



# Loss Control Services

Powering Accurate, Informed  
Decision-Making around Property Risk

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[davies-group.com/northamerica](https://davies-group.com/northamerica)

 Davies North America



## Multi-award winning specialist professional services and technology business

Davies provides a wide range of customized, fullscale solutions for risk-bearing entities across nearly all markets. From accident and health audits to property, casualty, and health actuarial consulting services, all of our solutions are designed to help you manage risk, control costs, and improve your bottom line.

## About Davies

Providing operations management, consulting and digital solutions to organizations in highly regulated markets, including insurance, financial services, public sector, communications, and regulatory bodies.

**Today, we have a team of more than 6,500+ professionals operating over 70 global office locations providing core services across our Davies Global Solutions, Davies UK & Ireland, and Davies U.S.**

**You can rely on our team of experts, deep industry experience, and expansive resources to deliver timely, measurable results.**

# Loss Control Services

Davies provides residential and commercial loss control surveys for the property and casualty industry. Our risk and survey team delivers comprehensive insurance survey services and field underwriting support to help you make accurate, informed decisions around risk.

Our loss control services are grounded in the values of hard work, and integrity. We offer a fast turnaround time as well as personalized service through dedicated customer support backed by a team of trained professionals.



**1.2 million**  
surveys  
completed  
nationally in 2023



**Rigorous  
quality  
assurance  
review**

before client  
delivery



**Exceeding  
industry  
standards**

in accuracy and  
turn-around time  
during survey  
verification process



**1,250+  
contracted  
field  
representatives**



**Commercial  
& residential  
offerings**

in accuracy and  
turn-around time  
during survey  
verification process



**Coverage  
in U.S. &  
Canada**

# Residential Loss Control Services

Our field consultants take photographs on-site to document any adverse property conditions that may present a risk of loss, validate property characteristics such as the address, construction type, number of stories, roof shape, and other key elements. These photographs are included in the exterior observation report with data points to verify occupancy, construction, roof, location, proximity to water, protection, general condition, and scoring of negative hazards.



## Residential Offerings

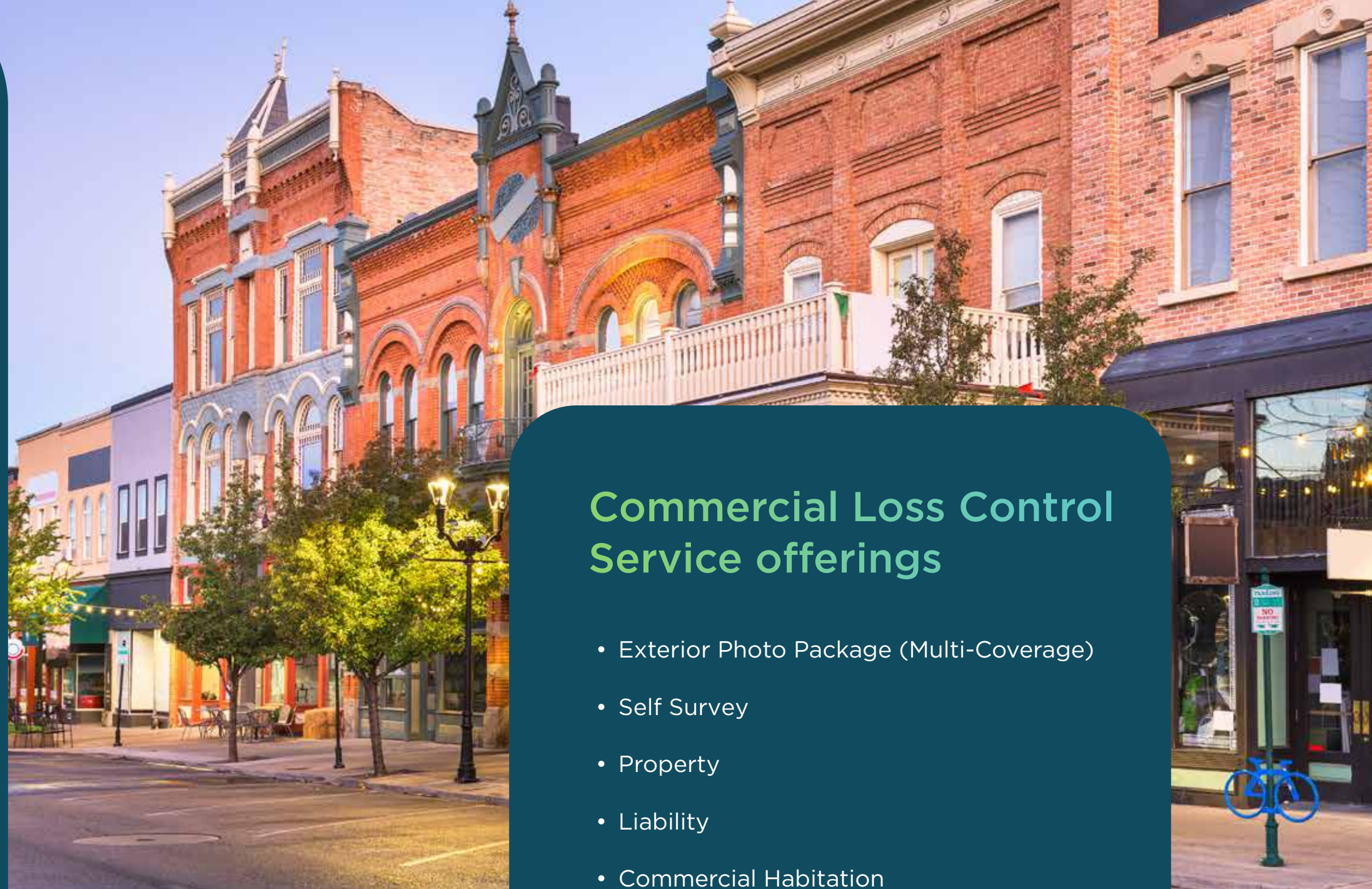
- Residential Virtual Inspection
- High Value survey of any coverage level
- Street View Photos
- Exterior with option to include EHP interior features

## Self-Inspection Services

- Our approach to Self-survey data collection uses fast and easy to use technology that creates a tailored touchpoint for your policyholders.
- This tool can be used for all your needs. Homeowners and personal auto applications available.
- Each Self survey is branded for our client and provides enhanced customer service and brand recognition.


# Commercial Loss Control Services

We understand the level of variety amongst commercial properties dictates the need for highly-specialized surveys and the expertise of multiple field representatives. For that reason, we prioritize personalized training and specialized knowledge for our team of field professionals.



## Commercial Loss Control Service offerings

- Exterior Photo Package (Multi-Coverage)
- Self Survey
- Property
- Liability
- Commercial Habitation
- Virtual Surveys
- Risk Consulting
- Telephone Surveys



## Each offering is conducted through a three-step process:

These offerings provide a thorough, detailed, and accurate analysis of property conditions to drive more informed underwriting decisions. Each report summarizes field consultant findings in detail and highlights both property strengths and potential deficiencies. Underwriters will have the information they need to at their fingertips to understand issues that may impact the property from a physical, financial, as well as from a safety and health perspective.

1

Property research collection

2

Comprehensive walk-through of the property for visual observation and assessment of critical systems

3

A detailed report based on these observations and research

# Internal expertise and quality control unite

The Davies approach to loss control services features a unique blend of internal expertise and robust quality control. We tailor our solutions to meet the individual needs of our clients and maintain a personalized experience throughout the engagement.

Each survey is evaluated by our internal Quality Assurance team prior to underwriting review. Our quality assurance and field teams work together to provide accurate, high-quality data and reports.

## Purpose-built, dynamic technology solutions

Designed with the needs of underwriters in mind, our proprietary technology supports the entire inspection cycle from order creation to customer delivery. You can easily order and review survey in just a few clicks and review at any time. Commercial and residential drone and self-surveys further round out our dynamic technology-enabled solutions.



# Get in touch

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Davies US, Inc.

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