

Telemedicine

We offer Telemedicine and Telerehab as an essential workers' compensation service solution to ensure your injured employees receive the best medical attention quickly and safely through real-time video at work or from home.

Virtually connected at time of injury

Telemedicine delivers 24/7 medical care for initial work-related, minor medical injuries and rechecks, and select physical therapy services via a downloadable smartphone application or company provided internet-enabled device. With telemedicine, injured employees benefit from an immediate engagement with an online care coordinator and clinician from a private location. In addition to telemedicine, telerehab physical therapy with a clinician or therapist trained in occupational medicine is available M-F.

Now more than ever, we see teleservices used as a substantive alternative to face-to-face visits for both rural and metro-area employers. As workers' compensation claims begin to increase, we anticipate a higher demand for virtual technology to reduce travel, such as lost time from work, and to create a safer environment through physical distancing.

Best outcomes

- Referrals and follow-ups are scheduled immediately
- Up to 30% of initial injuries and 60% of injury rechecks can be treated remotely
- Written medical prescriptions drop significantly
- A high percentage of telemedicine cases are recommended for return-to-work
- Activity status reports are provided to all parties
- Claim adjusters remain involved and receive all medical notes and bills for payment
- We establish an effective plan to communicate and train anyone who supports your injured workers

