debt holders and entered into new facilities, whereby Blackstone replaced ICG as the Group's debt provider. Upon completion, new debt of £552m was drawn down and an acquisition facility of £350m was secured alongside a c£90m rolling credit facility ("RCF"). All these new facilities are multi-currency in sterling GBP, US Dollars and Euros.

These facilities carry a fixed security over shares, bank accounts and IC receivables, and other assets are charged by way of "floating charge" - all assets with the exception of intellectual property (non-US and the Littleton Group trademark), property, insurance policies, governmental contracts / licenses, joint venture interests and bank accounts relating to cash pooling or factoring purposes.

The new facility carries interest charges made up of a fixed element (between 3.5% and 7.0%) and variable element linked to either the SONIA (Sterling Overnight Index Average) rate for GBP and EUR elements or the US Dollar LIBOR rate for USD elements. For the year ended 30 June 2023, the facilities attracted an effective interest rate of 9.34% (for the period ended 30 June 2022: 6.59%).

Of this facility only the RCF carries a repayment clause whereby it is subject to mandatory repayment in the case of a change of control or an Initial Public Offering of the group. As at 30 June 2023, the RCF was valued at £18.2m (30 June 2022: £44,6m).

The loans are carried at a value net of prepaid fees which are amortised on an effective interest rate basis. At 30 June 2023 the unamortised value was £23.8m (30 June 2022: £24.1m).

On 30 June 2022, the Group entered into an additional acquisition facility of £350m (undrawn at June 2022). An upfront payment of £5.3m was made for associated arrangement fees.

#### 19. Provisions

Non-current	As at 30 June 2023	As at 30 June 2022
	£000	£000
Dilapidation provision	958	220
	958	220

Current	As at 30 June 2023	As at 30 June 2022	
	£000	£000	
Dilapidation provision	469	1,068	
Other provisions	748	23	
	1,217	1,091	

# NOTES TO THE FINANCIAL STATEMENTS

# 19. Provisions (continued)

### **Dilapidation provision**

The Group is required to restore the leased premises to their original condition at the end of the respective lease terms. A provision has been recognised for the present value of the estimated expenditure required to remove any leasehold improvements. These costs have been capitalised as part of the cost of leasehold improvements and are amortised over the shorter of the term of the lease and the useful life of the assets.

Movements in each class of provision during the financial year are set out below:

	Dilapidation provision	Other provisions
	£000	£000
As at 1 July 2022	1,288	23
Acquired through business combination	585	1
Charged/(credited) to profit or loss		
<ul> <li>additional provisions recognised</li> </ul>	-	1,320
<ul> <li>unused amounts reversed</li> </ul>	(445)	(6)
Utilised in the year	-	(591)
Exchange differences	(1)	1
As at 30 June 2023	1,427	<b>74</b> 8

	Dilapidation provision £000	Other provisions £000
As at 5 March 2021	-	-
Acquired through business combination	1,487	2,000
Charged/(credited) to profit or loss		
<ul> <li>additional provisions recognised</li> </ul>	-	581
<ul> <li>unused amounts reversed</li> </ul>	(90)	-
Utilised in the year	(126)	-2,944
Exchange differences	17	386
As at 30 June 2022	1,288	23

### 20. Trade and other payables

Non-current	As at 30 June 2023	As at 30 June 2022
	£000	£000
Accruals and deferred income	125	76
Contingent consideration	76,135	67,317
Other payables	`1,844	-
	78,104	67,393

# NOTES TO THE FINANCIAL STATEMENTS

# 20. Trade and other payables (continued)

Current	As at 30 June 2023	As at 30 June 2022
	£000	£000
Trade payables	48,402	38,402
Other taxation and social security	8,208	9,500
Accruals	80,484	49,485
Contingent consideration	2,662	15,844
Other payables	18,997	19,691
	158,753	132,922

The accrual balance is composed of trading accruals and also includes the interest accrual for the Group.

The maximum total contingent consideration payable by the Group is £103.1m (30 June 2022: £124.5m) and the minimum payable is £nil (30 June 2022: £nil). The movement of contingent consideration in the year ended 30 June 2023 is as follows:

	Non-current £000	Current
		£000
As at 30 June 2022	67,317	15,844
Business combinations in the year	4,044	1,775
Payments in the year	-	(13,171)
Financing Charges	6,104	-
Revaluations of contingent consideration in the year	(1,021)	(1,894)
Translation	(309)	108
As at 30 June 2023	76,135	2,662

Under the Fair Value Hierarchy, these are considered as Level 3 financial instruments.

# 21. Employee benefit obligations

	Non-current	Current	
	As at 30 June 2023	As at 30 June 2023	
	£000	£000	
Defined pension benefits (net of tax)	311	-	
Defined contribution benefits	-	1,469	
Other employee benefits	12,914	1,369	
	13,225	2,838	

	Non-current	Current	
	As at 30 June 2022	As at 30 June 2022	
	£000	£000	
Defined pension benefits	816	-	
Defined contribution benefits	-	871	
Other employee benefits	3,517	3,634	
	4,333	4,505	

# NOTES TO THE FINANCIAL STATEMENTS 21. Employee benefit obligations (continued)

# **Defined pension benefits**

Farradane Limited, a subsidiary of the group, operates a defined benefit pension scheme in the United Kingdom, the Davies Loss Adjusters Life Assurance and Pension Scheme. The scheme was closed to new members in 1998 and no further benefits are accruing under the scheme. The Group's key accounting policies for the scheme are set out in note 3.11 (ii).

# **Defined contribution benefits**

The Group operates a defined contribution scheme. The Group's legal or constructive obligation for this scheme is limited to the Group's contributions. The expense for the year is included in note 6. The Group's key accounting policies for the scheme are set out in note 3.11 (ii.

# Other employee benefits

Other employee benefits comprise of: Amounts owed in relation to the Davies Incentive Plan and long-term incentive plans.

# Davies Incentive Plan ("DIP")

Davies Group rewards eligible employees through participation in the DIP, an enhanced long-term cash incentive plan, backed by an employee benefit trust ("EBT") that holds ordinary shares in the company. The obligation recognised relates to expected future payments relating to DIP points that are subject to the DIP's vesting and service conditions, to the extent that the respective services have been provided by the DIP point holders. Any cash obligations are satisfied upon an exit or similar event, where the EBT sells shares to a buyer and uses the proceeds to pay point holders. On this basis the company considers the accounting charge an exceptional item.

In June 2022, in response to the cost of living crisis, the Group introduced and communicated a one-off option that allows DIP holders to convert up to 50% of their existing points into cash in five quarterly instalments between September 2022 and September 2023. This has resulted in an accelerated vesting of the fair value of the respective DIP points. The cash obligation will be satisfied by the EBT selling shares to the company and using the proceeds to pay point holders. On this basis the company considers the accounting charge an exceptional item.

The Group's key accounting policies for the scheme are set out in note 3.11 (iii).

# Long term Incentive plans

Davies Group will offer long term incentive plans to certain employees upon new acquisitions. Such plans and linked to the future result of the businesses acquired, and a M&A exceptional charge is recognised over the period earned.

# NOTES TO THE FINANCIAL STATEMENTS 21. Employee benefit obligations (continued)

# Defined Benefit Obligation

The amounts recognised in the balance sheet and the movements in the net defined benefit obligation over the year are as follows:

	Present value of obligation	Fair value of plan assets	Impact of minimum funding requirement/ asset ceiling	Net amount
	£000	£000	£000	£000
At 30 June 2022	(14,105)	15,935	(2,636)	(806)
Interest (expense)/income	(511)	587	(106)	(30)
Total amount recognised in profit or loss	(511)	587	(106)	(30)
Remeasurements				
Actuarial gain/(loss)	994	(149)	(837)	8
Total amount recognised in other comprehensive income/(loss)	994	(149)	(837)	8
Exchange differences	-	-	-	-
Contributions	-	-	-	-
Employers	-	414	-	414
Benefits paid	579	(579)	-	-
At 30 June 2023	(13,043)	16,208	(3,579)	(414)

The net liability disclosed above relates to funded and unfunded plans as follows:

	As at 30 June 2023	As at 30 June 2022	
	£000	£000	
Defined benefit obligation	(13,043)	(14,105)	
Fair value of plan assets	16,208	15,935	
Surplus of funded plans (before asset ceiling)	3,165	1,830	

At the date of the last formal funding valuation -5 April 2021 - the plan had a funding deficit of £3.0m. The Group is therefore currently contributing to the Plan at the rate of £414,000 pa, as agreed with the plan's trustees.

The following table shows a breakdown of the defined benefit obligation and plan assets as at 30 June 2023:

	As at 30 June	As at 30 June	
	2023	2022 £000	
	£000		
Present value of obligation	(13,043)	(14,105)	
Fair value of plan assets	16,208	15,935	
Surplus in the scheme	3,165	1,830	
Impact of minimum funding requirement/asset ceiling	(3,579)	(2,636)	
Total liability	(414)	(806)	

As at the last valuation date, 60% of the present value of the defined benefit obligation related to deferred members and 40% related to members in retirement.

Total

### NOTES TO THE FINANCIAL STATEMENTS

The analysis of the fair value of plan assets by nature is as follows:

	As at 30 June 2023	As at 30 June 2022
The major categories of plan assets, measured at fair value are:	£000	£000
Equities	8,773	10,638
Bonds	6,650	4,635
Insured Pensioners	336	400
Cash	449	262
Total fair value of assets	16,208	15,935
Assets included above which do not have a quoted market value:		
Insured Pensioners	449	400

A full actuarial valuation was carried out in April 2022 by a qualified independent actuary. The major assumptions used by the actuary have been projected forward to 30 June 2023 as follows:

	As at 30 June 2023	As at 30 June 2022
Rate of increase in pensions in payment	3.05%	3.15%
Rate of increase in deferred pensions	2.20%	2.40%
Discount rate	5.20%	3.70%
Inflation assumption	3.20%	3.40%
Consumer price inflation	2.20%	2.40%

The assumed life expectancy, on retirement at 65, applied was as follows:

	As at 30 June 2023	As at 30 June
		2022
Retiring at the end of the reporting period:		
Male	20.2	20.10
Female	22.7	22.20
Retiring 20 years after the end of the reporting period:		
Male	21.1	21.00
Female	23.8	23.40

Management have reviewed the sensitivities around the pension liability and consider the most volatile assumption to be the discount rate used. The impact of increasing or decreasing the discount rate by 5 basis points will respectively decrease or increase the liability by approximately £76,000.

449

400

# NOTES TO THE FINANCIAL STATEMENTS

### 21. Employee benefit obligations (continued)

The sensitivity of the defined benefit obligation to changes in the weighted principal assumptions is:

	Impact on defined benefit obligation					
	Change in assumption	Increase in assumption	As at June 30 2023	Decrease in assumption	As at June 30 2023	
Discount rate	0.25%	Decrease by	-2.9%	Increase by	+2.9%	
Inflation assumption	0.25%	Increase by	+1.2%	Decrease by	-1.2%	
Long-term rate of mortality improvement	0.25%	Increase by	+0.5%	Decrease by	-0.5%	

	Impact on defined benefit obligation					
	Change in	Increase in	As at June	Decrease in	As at June	
	assumption	assumption	30 2022	assumption	30 2022	
Discount rate	0.25%	Decrease by	-3.3%	Increase by	+3.3%	
Inflation assumption	0.25%	Increase by	+1.5%	Decrease by	-1.5%	
Long-term rate of mortality	0.25%	Increase by	+0.7%	Decrease by	-0.7%	
improvement						

The above sensitivity analyses are based on a change in an assumption while holding all other assumptions constant. In practice, this is unlikely to occur, and changes in some of the assumptions may be correlated. When calculating the sensitivity of the defined benefit obligation to significant actuarial assumptions the same method (present value of the defined benefit obligation calculated with the projected unit credit method at the end of the reporting period) has been applied as when calculating the defined benefit liability recognised in the statement of Financial Position.

# 22. Business combinations

### a. Acquisitions in the year to 30 June 2023

#### i. Acquisition of ProAdjust Ltd

On 1 July 2022, the Group acquired 100% of the issued share capital of Bascoon Limited, the holding company which owns ProAdjust Limited. ProAdjust Limited, founded in 2004, is a leading Irish loss adjuster, operating from 15 locations mainly Ireland. ProAdjust is a top 3 Irish loss adjustor with established relationships across most of the main insurers, providing loss adjusting services to the property claims market. The acquisition of ProAdjust strengthens our Claims Solutions business in Ireland and creates the market leading adjusting platform.

Details of the purchase consideration, the net assets acquired, and goodwill are as follows:

# **Purchase consideration**

	£000
Cash paid	11,063
Ordinary shares issued	2,166
Contingent consideration	642
Total purchase consideration	13,871

The agreed fair value between the sellers and the Group of the 1,804,959 shares issued as part of the consideration paid for was £2,165,763.

# NOTES TO THE FINANCIAL STATEMENTS

## 22. Business combinations (continued)

## i. Acquisition of ProAdjust Ltd (continued)

### Assets and liabilities recognised

Fair value recognised on acquisition	£000
Cash	724
Trade Receivables	458
WIP	765
Other current assets	3
Intangible assets	5,598
Prepayments	81
Property, plant and equipment	582
Provisions	(17)
Deferred tax liability	(1,400)
Trade Payables	(55)
Accruals	(256)
Corporation tax payable	(94)
Payroll taxes	(510)
Other liabilities	(26)
Net identifiable assets acquired	5,853
Add: Goodwill	8,018
Total purchase consideration	13,871

The goodwill is attributable to the workforce and the profitability of the acquired business. It will not be deductible for tax purposes.

#### a. Acquired receivables

On the acquisition date the fair value and gross contractual amount of acquired trade receivables was £458,313. The Group's best estimate at the acquisition date of the contractual cash flows not expected to be collected was nil.

## b. Revenue and profit contribution

The acquired business contributed revenues of £5,850,206 and profits of £1,644,652 to the Group for the period from 1 July 2022 to 30 June 2023.

#### Purchase consideration – cash outflow

Outflow of cash to acquire ProAdjust, net of cash acquired:

	£000
Cash consideration	11,063
Less: balances acquired	
Bank	724
Net outflow of cash – investing activities	10,339

## NOTES TO THE FINANCIAL STATEMENTS 22. Business combinations (continued)

### ii. Acquisition of Asta Group Limited

On 13 July 2022, the Group acquired 100% of the issued share capital of Asta Capital Limited ('Asta'), a London-based insurance underwriting management business providing solutions across four operating segments: Syndicates, Syndicate in a box ('SIAB'), MGA's and outsourced services. The Syndicates and SPA business, where Asta acts as a third-party managing agency and provides third-party business access to the Lloyds of London licensing network, accounts for c.90% of annual revenues. Asta joins the Group's Insurance Services business in London.

Details of the purchase consideration, the net assets acquired, and goodwill are as follows:

#### **Purchase consideration**

	£000
Cash paid	119,786
Ordinary shares issued	4,231
Total purchase consideration	124,017

The agreed fair value between the sellers and the Group of the 13,668,888 shares issued as part of the consideration paid for was £4,230,676.

#### Assets and liabilities recognised

Fair value recognised on acquisition	£000
Cash	16,527
Investment in Associates	3,527
Trade Receivables	4,039
Accrued Income	4,691
Prepayments	941
Other current assets	2,147
Intangible assets	40,536
Property, plant and equipment	253
Deferred income	(2,410)
Taxes payable	(836)
Provisions	(605)
Trade Payables	(30)
Accruals	(7,350)
Deferred tax liabilities	(8,718)
Other liabilities	(4,540)
Net identifiable assets acquired	48,171
Add: Goodwill	75,846
Total purchase consideration	124,017

The goodwill is attributable to the workforce and the profitability of the acquired business. It will not be deductible for tax purposes.

#### a. Acquired receivables

On the acquisition date the fair value and gross contractual amount of acquired trade receivables was £4,039,444. The Group's best estimate at the acquisition date of the contractual cash flows not expected to be collected was £131,719.

# NOTES TO THE FINANCIAL STATEMENTS

## 22. Business combinations (continued)

## ii. Acquisition of Asta Group Limited

### b. Revenue and profit contribution

The acquired business contributed revenues of £53,130,812 and profits of £13,889,817 to the Group for the period from 13 July 2022 to 30 June 2023.

#### Purchase consideration – cash outflow

Outflow of cash to acquire Asta, net of cash acquired:

	£000
Cash consideration	119,786
Less: balances acquired	
Bank	16,527
Net outflow of cash – investing activities	103,259

#### iii. Acquisition of Johns Eastern, Inc

On 23 September 2022, the Group acquired 100% of the issued share capital of Johns Eastern Company Inc ('Johns Eastern'), based in the US. The company was founded in 1946, incorporated in 1966, and is an independent insurance services firm offering claims adjustment and third-party administrator ("TPA") services, primarily monitoring the business through three operating segments: TPA, Excess and Surplus, and Field & Catastrophe (CAT). Johns Eastern has established itself as a leading TPA and independent adjusting firm for many self-insured groups, public entities, insurance carriers and the London Market. This acquisition strengthens our Claims platform in the US.

Details of the purchase consideration, the net assets acquired, and goodwill are as follows:

#### **Purchase consideration**

	£000
Cash paid	37,732
Ordinary shares issued	4,639
Total purchase consideration	42,371

The agreed fair value between the sellers and the Group of the 4,573,739 shares issued as part of the consideration paid for was £4,639,346.

#### NOTES TO THE FINANCIAL STATEMENTS

#### 22. Business combinations (continued)

## iii. Acquisition of Johns Eastern, Inc

#### Assets and liabilities recognised

Fair value recognised on acquisition	£000
Cash	1,377
Trade Receivables	2,165
Accrued Income	1,551
Other current assets	16
Intangible assets	22,844
Prepayments	503
Property, plant and equipment	657
Provisions	(641)
Deferred tax liability	(5,097)
Trade Payables	1
Accruals	(2,417)
Other liabilities	292
Net identifiable assets acquired	21,151
Add: Goodwill	21,120
Total purchase consideration	42,371

The goodwill is attributable to the workforce and the profitability of the acquired business. It will not be deductible for tax purposes.

#### a. Acquired receivables

On the acquisition date the fair value and gross contractual amount of acquired trade receivables was £2,164,745. The Group's best estimate at the acquisition date of the contractual cash flows not expected to be collected was nil.

#### b. Revenue and profit contribution

The acquired business contributed revenues of £30,306,802 and profits of £5,035,337 to the Group for the period from 23 September 2022 to 30 June 2023.

#### Purchase consideration - cash outflow

Outflow of cash to acquire Johns Eastern, net of cash acquired:

	£000
Cash consideration	37,732
Less: balances acquired	
Bank	1,377
Net outflow of cash – investing activities	36,354

#### NOTES TO THE FINANCIAL STATEMENTS

#### 22. Business combinations (continued)

#### iv. Acquisition of Quick Internet Service Solutions, Inc

On 19 January 2023, the Group acquired 100% of the issued share capital of Quick Internet Service Solutions, Inc ('Claimpilot'). Established in 2000 and based in the US, the Company is a web-based provider of claims management services utilising its proprietary software, Claimpilot. Customers include self-insured companies, government agencies, TPA and independent adjusting firms. The ClaimPilot acquisition will be a significant milestone for our US Claims business as we will secure our proprietary platform to unlock further growth across the group.

Details of the purchase consideration, the net assets acquired, and goodwill are as follows:

#### **Purchase consideration**

	£000
Cash paid	4,194
Ordinary shares issued	126
Deferred consideration	405
Total purchase consideration	4,725

The agreed fair value between the sellers and the Group of the 87,950 shares issued as part of the consideration paid for was £126,116.

#### Assets and liabilities recognised

Fair value recognised on acquisition	£000
Cash	253
Trade Receivables	159
Intangibles	2,052
Accrued Income	79
Other current assets	1
Provisions	(35)
Trade Creditors	(4)
Accruals	(85)
Taxes	(3)
Deferred tax liability	(513)
Net identifiable assets acquired	1,904
Add: Goodwill	2,821
Total purchase consideration	4,725

The goodwill is attributable to the workforce and the profitability of the acquired business. It will not be deductible for tax purposes.

#### a. Acquired receivables

On the acquisition date the fair value and gross contractual amount of acquired trade receivables was £159,194. The Group's best estimate at the acquisition date of the contractual cash flows not expected to be collected was nil.

#### b. Revenue and profit contribution

The acquired business contributed revenues of £839,591 and profits of £80,041 to the Group for the period from 19 January 2023 to 30 June 2023.

#### NOTES TO THE FINANCIAL STATEMENTS

#### 22. Business combinations (continued)

#### iv. Acquisition of Quick Internet Service Solutions, Inc (continued)

#### Purchase consideration - cash outflow

Outflow of cash to acquire Claimpilot, net of cash acquired:

£000
4,194
253
3,941

#### v. Acquisition of MVP Advisory Group

On 27 January 2023, the Group acquired 100% of the issued share capital of MVP Advisory Group LLC ('MVP'). Formed in 2013 and based in the US, the Company provides specialised insurance business and technology consulting services to its L&H and P&C insurer client base. This acquisition represents an expansion of Davies consulting business in the U.S., providing a suite of services that can be marketed directly to our core insurance client base through MVP's experienced and well-regarded team.

Details of the purchase consideration, the net assets acquired, and goodwill are as follows:

#### Purchase consideration

	000£
Cash paid	3,053
Ordinary shares issued	994
Deferred consideration	2,385
Total purchase consideration	6,432

The agreed fair value between the sellers and the Group of the 705,286 shares issued as part of the consideration paid for was £994,453.

#### Assets and liabilities recognised

Fair value recognised on acquisition	£000
Cash	982
Trade Receivables	261
Accrued Income	130
Intangible assets	1,214
Prepayments	7
Trade Payables	(101)
Accruals	(207)
Net identifiable assets acquired	2,286
Add: Goodwill	4,146
Total purchase consideration	6,432

The goodwill is attributable to the workforce and the profitability of the acquired business. It will not be deductible for tax purposes.

#### NOTES TO THE FINANCIAL STATEMENTS

#### 22. Business combinations (continued)

#### v. Acquisition of MVP Advisory Group (continued)

#### a. Acquired receivables

On the acquisition date the fair value and gross contractual amount of acquired trade receivables was £260,658. The Group's best estimate at the acquisition date of the contractual cash flows not expected to be collected was nil.

#### b. Revenue and profit contribution

The acquired business contributed revenues of £2,013,510 and profits of £397,350 to the Group for the period from 27 January 2023 to 30 June 2023.

#### Purchase consideration - cash outflow

Outflow of cash to acquire MVP, net of cash acquired:

	£000
Cash consideration	3,053
Less: balances acquired	
Bank	982
Net outflow of cash – investing activities	2,071

#### vi. Acquisition of Afirm

On 28 April 2023, the Group acquired 100% of the equity of two Afirm solutions entities (US-Reports, Inc., and Canada-Reports ULC). Afirm Solutions ("Afirm") is a national provider of premium audit and commercial lines focused loss control inspections. The acquisition of Afirm diversifies and strengthens Davies Insurance Services business in the U.S. and Canada. Afirm adds additional commercial inspection scale and new premium audit capability as well as diversifying our operations geographically for insurance clients.

Details of the purchase consideration, the net assets acquired, and goodwill are as follows:

#### **Purchase consideration**

	£000
Cash paid	33,258
Deferred consideration	2,387
Total purchase consideration	35,645

## NOTES TO THE FINANCIAL STATEMENTS

## 22. Business combinations (continued)

## vi. Acquisition of Afirm (continued)

### Assets and liabilities recognised

Fair value recognised on acquisition	£000
Property Plant and equipment	288
Cash	1,232
Trade Receivables	3,114
Other current assets	121
Intangible assets	20,525
Prepayments	66
Accruals	(1,829)
Other liabilities	(25)
Provisions	(80)
Net identifiable assets acquired	23,412
Add: Goodwill	12,233
Total purchase consideration	35,645

The goodwill is attributable to the workforce and the profitability of the acquired business. It will not be deductible for tax purposes.

## a. Acquired receivables

On the acquisition date the fair value and gross contractual amount of acquired trade receivables was £3,155,658. The Group's best estimate at the acquisition date of the contractual cash flows not expected to be collected was £41,790.

## b. Revenue and profit contribution

The acquired business contributed revenues of £5,549,364 and profits of £1,348,453 to the Group for the period from 28<sup>th</sup> of April 2023 to 30 June 2023.

## Purchase consideration – cash outflow

Outflow of cash to acquire Johns Eastern, net of cash acquired:

	£000
Cash consideration	33,258
Less: balances acquired	
Bank	1,232
Net outflow of cash – investing activities	32,026

#### NOTES TO THE FINANCIAL STATEMENTS

### 22. Business combinations (continued)

#### b. Acquisitions in the year ended 30 June 2022

The Group made the following acquisitions in the year ended 30 June 2022.

#### i. Acquisition of Davies Topco Limited

On 3 August 2021 the Group acquired 100% of the issued share capital of Davies Topco Limited ('Davies Group'), an expanding international provider of professional services and technology enabled outsourcing solutions to the insurance industry, with a leading position in the UK and a growing presence in the US. Davies Group employs over 4,000 people supporting more than 800 clients around the world, and in recent years has expanded into new markets including Bermuda, Canada and the US. Through a combination of organic growth and strategic acquisitions, the firm has been recognised as one of the UK's fastest growing international businesses for two consecutive years.

Details of the purchase consideration, the net assets acquired and goodwill are as follows:

#### Purchase consideration

	£000
Cash paid	371,278
Ordinary shares issued	214,020
Contingent consideration	57,726
Total purchase consideration	643,024

The fair value of the 217,020,497 shares issued as part of the consideration paid for was based on the agreed value of the shares issued on 3 August 2021 of £1 per share as specified in the SPA. The contingent consideration is dependent on the share price achieved for the Group at a future trade sale or IPO and is payable up to a maximum of £80 million (undiscounted), which is currently assumed to be in 2025.

#### Assets and liabilities recognised

Fair value recognised on acquisition	£000
Cash	32,482
Trade receivables	64,996
Prepaid and other assets	26,018
WIP and Accrued Income	59,605
Intangible assets	552,381
Property, plant and equipment	17,373
Other non-current assets	602
Right-of-Use Asset	23,172
Trade payables	(26,448)
Accrued expenses and other current liabilities	(39,347)
Contract liabilities	(21,904)
Other creditors	(44,973)
Corporate and other taxes	(403)
Deferred Consideration	(24,965)
Bank and loan notes	(559,864)
Deferred tax liability	(124,888)
Finance lease liability	(24,863)
Post-employment benefit obligations	(687)
Net identifiable assets acquired	(91,713)
Add: Goodwill	734,736
Net assets acquired	643,024

#### NOTES TO THE FINANCIAL STATEMENTS

#### 22. Business combinations (continued)

#### i. Acquisition of Davies Topco Limited (continued)

The goodwill is attributable to the workforce and the profitability of the acquired business. It will not be deductible for tax purposes.

#### a. Significant estimate: Contingent consideration

The contingent consideration is dependent upon achieving growth of the Davies Topco Limited Group and on the subsequent date and value of a future exit and Management have made estimates based on internal Board approved strategic plans and forecasts.

#### b. Acquired receivables

On the acquisition date the fair value and gross contractual amount of acquired trade receivables was £64,996,000 and £70,510,000 respectively. The Group's best estimate at the acquisition date of the contractual cash flows not expected to be collected was £5,513,000.

#### c. Revenue and profit contribution

Revenue and profit or loss of the Davies Topco Limited for the current reporting period as though the acquisition date had been as of the beginning of the reporting period, 5 March 2021, is not disclosed. The pro-forma information required for the disclosure is not prepared in accordance with IFRS, unaudited and is costly to reliably verify. The Group has concluded that the disclosure is impractical to reliably prepare and verify to provide meaningful information to the users of the financial statements.

#### Purchase consideration - cash outflow

Outflow of cash to acquire Davies Topco Limited, net of cash acquired:

	£000
Cash consideration	371,278
Less: balances acquired	
Cash	32,482
Net outflow of cash – investing activities	338,796

#### ii. Acquisition of Insurance Risk Services ('IRS')

On 15 October 2021 the Group acquired 100% of the issued share capital of IRS, a property & casualty insurance inspection firm that provides a range of tech-enabled residential and commercial inspections to support underwriting decision-making. Based in Lake Mary, Florida, IRS specialises in residential and light commercial inspections, self-inspections, telephone audits & drone roof inspections, and has a nationwide network of more than 1,000 field inspectors. IRS has formed part of the Group's global insurance services business.

Details of the purchase consideration, the net assets acquired and goodwill are as follows:

#### **Purchase consideration**

	£000
Cash paid	28,403
Total purchase consideration	28,403

#### NOTES TO THE FINANCIAL STATEMENTS

#### 22. Business combinations (continued)

#### ii. Acquisition of Insurance Risk Services ('IRS') (continued

#### Assets and liabilities recognised

Fair value recognised on acquisition	£000
Cash	(3,045)
Fixed Assets	71
Trade receivables	1,697
Other current assets	3,702
Intangible assets	13,451
Right-of-Use Asset	357
Trade payables	(116)
Other current liabilities	(1,087)
Finance lease liability	(357)
Accrued Bonus liability	(2,806)
Deferred tax liability	(3,179)
Net identifiable assets acquired	8,688
Add: Goodwill	19,709
Net assets acquired	28,397

The goodwill is attributable to the workforce and the profitability of the acquired business. It will not be deductible for tax purposes.

#### c. Acquired receivables

On the acquisition date the fair value and gross contractual amount of acquired trade receivables was £1,696,956. The Group's best estimate at the acquisition date of the contractual cash flows not expected to be collected was nil.

#### d. Revenue and profit contribution

The acquired business contributed revenues of £14,665,707 and losses of £7,681,809 to the Group for the period from 3 August 2021 to 30 June 2022.

If the acquisition had occurred on 5 March 2021, the acquired business would have contributed revenues of £27,473,914 and losses of £5,449,142 to the Group. These amounts have been calculated using the acquired business' results and adjusting them for differences in the accounting policies between the Group and the acquired business.

#### Purchase consideration - cash outflow

Outflow of cash to acquire IRS, net of cash acquired:

	£000
Cash consideration	28,403
Less: balances acquired	
Bank overdraft	(3,045)
Net outflow of cash – investing activities	31,448

## NOTES TO THE FINANCIAL STATEMENTS 22. Business combinations (continued)

### iii. Acquisition of Sionic Limited

On 3 December 2021 the Group acquired 100% of the issued share capital of Sionic Limited ('Sionic'), the international consulting and technology firm serving the insurance, banking, and wider highly regulated markets. Headquartered in London, UK. Sionic specialises in technology transformation and digitalisation, international regulatory compliance, and risk management. In recent years the Sionic team has expanded its international offering to meet the increasing regulatory, commercial, trading and technology disruption needs across global insurance, banking, and other highly regulated markets. The firm's 340 strong team operate across: UK, US, Canada, Switzerland, India and Spain. Sionic has joined the Group's Consulting & Technology practice.

Details of the purchase consideration, the net assets acquired, and goodwill are as follows:

## **Purchase consideration**

	£000
Cash paid	22,466
Ordinary shares issued	3,328
Total purchase consideration	25,794

The agreed fair value between the sellers and the Group of the 3,328,015 shares issued as part of the consideration paid for was £3,328,000.

#### Assets and liabilities recognised

Fair value recognised on acquisition	£000
Cash	252
Trade receivables	7,930
Intangible assets	20,057
Property, plant and equipment	388
Right-of-Use Asset	1,659
Other receivables	124
Prepayments	488
Contract assets	5,358
Trade payables	(2,127)
Other payables	(1,265)
Accruals	(6,082)
Deferred tax liability	(4,802)
Corporate tax liability	(812)
Contract liabilities	(406)
Other Long-term Liabilities	(52,126)
Finance lease liability	(1,659)
Provisions	(72)
Net identifiable assets acquired	(33,095)
Add: Goodwill	58,889
Net assets acquired	25,794

The goodwill is attributable to the workforce and the profitability of the acquired business. It will not be deductible for tax purposes.

#### a. Acquired receivables

On the acquisition date the fair value and gross contractual amount of acquired trade receivables was £7,930,000. The Group's best estimate at the acquisition date of the contractual cash flows not expected to be collected was nil.

#### NOTES TO THE FINANCIAL STATEMENTS

#### 22. Business combinations (continued)

#### iii. Acquisition of Sionic Limited

#### b. Revenue and profit contribution

The acquired business contributed revenues of £32,584,497 and profits of £452,348 to the Group for the period from 3 August 2021 to 30 June 2022.

If the acquisition had occurred on 5 March 2021, the acquired business would have contributed revenues of £70,552,287 and losses of £7,345,647 to the Group. These amounts have been calculated using the acquired business' results and adjusting them for differences in the accounting policies between the Group and the acquired business.

#### Purchase consideration - cash outflow

Outflow of cash to acquire Sionic, net of cash acquired:

	£000
Cash consideration	22,466
Less: balances acquired	
Cash	252
Net outflow of cash – investing activities	22,214

# iv. Acquisition of Building Validation Solutions Limited, PJ Web Solutions Limited, BVS Subsidence Limited and Verso Damage Management Solutions Ltd

On 17 December 2021 the Group acquired 100% of the issued share capital of the Building Validation Solutions Group of companies ('BVS'), the leading provider of tech-enabled, end-to-end property claims services for the UK insurance market. Based in Bolton, UK, BVS provides coverage across the UK and specialises in end-to-end claims management, property and subsidence claims validation. The firm is known for its web-based claims administration system, Metrix™, closing more than one third of its claims volumes through an automated process, which can also be integrated with insurers' internal platforms to fully automate low-value property claims. BVS has joined the Group's UK based Claims Solutions division.

Details of the purchase consideration, the net assets acquired and goodwill are as follows:

#### **Purchase consideration**

	£000
Cash paid	18,664
Ordinary shares issued	1,500
Deferred consideration	400
Total purchase consideration	20,564

The agreed fair value between the sellers and the Group of the 1,500,000 shares issued as part of the consideration paid for was £1,500,000.

#### NOTES TO THE FINANCIAL STATEMENTS

#### 22. Business combinations (continued)

# v. Acquisition of Building Validation Solutions Limited, PJ Web Solutions Limited, BVS Subsidence Limited and Verso Damage Management Solutions Ltd

#### Assets and liabilities recognised

Fair value recognised on acquisition	£000
Cash	4,237
Trade receivables	1,380
Intangible assets	9,624
Property, plant and equipment	142
Directors Loan	1,060
Right-of-Use Asset	189
Prepaid and other current assets	1,628
Trade payables	(1,281)
Other current liabilities	(3,510)
Finance lease liability	(189)
Deferred tax liability	(2,371)
Net identifiable assets acquired	10,909
Add: Goodwill	9,655
Net assets acquired	20,564

The goodwill is attributable to the workforce and the profitability of the acquired business. It will not be deductible for tax purposes.

#### a. Acquired receivables

On the acquisition date the fair value and gross contractual amount of acquired trade receivables was £1,379,531. The Group's best estimate at the acquisition date of the contractual cash flows not expected to be collected was nil.

## b. Revenue and profit contribution

The acquired business contributed revenues of £973,787 and profits of £511,803 to the Group for the period from 3 August 2021 to 30 June 2022.

If the acquisition had occurred on 5 March 2021, the acquired business would have contributed revenues of £21,418,000 and profits of £4,690,000 to the Group. These amounts have been calculated using the acquired business' results and adjusting them for differences in the accounting policies between the Group and the acquired business.

## Purchase consideration – cash outflow

Outflow of cash to acquire BVS, net of cash acquired:

	£000
Cash consideration	18,664
Less: balances acquired	
Cash	4,238
Net outflow of cash – investing activities	14,426

#### NOTES TO THE FINANCIAL STATEMENTS

### 22. Business combinations (continued)

#### vi. Acquisition of Merlinos & Associates Inc.

On 17 December 2021 the Group acquired 100% of the issued share capital of Merlinos & Associates Inc. ('Merlinos'), Georgia, a US based insurance-focused actuarial consulting business. Merlinos provides a range of compliance, risk management, and wider actuarial consulting solutions to the property & casualty and life & health insurance markets in the US. Operating throughout the US, the addition of Merlinos strengthens the Group's insurance services offering globally, expanding its existing actuarial expertise. Merlinos has formed part of Davies' global insurance services business.

Details of the purchase consideration, the net assets acquired, and goodwill are as follows:

#### **Purchase consideration**

	£000
Cash paid	22,063
Ordinary shares issued	4,418
Contingent consideration	2,554
Total purchase consideration	29,035

The agreed fair value between the sellers and the Group of the 6,000,000 shares issued as part of the consideration paid for was £4,418,000.

The contingent consideration is dependent on gross profit growth for the second year post completion and is payable up to a maximum of USD 4 million (undiscounted).

#### Assets and liabilities recognised

Fair value recognised on acquisition	£000
Cash	1,998
Trade receivables	1,491
Prepaid and other current assets	99
Intangible Assets	9,000
Right-of-Use Asset	2,338
Accrued Income	1,245
Other Assets	33
Trade payables	(602)
Finance lease liability	(2,338)
Deferred tax liability	(2,250)
Accrued and other liabilities	(1,617)
Net identifiable assets acquired	9,397
Add: Goodwill	19,638
Net assets acquired	29,035

The goodwill is attributable to the workforce and the profitability of the acquired business. It will not be deductible for tax purposes.

#### a. Acquired receivables

On the acquisition date the fair value and gross contractual amount of acquired trade receivables was £1,491,317. The Group's best estimate at the acquisition date of the contractual cash flows not expected to be collected was nil.

#### NOTES TO THE FINANCIAL STATEMENTS

#### 22. Business combinations (continued)

#### xiv. Acquisition of Merlinos & Associates Inc.

#### b. Revenue and profit contribution

The acquired business contributed revenues of £6,003,989 and profits of £96,354 to the Group for the period from 3 August 2021 to 30 June 2022.

If the acquisition had occurred on 5 March 2021, the acquired business would have contributed revenues of £15,274,790 and losses of £4,268,682 to the Group. These amounts have been calculated using the acquired business' results and adjusting them for differences in the accounting policies between the Group and the acquired business.

#### Purchase consideration – cash outflow

Outflow of cash to acquire Merlinos, net of cash acquired:

	£000
Cash consideration	22,063
Less: balances acquired	
Cash	1,998
Net outflow of cash – investing activities	20,065

#### vii. Acquisition of Worksmart Limited

On 31 March 2022 the Group acquired 100% of the issued share capital of Worksmart Limited ('Worksmart'), the leading supplier of regulatory technology ("RegTech") for people and process management. The Worksmart product range enables organisations to track and manage regulatory processes across customer complaints and feedback, quality assurance, training and competence, the Senior Managers and Certification Regime ("SM&CR") in the UK, and the Individual Accountability in Singapore. Based in Milton Keynes, UK, Worksmart partners with financial services organisations across insurance, banking, investment and consumer credit, helping them to manage the growing complexity of operating within the highly regulated space. Worksmart is the number one provider of RegTech for complaints management and feedback in the Lloyd's market, and the firm's proprietary platform 'Foundation' remains the "go to" solution for training & competence needs within the Banking and Wealth Management sectors. The firms SaaS solution 'Accord' is the only purpose-built SM&CR tech available in the UK. Through Worksmart's platform, organisations can track and manage employees' competence, capability and training needs, manage complaints using intelligent workflow and root cause analysis functionality, assess the quality assurance of advised sales processes using automated case allocation, as well as test the competence of employees to ensure regulatory requirements are met. Worksmart has joined the Group's established Technology unit.

Details of the purchase consideration, the net assets acquired, and goodwill are as follows:

#### Purchase consideration

	£000
Cash paid	26,117
Ordinary shares issued	959
Total purchase consideration	27,076

The agreed fair value between the sellers and the Group of the 799,343 shares issued as part of the consideration paid for was £959,000.

#### NOTES TO THE FINANCIAL STATEMENTS

#### 22. Business combinations (continued)

#### xv. Acquisition of Worksmart Limited

#### Assets and liabilities recognised

Fair value recognised on acquisition	£000
Cash	1,529
Trade receivables	306
Prepaid and other assets	489
Intangible assets	17,521
Property, plant and equipment	256
Right-of-Use Asset	107
Trade payables	(131)
Accrued expenses and other current liabilities	(673)
Finance lease liability	(107)
Deferred revenue	(2,007)
Deferred tax liability	(4,330)
Net identifiable assets acquired	12,960
Add: Goodwill	14,114
Net assets acquired	27,074

The goodwill is attributable to the workforce and the profitability of the acquired business. It will not be deductible for tax purposes.

#### a. Acquired receivables

On the acquisition date the fair value and gross contractual amount of acquired trade receivables was £305,777. The Group's best estimate at the acquisition date of the contractual cash flows not expected to be collected was nil.

#### b. Revenue and profit contribution

The acquired business contributed revenues of £1,468,243 and profits of £434,460 to the Group for the period from 3 August 2021 to 30 June 2022.

If the acquisition had occurred on 5 March 2021, the acquired business would have contributed revenues of £7,894,932 and profits of £1,512,426 to the Group. These amounts have been calculated using the acquired business' results and adjusting them for differences in the accounting policies between the Group and the acquired business.

#### Purchase consideration - cash outflow

Outflow of cash to acquire Worksmart, net of cash acquired:

	£000
Cash consideration	26,117
Less: Balances acquired	
Cash	1,529
Net outflow of cash – investing activities	24,588

## NOTES TO THE FINANCIAL STATEMENTS

## 23. Fair value measurement

The Group holds the following financial instruments:

Financial instruments by category	As at 30 June 2023	As at 30 June 2022
	£000	£000
Financial assets		
Financial assets at amortised cost		
Trade Receivables	121,437	100,917
Cash and Cash equivalents	55,469	53,573
Other financial assets	15,751	48,875
Total financial assets	192,657	203,365
Financial liabilities		
Financial liabilities at amortised cost		
Trade and other payables	158,753	132,922
Borrowings	984,771	811,706
Total financial liabilities	1,143,524	944,628

The carrying amount of trade receivables, cash and cash equivalents, other financial assets, trade and other payables and borrowings are a reasonable approximation of fair value. Therefore, fair values for these instruments are not disclosed separately.

Set out below is a comparison, by class, of the carrying amounts and fair values of the Group's financial instruments, other than those with carrying amounts that are reasonable approximations of fair values:

	As at 30 June	As at 30 June
	2023	2022
	£000	£000
Financial liabilities		
Borrowings		
Carrying value	984,771	811,706
Fair value	984,771	811,706

#### Fair value hierarchy

The Group does hold certain financial assets and financial liabilities which are recognised at fair value. Fair Values on contingent consideration and defined benefit obligation are disclosed in notes 20 and 21, respectively.

#### 24. Financial risk management

This note explains the Group's exposure to financial risks and how these risks could affect the Group's future financial performance.

The Group's risk management is predominantly controlled by a central treasury department under policies approved by the board of directors. The Group treasury identifies, evaluates and hedges financial risks in close co-operation with the Group's operating units. The board provides written principles for overall risk management, as well as policies covering specific areas, such as foreign exchange risk, interest rate risk and credit risk.

#### a. Credit Risk

Credit risk is the risk that a counterparty will not meet its obligations under a financial instrument or customer contract, leading to a financial loss. The Group's credit risk arises principally from cash and cash equivalents, deposits with banks and financial institutions, trade and other receivables and other financial instruments.

# NOTES TO THE FINANCIAL STATEMENTS

## 24. Financial risk management (continued)

#### i. Risk management

Credit risk is managed on a Group basis and is managed, as far as possible, by partnering with financially strong clients, agreeing payment terms in advance and requesting progress payments during the life of a claim. Appropriate credit control procedures are in place to monitor credit taken by clients and mitigate the risk of a material loss allowance.

### ii. Trade receivables and contract assets

The Group applies the IFRS 9 simplified approach to measuring expected credit losses which uses a lifetime expected loss allowance for all trade receivables and contract assets.

To measure the expected credit losses, trade receivables and contract assets have been grouped based on shared credit risk characteristics and the days past due. The contract assets relate to unbilled work in progress and have substantially the same risk characteristics as the trade receivables for the same types of contracts. The group has therefore concluded that the expected loss rates for trade receivables are a reasonable approximation of the loss rates for the contract assets.

The Group's historical experience of collecting receivables shows that its credit risk is low, and the Group supports its business activities by applying strong credit management practices.

In estimating expected credit losses, the Group considers historical experience and informed credit assessments alongside other factors such as the current state of the economy and industry and counterparty issues. To facilitate this analysis, the Group consider reasonable and supportable information that is relevant and available without undue cost or effort.

The following table provides information about the exposure to credit risk and expected credit loss for trade receivables and contract assets:

	Current	0-30 days past due	31-60 days past due	61-90 days past due	More than 90 days past due	Total
As at 30 June 2023	£000	£000	£000	£000	£000	£000
Gross carrying amount - trade receivables	76,103	12,997	8,528	10,967	21,608	130,203
Gross carrying amount - contract assets	90,899	-	-	-	-	90,899
Expected loss rate (%) - trade receivables	1.68%	5.72%	10.88%	13.13%	20.26%	
Expected loss rate (%) - contract assets	1.18%					
Loss allowance						
Trade receivables	1,277	744	928	1,440	4,377	8,766
Contract assets	1,077	-	-	-	-	1,077
Total	2,353	744	928	1,440	4,377	9,842

## NOTES TO THE FINANCIAL STATEMENTS

## 24. Financial risk management (continued)

	Current	0-30 days past due	31-60 days past due	61-90 days past due	More than 90 days past due	Total
As at 30 June 2022	£000	£000	£000	£000	£000	£000
Gross carrying amount - trade receivables	63,703	11,771	7,573	8,593	16,735	108,375
Gross carrying amount - contract assets	76,092	-	-	-	-	76,092
Expected loss rate (%) - trade receivables	1.29%	3.75%	6.80%	11.19%	28.20%	
Expected loss rate (%) - contract assets	1.27%					
Loss allowance						
Trade receivables	822	441	514	962	4,719	7,458
Contract assets	966	-	-	-	-	967
Total	1,788	441	514	962	4,719	8,425

The Group's loss allowance on incorporation of the Group (5 March 2021) was nil. The loss allowance for the Group has increased during the period primarily as a result of the increase in the gross carrying amount of trade receivables and contract assets arising from the Group's business acquisitions during the period.

The loss allowances for trade receivables and contract assets as at 30 June 2023 reconcile to the opening loss allowances as follows:

	Contract assets	Trade receivables	Total
	£0	£0	£0
Opening loss allowance at 1 July 2022	967	7,458	8,425
Accumulated loss at acquisition	95	173	268
Increase in loan loss allowance recognised in profit or	15	1,013	1,028
loss during the year	-	-	-
Receivables written off during the year as uncollectible	-	122	122
Unused amount reversed	-	-	-
	15	1,135	1,150
Closing loss allowance at 30 June 2023	1,077	8,766	9,843

	Contract assets	Trade receivables	Total
	£0	£0	£0
Opening loss allowance at 5 March	0	-	-
Accumulated loss brought forward through business combination	821	5,513	6,334
Increase in loan loss allowance recognised in profit or	146	1,740	1,886
loss during the year			-
Receivables written off during the year as uncollectible	-	205	205
Unused amount reversed	-	-	-
	146	1945	2,091
Closing loss allowance at 30 June 2022	967	7,458	8,425

Trade receivables and contract assets are written off where there is no reasonable expectation of recovery. Indicators that there is no reasonable expectation of recovery include, amongst others, the failure of a debtor to engage in a repayment plan with the Group.

## 24. Financial risk management (continued)

#### NOTES TO THE FINANCIAL STATEMENTS

#### iii. Other financial assets at amortised cost

Other financial assets at amortised cost comprises of amount owed by parent companies (i.e., loans to related parties) and other receivables.

The Group's loss allowance at 30 June 2022 was £8.4m. The loss allowance for the Group has increased during the period primarily as a result of the increase in the gross carrying amount of other financial assets arising from the Group's business acquisitions during the period. The loss allowance for other financial assets at amortised cost as at 30 June 2023 was £9.8m.

#### b. Liquidity risk

Liquidity risk is the risk that the Group may not be able to meet its present and future cash and collateral obligations without incurring unacceptable losses. The Group's objective is to, at all times maintain optimum levels of liquidity to meet its cash and collateral requirements.

The Group has a dedicated team managing its cashflow operations ensuring outstanding fee invoices are collected on a timely basis and suppliers are paid utilising available credit terms. Additionally, the Group reviews and forecasts its cash requirements on a regular basis and has a  $\pm$  90m revolving credit facility with its main lender to provide an additional source of liquidity to assist with growth and manage seasonal spikes in business.

In accordance with good corporate governance, cash held on behalf of clients are held in segregated trust bank accounts, separately identifiable from the Group's own cash at bank and in hand.

Management monitors rolling forecasts of the Group's liquidity position and cash and cash equivalents on the basis of expected cash flows. The Group's liquidity management policy involves projecting cash flows and considering the level of liquid assets necessary to meet these and monitoring balance sheet liquidity ratios against internal requirements.

#### i. Financing arrangements

The Group had access to the following undrawn borrowing facilities at the end of the reporting period:

		As at 30	As at 30
		June 2023	June 2022
		£000£	£000
Bank loan (expiring beyond one year)	Fixed rate/Floating rate	352,206	542,495

#### NOTES TO THE FINANCIAL STATEMENTS

#### 24. Financial risk management (continued)

#### ii. Maturities of financial liabilities

The amounts disclosed in the table are the contractual undiscounted cash flows. Balances due within 12 months equal their carrying balances as the impact of discounting is not significant.

	Less than 6 months	6 – 12 months	Between 1 and 2 years	Between 2 and 5 years	Over 5 years	Total contractual cash flows	Carrying amount (assets)/ liabilities
Contractual maturities of financial liabilities	£000	£000	£000	£000	£000	£000	£000
As at 30 June 2023							
<ul> <li>Borrowings</li> </ul>	-	-	-	-	984,771	984,771	984,771
<ul> <li>Trade and other payables</li> </ul>	158,090	663	3,994	73,138	972	236,857	236,857
<ul> <li>Lease liabilities</li> </ul>	4,557	4,558	8,096	7,071	2,823	27,105	26,533
<ul> <li>Other financial liabilities</li> </ul>	-	-	-	-	-	-	-
Total	162,647	5,221	12,090	80,209	988,566	1,248,733	1,248,161

	Less than 6 months	6 – 12 months	Between 1 and 2 years	Between 2 and 5 years	Over 5 years	Total contractual cash flows	Carrying amount (assets)/ liabilities
Contractual maturities of financial liabilities	£000	£000	£000	£000	£000	£000	£000
As at 30 June 2022							
<ul> <li>Borrowings</li> </ul>	-	-	-	-	811,706	811,706	811,706
<ul> <li>Trade and other payables</li> </ul>	123,700	9,222	1,251	3,509	62,633	200,315	200,315
<ul> <li>Lease liabilities</li> </ul>	4,268	5,011	7,233	13,748	6,529	36,789	30,270
<ul> <li>Other financial liabilities</li> </ul>	-	-	-	-	-	-	-
Total	127,968	14,233	8,484	17,257	880,868	1,048,810	1,042,291

#### c. Market risk

Market risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market prices. Market risk comprises of three types of risk: interest rate risk and currency risk. Financial instruments affected by market risk include loans, deposits, and borrowings.

#### d. Interest rate risk

Interest rate risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market interest rates. The Group's exposure to the risk of changes in market interest rates relates primarily to the Group's long-term debt obligations with floating and fixed interest rates. The Group manages its interest rate risk by having a balanced portfolio of fixed and variable rate loans and borrowings.

#### NOTES TO THE FINANCIAL STATEMENTS

#### 24. Financial risk management (continued)

#### i. Interest rate sensitivity

The following table demonstrates the sensitivity to a reasonably possible change in interest rates on that portion of loans and borrowings affected. With all other variables held constant, the Group's profit before tax is affected through the impact on floating rate borrowings, as follows:

	As at 30 June	As at 30 June
	2023	2022
Impact on profit before tax	£000	£000
Interest rates – increase by 25 basis points	2,838	2,251
Interest rates – decrease by 25 basis points	(2,838)	(2,251)

The assumed movement in basis points for the interest rate sensitivity analysis is based on the currently observable market environment.

#### e. Foreign currency risk

Currency risk refers to the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in foreign exchange rates. Foreign exchange risk arises from future commercial transactions and recognised assets and liabilities denominated in a currency that is not the Group's functional currency (£) at the year end.

As of 30 June 2023 and 30 June 2022, the Group's exposure to foreign currency risk, expressed in £, is given in the tables below. The amounts represent only the financial assets and liabilities that are denominated in currencies other than the functional currency of the Group.

The foreign currency outstanding balances that have not been hedged by any derivative instrument or otherwise are as follows:

The Group is primarily exposed to changes in US/GBP and EUR/GBP exchange rates. The sensitivity of profit or loss to changes in the exchange rates arises mainly from US dollar-denominated and Euro-denominated financial liabilities.

		As at 30 June 202				
	Foreign Currency	Foreign Currency	Amount			
	Denomination	Amount				
Financial assets						
Cash	USD	39,183	32,546			
Cash	EUR	2,405	2,090			
Financial liabilities						
Bank loan	USD	528,232	438,754			
Bank loan	EUR	15,382	13,366			

	As at 30 June 2023
Impact on profit before tax	£000
USD/GBP exchange rate – increase 1%	(448)
EUR/GBP exchange rate – increase 1%	(15)

#### NOTES TO THE FINANCIAL STATEMENTS

#### 24. Financial risk management (continued)

#### e. Foreign currency risk (continued)

		As at 30 June 2	022 (£000)
	Foreign Currency Denomination	Foreign Currency Amount	Amount
Financial assets			
Cash	USD	26,691	21,986
Cash	EUR	16,113	13,867
Financial liabilities			
Bank loan	USD	386,149	318,080
Bank loan	EUR	15,151	13,039

The Group is primarily exposed to changes in US/GBP and EUR/GBP exchange rates. The sensitivity of profit or loss to changes in the exchange rates arises mainly from US dollar-denominated and Euro-denominated financial instruments.

	As at 30 June 2022
Impact on profit before tax	£000
USD/GBP exchange rate – increase 1%	(206)
EUR/GBP exchange rate – increase 1%	(6)

#### 25. Capital management

The Group's objectives when managing capital are to:

- safeguard their ability to continue as a going concern, so that they can continue to provide returns for shareholders and benefits for other stakeholders; and
- maintain an optimal capital structure to reduce the cost of capital.

In order to maintain or adjust the capital structure the Group's will mainly issue new shares, increase indebtedness or repay debt as required.

Consistent with others in the industry, the Group monitors capital on the basis of:

- Leverage: Net debt divided by total LTM Proforma EBITDA. Net debt is defined by the Group as the Group's cash and cash equivalents less its bank overdrafts, borrowings (net of prepaid fees) and lease liabilities. Interest charges associated with the debt is considered to be a Group accrual.
- Free cash flow for debt service divided by interest cost.

During 2023, the Group's strategy was to maintain a leverage ratio at or less than 7x, to ensure that the Group is able to use its borrowing facilities to maintain its M&A strategy.

#### NOTES TO THE FINANCIAL STATEMENTS

## 26. Cash flow information

## I. Non-cash investing and financing activities

Non-cash investing and financing activities disclosed in other notes are:

- acquisition of right-of-use assets note 12.
- partial settlement of a business combination through the issue of shares note 22.

#### II. Net debt reconciliation

Net debt is defined by the Group as the Group's cash and cash equivalents less its bank overdrafts, borrowings (net of prepaid fees) and lease liabilities. Interest charges associated with the debt is considered to be a Group accrual.

	As at 30 June 2023	As at 30 June 2022
	£000	£000
Cash and cash equivalents	55,469	53,573
Borrowings	(984,771)	(811,706)
Lease liabilities	(26,533)	(30,270)
Net debt	(955,835)	(788,403)

	Borrowings	Bank overdraft	Lease liabilities	Sub-total	Cash and cash equivalents	Total
	£000	£000	£000	£000	£000	£000
Net debt as at 1 July 2022	(811,706)	-	(30,270)	(841,976)	53,573	(788,403)
Bank loans	(280,165)	-	-	(280,165)	-	(280,165)
Debt acquired through business combinations	(3,750)	-	-	(3,750)	-	(3,750)
Repayment of borrowings	96,126	-	-	96,126	-	96,126
Principal lease payments	-	-	9,358	9,358	-	9,358
New leases	-	-	(6,081)	(6,081)	-	(6,081)
Foreign exchange adjustments	20,285	-	460	20,745	-	20,745
Changes in fair values	-	-	-	-	-	-
Amortisation of prepaid fee	(5,561)	-	-	(5,561)	-	(5,561)
Interest expense	-	-	(2,084)	(2,084)	-	(2,084)
Interest payments (presented as operating cash flows)	-	-	2,084	2,084	-	2,084
Cash and cash equivalents	-	-	-	-	1,896	1,896
Net debt as at 30 June 2023	(984,771)	-	(26,533)	(1,011,304)	55,469	(955,835)

#### NOTES TO THE FINANCIAL STATEMENTS

#### 26. Cash flow information (continued)

	Borrowings	Bank overdraft	Lease liabilities	Sub-total	Cash and cash equivalents	Total
	£0	£0	£0	£0	£0	£0
Bank loans	(772,480)	-	-	(772,480)	-	(772,480)
Debt acquired through business combinations	(622,560)	-	-	(622,565)	-	(622,565)
Repayment of borrowings	622,565	-	-	622,565	-	622,565
Principal lease payments	-	-	7,864	7,684	-	7,864
New leases	-	-	(36,577)	(36,577)	-	(36,577)
Foreign exchange adjustments	(36,456)	-	(1,557)	(37,833)	-	(37,833)
Changes in fair values	-	-	-	-	-	-
Amortisation of prepaid fee	(2,770)	-	-	(2,770)	-	(2,770)
Interest expense	-	-	(1,511)	(1,511)	-	(1,511)
Interest payments (presented as operating cash flows)	-	-	1,511	1,511	-	1,511
Cash and cash equivalents	-	-	-	-	53,573	53,573
Net debt as at 30 June 2022	(811,706)	-	(30,270)	(841,976)	53,573	788,403

#### 27. Post balance sheet events

On 31 October 2023, the Group signed a deal with Brown & Brown Insurance ("Brown & Brown") to acquire four claims and services businesses, American Claims Management (ACM), ICA, USIS and Preferred Governmental Claims Services (PGCS) will all form part of the acquisition. The four business entities will form a new business division, Specialty Programmes, which will sit within Davies North America. This acquisition significantly strengthens Davies' existing TPA offering in claims management, adjusting & catastrophic loss response management, managed care services and other ancillary services. The acquisition completed on 30 November 2023. Management is assessing the accounting impact of this transaction and hence full disclosures have not been made in these financial statements.

On 15 November 2023 the Group secured additional borrowing facility from a syndicate of banks of £90.4m, denominated in US Dollars.

In November 2023 the Group received an equity injection of circa £110m from its institutional shareholders.

#### NOTES TO THE FINANCIAL STATEMENTS

## 28. Related party disclosures

## a. Parent entities

The Group is controlled by the following entity:

<b>Name</b> BC Partners Management XI Limited as the	<b>Type</b> Ultimate parent entity and ultimate controlling party	Place of incorporation United Kingdom	Ownership interest 2023 68.3%
portfolio manager of BC Partners Fund XI			

## Subsidiaries

Interests in subsidiaries are set out in note 29.

## b. Key management personnel compensation

	For the year to 30	For the period from
	June 2023	5 March 2021 to 30
		June 2022
	£000	£000
Short-term employee benefits	401	435
	401	435

## c. Transactions with other related parties

	For the year to 30 June 2023	For the period from 5 March 2021 to 30 June 2022
	£000	£000
Contributions to Davies Loss Adjusters Life Assurance and Pension	414	402
Scheme funds on behalf of employees		
Payment of shareholder expenses	66	65
	480	467

#### NOTES TO THE FINANCIAL STATEMENTS

## 29. Interest in other entities

## Subsidiaries

The Group's subsidiaries as at 30 June 2023 are set out below. Unless otherwise stated, they have share capital consisting solely of equity shares that are held directly by the Group, and the proportion of ownership interests held equals the voting rights held by the Group. The country of incorporation or registration is also their principal place of business.

Name	Country of incorporation	Ownership interest held by the Group 30 June 2023	Ownership interest held by non- controlling interests 30 June 2023	Principal activities
Tennessee PIKco Limited	Jersey	100%	0%	Holding Company
Tennessee Parentco Limited	Jersey	100%	0%	Holding Company
Tennessee Bidco Limited	Jersey	100%	0%	Holding Company
Tennessee US Holdco 1 Inc	USA	100%	0%	Holding Company
Tennessee US Holdco 2 Inc	USA	100%	0%	Holding Company
Davies Europe Limited	UK	100%	0%	Holding Company
Davies Topco Limited	Jersey	100%	0%	Holding Company
Davies Pikco Limited	Jersey	100%	0%	Holding Company
Davies Midco Limited	Jersey	100%	0%	Holding Company
Davies Bidco Limited	Jersey	100%	0%	Holding Company
Davies Holdings Limited	Jersey	100%	0%	Holding Company
Davies Jersey Finance Limited	Jersey	100%	0%	Holding Company
Daisybright Limited	UK	100%	0%	Holding Company
Daisycove Limited	UK	100%	0%	Holding Company
Davies Group Limited	UK	100%	0%	Claims Services
Davies Construction and Engineering Limited	UK	100%	0%	Claims Services
Davies Managed Systems Limited	UK	100%	0%	Claims Services
Eastwell Contractor Management and Claim Care Limited	UK	100%	0%	Claims Services
Farradane Limited	UK	100%	0%	Service company
Ufton Associates Limited	UK	100%	0%	Claims Services
Davies Assist Limited	UK	100%	0%	Claims Services
Garwyn Group Limited	UK	100%	0%	Holding Company
Garwyn Limited	UK	100%	0%	Claims Services
Garwyn Ireland Limited	Ireland	100%	0%	Claims Services

## NOTES TO THE FINANCIAL STATEMENTS

## 29. Interest in other entities (continued)

Associated Loss Adjusters Limited	Ireland	100%	0%	Claims Services
Managed Fleet Services Limited	UK	100%	0%	Claims Services
Surveyorship Limited	UK	100%	0%	Claims Services
Core Insurance Management Services Limited	UK	100%	0%	Claims Services
Davies Resourcing Limited	UK	100%	0%	<b>Resourcing Services</b>
Claims Management Services Limited	UK	100%	0%	Claims Services
Davies Broking Services Limited	UK	100%	0%	Insurance Services
Davies MGA Services Limited	UK	100%	0%	Insurance Services
Davies Technology Solutions Limited	UK	100%	0%	Technology Services
Total Loss Settlement Services Limited	UK	100%	0%	Claims Services
JMD SISG Limited	UK	100%	0%	Insurance Services
JMD SIS Limited	UK	100%	0%	Insurance Services
Davies Insurer & Market Services Limited	UK	100%	0%	Insurance Services
Davies Intermediary Support Services Limited	UK	100%	0%	Insurance Services
A.M Associates Insurance Management Services Limited	Canada	100%	0%	Insurance Services
John Heath & Company Inc.	USA	100%	0%	Insurance Services
Quest Bermuda Holdings Limited	Bermuda	100%	0%	Insurance Services
Quest Intermediaries (Bermuda) Limited	Bermuda	100%	0%	Insurance Services
Davies Captive Management Limited	Bermuda	100%	0%	Insurance Services
Quest Captive Management LLC	USA	100%	0%	Insurance Services
Direct Group Property Services Limited	UK	100%	0%	Claims Services
Direct Validation Services Limited	UK	100%	0%	Claims Services
Davies Consulting and Managed Services Limited	UK	100%	0%	Consultancy Services
Ember Services Limited	UK	100%	0%	Consultancy Services
Davies Learning Experiences Limited	UK	100%	0%	Training Services
Ember (Canada) Inc.	Canada	100%	0%	Consultancy Services
Veriphy Limited	UK	100%	0%	Technology Services
Topmark Claims Management Limited	UK	100%	0%	Claims Services
GBB (UK) Holdings Limited	UK	100%	0%	Holding Company

## NOTES TO THE FINANCIAL STATEMENTS

## 29. Interest in other entities (continued)

GBB (UK) Limited	UK	100%	0%	Claims Services
Banwell & Associates Ltd	UK	100%	0%	Claims Services
Davies Learning Solutions Limited	UK	100%	0%	Training Services
Thornpart Adjustors Limited	Ireland	100%	0%	Claims Services
Davies US Inc.	USA	100%	0%	Holding Company
Frontier Adjusters Inc.	USA	100%	0%	Claims Services
Davies Claims Solutions LLC	USA	100%	0%	Claims Services
Alternative Service Concepts of Tennessee	USA	100%	0%	Claims Services
Keoghs Topco Limited	UK	100%	0%	Holding Company
Keoghs Midco Limited	UK	100%	0%	Holding Company
Keoghs Acquisition Limited	UK	100%	0%	Holding Company
Keoghs LLP	UK	100%	0%	Claims and Legal Services
Keoghs Services Limited	UK	100%	0%	Dormant
Keoghs NI LLP	UK	100%	0%	Claims and Legal Services
Keoghs Scotland LLP	UK	100%	0%	Claims and Legal Services
Codebase8 Limited	UK	100%	0%	Technology Services
Cedar Consulting LLC	USA	100%	0%	Dormant
ContactPartners	UK	100%	0%	Technology Services
Johnson Claim Service, Inc.	USA	100%	0%	Claims Services
WA Consulting LLC	USA	100%	0%	Actuarial and Consulting Services
Vehicle Replacement Group Limited	UK	100%	0%	Vehicle hire services
Northshore International Insurance Management Services, Inc.	USA	100%	0%	Insurance Services
Davies Life & Health, Inc.	USA	100%	0%	Claims Services
Davies (SAC) Limited	USA	100%	0%	Insurance Services
Davies Insurance Limited	USA	100%	0%	Insurance Services
Nationwide Property Assistance Limited	UK	100%	0%	Claims Services
The Littleton Group Eastern Division, Inc.	USA	100%	0%	Claims Services
Davies Insurance Management LLC	USA	100%	0%	Insurance Services

## NOTES TO THE FINANCIAL STATEMENTS

## 29. Interest in other entities (continued)

Davies Management Service (Guernsey) Limited	Guernsey	100%	0%	Insurance Services
Grovelands Resourcing Limited	UK	100%	0%	<b>Resourcing Services</b>
Davies Property Claims, LLC (previously IAS Services Group, LLC)	USA	100%	0%	Claims Services
Insurance Services Limited	USA	100%	0%	Claims Services
Davies Global (CTL) Limited	UK	100%	0%	Holding Company
Sionic Global (CBL) Limited	UK	100%	0%	Holding Company
Catalyst Holdco Limited	UK	100%	0%	Holding Company
Catalyst Debtco Limited	UK	100%	0%	Holding Company
Catalyst Nominee Limited	UK	100%	0%	Dormant
Sionic Bidco Limited	UK	100%	0%	Dormant
Sionic UK Subco Limited	UK	100%	0%	Consultancy Services
Sionic Advisors Europe Limited	UK	100%	0%	Consultancy Services
Sionic Advisors Europe Limited	UK	100%	0%	Consultancy Services
Davies European Holdings Limited	UK	100%	0%	Consultancy Services
Sionic Global (CDHL) Limited	UK	100%	0%	Dormant
Davies Global (CDL) Limited	UK	100%	0%	Consultancy Services
Sionic Advisors Global Holdings LLP	UK	100%	0%	Dormant
Sionic Advisors (European Branches) LLP	UK	100%	0%	Dormant
Sionic Advisors (UK) LLP	UK	100%	0%	Dormant
Sionic Advisors (Singapore) LLP	UK	100%	0%	Dormant
Sionic Advisors (Canada) LLP	UK	100%	0%	Dormant
Sionic Advisors (US) LLP	UK	100%	0%	Consultancy Services
Catalyst (US) Bidco Inc.	USA	100%	0%	Consultancy Services
SAGP LLC	USA	100%	0%	Consultancy Services
Sionic Advisors LLP	USA	100%	0%	Consultancy Services
Sionic Advisors LP	USA	100%	0%	Consultancy Services
Sionic Advisors Inc.	Canada	100%	0%	Dormant
Sionic Advisors India Private Limited	India	100%	0%	Consultancy Services
Sionic Advisors Singapore Pte Ltd	Singapore	100%	0%	Dormant
Sionic Jersey Limited	Jersey	100%	0%	Consultancy Services
Sionic Global (KL) Limited	UK	100%	0%	Consultancy Services

## NOTES TO THE FINANCIAL STATEMENTS

# 29. Interest in other entities (continued)

Building Validation Solutions Limited	UK	100%	0%	Claims Services
BVS Subsidence Ltd	UK	100%	0%	Claims Services
PJ Web Solutions Limited	UK	100%	0%	Consultancy Services
Verso Damage Management Solutions Ltd	UK	100%	0%	Claims Services
Merlinos Limited	USA	100%	0%	Actuarial and Consulting Services
Worksmart Ltd	UK	100%	0%	Technology Services
Asta Capital Limited	UK	100%	0%	Insurance Services
Asta Insurance Markets Ltd	UK	100%	0%	Insurance Services
Asta Managing Agency Ltd	UK	100%	0%	Insurance Services
AMA Underwriting Services Ltd.	UK	100%	0%	Insurance Services
Asta Corporate Member Limited	UK	100%	0%	Insurance Services
Asta Insurance Services Ltd	UK	100%	0%	Insurance Services
Asta Corporate Member (No.2) Limited	UK	100%	0%	Insurance Services
Asta Underwriting Management Ltd.	UK	100%	0%	Insurance Services
Asta Blue Line Services Ltd.	UK	100%	0%	Insurance Services
Asta Corporate Member (No.3) Limited	UK	100%	0%	Insurance Services
Asta Management Services Ltd.	UK	100%	0%	Insurance Services
Bricome Limited	UK	100%	0%	Insurance Services
Asta Corporate Member (No.4) Limited	UK	100%	0%	Insurance Services
Asta Europe SRL	Belgium	100%	0%	Insurance Services
Asta Solutions Asia PTE Ltd	Singapore	100%	0%	Insurance Services
PUML Ltd	UK	100%	0%	Insurance Services
PMSL Services Ltd	UK	100%	0%	Insurance Services
Bascoon Limited	Ireland	100%	0%	Claims Services
ProAdjust Limited	Ireland	100%	0%	Claims Services
Oval (2173) Limited	UK	100%	0%	Dormant
Oval (2172) Limited	UK	100%	0%	Dormant
Arma Fusion Ltd.	UK	49%	51%	Holding Company
Arma Underwriting Limited	UAE	49%	51%	Insurance Services
BPB UW Management Limited	UK	12.50%	87.50%	Insurance Services
Johns Eastern Company, Inc.	USA	100%	0%	Insurance Services
Jeco Excess Agency, Inc.	USA	100%	0%	Insurance Services
Davies Life & Health, LLC	USA	100%	0%	Claims Services

#### NOTES TO THE FINANCIAL STATEMENTS

## 29. Interest in other entities (continued)

## Subsidiaries (continued)

Quick Internet Software Solutions, Inc.	USA	100%	0%	Technology Services
MVP Advisory Group, LLC	USA	100%	0%	Consultancy Services
US Reports, Inc	USA	100%	0%	Claims Services
Canada Reports, Inc	Canada	100%	0%	Claims Services
Davies Hedgco Limited	UK	100%	0%	Holding Company
Frontier Adjusters co Ltd	Canada	100%	0%	Claims
Davies Consulting (Bermuda) Limited	Bermuda	100%	0%	Insurance Services
Insurance Risk Services, Inc.	USA	100%	0%	Insurance Services
Insurance Risk Services Holdings, LLC	USA	100%	0%	Insurance Services

Keoghs LLP, a subsidiary of the Group, has a reporting year end of 31 May which has been maintained for regulatory reasons. Asta, a subsidiary of the Group and acquired during the reporting year, has a reporting year end of 31 December which has been maintained for regulatory reasons.