

What is the background to this programme?

Insurance is an incredibly diverse marketplace with a rich history of helping people and businesses assess the risks they could face. Insurance touches the lives of everyone and allows us to operate secure in the knowledge that should the worst happen, we will have the support we need.

This standard covers a wide range of roles including internal facing 'operational management' and externally focussed 'client management'. All roles will require very strong technical competence, with the ability to apply this to a variety of scenarios depending on the size, specialism and business model of the company. The following are examples of different functional areas typically found within Insurance companies: Broking; Client Management; Underwriting; Claims: Operations; Loss Adjusting; Reinsurance; Risk Management; Insurance Product and Pricing; Complaint Handling.

What are the entry requirements?

Individual employers will set the selection criteria for their Apprenticeships. Most candidates will have A-levels (or equivalent) or existing relevant Level 3 qualifications. Apprentices without level 2 English and Maths will need to achieve this level prior to taking the end-point assessment.

Advanced Diploma in Insurance qualifications from either the Chartered Insurance Institute (CII) or the Chartered Institute of Loss Adjusters (CILA) are required to complete this apprenticeship. Both professional bodies list the optional units that can be selected within the overall qualification frameworks, which enables matching to the requirements of the individual's role.



What is covered?

- Insurance market
- Risk and regulations
- Clients and colleagues and relationship development/management
- Processes and procedures
- Commercial awareness
- Technical ability

- Ownership and initiative
- Governance
- Advice and support
- Management of information and data
- Personal accountability
- Innovation
- Professionalism

What qualification is achieved?

By passing the apprenticeship, professional registration can be achieved by application to the relevant Professional Body with recognised designation of 'ACII', (Chartered Insurance Institute), or 'Advanced Dip CILA' (Chartered Institute of Loss Adjusters).

Apply to start or ask for more information

The quickest route is to email learning@davies-group.com

We look forward to chatting to you soon!



"I wholeheartedly recommend Davies Learning Solutions, my learning journey has been clear and supported and I passed first time – thank you!"

- Pelumi Ojo, Apprentice





